

compensate for his shortcomings in a healthy and adequate way. Janet stated, she has been speaking with Jerome about getting a new and updated neuropsych as this would be valuable moving forward. This is something the hospital does not do if not indicated. She believes with the new "label" being attached, it could be something ordered. It is unknown if Melissa has "planted the seed" or there is unawareness surrounding Jason's TBI. Janet stated, Jerome was unaware of any dementia diagnosis in Jason's chart and has not seen any signs that would indicate such diagnosis. She is also questioning the discrepancy in documentation. It had been reported that Jason was blind, violent and needing assistance with ADL's. None of this is true or accurate.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/18/2021 12:30 PM

Modified Date
05/19/2021 11:20 AM

Purpose

Conference with Janet Oldenbroek & Jerome Phillips

Narrative

Worker had a 3 way call with sister, Janet Oldenbroek and Director/CEO of Neurobehavioral Hospital, Jerome Phillips. Worker and Janet touched on issues of concern regarding Jason's diagnosis and discrepancy in documentation. This comes from a diagnosis of Jason being blind, violent and dependent with all ADL's. Janet also mentioned the new diagnosis of dementia. She was told by the SW that this diagnosis came from a MOCA. Janet expressed concern that no further objective testing (Neuropsych eval, etc.) has been done to support or refute this new diagnosis. Also discussed were concerns for Melissa telling Jason he is incapacitated, delusional, homicidal and has dementia. It is apparent that Melissa's interactions with Jason are destroying his mental health. Jerome agrees the guardian shouldn't be controlling the process and workers attorney can request records or orders for cooperation. Jerome stated, it appears as Melissa is benefiting herself, not her client and his rights are being violated. He believes Melissa has a legal and financial interest in keeping Jason and will do what she can to protect herself and the company. Jerome again suggested worker subpoena their records for modification of guardian as it is believed Melissa will attempt to impede the process. As for placement, all documentation goes to Melissa first. Jerome was asked to look into why Jason has been restricted from calling a State Employee. He will be looking into this. Jerome has to follow the law and as for now, can not share any information about Jason's care or progress. This is not in the best interest of their patient.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/19/2021 10:39 AM

Modified Date
05/19/2021 10:45 AM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Narrative

Worker inquired on hearing paperwork. Amir stated, it was mailed and worker should have received by now. He will be resending along with link for hearing. Worker requested that supervisor, Tracy Dowless be included. He spoke about having some difficulties serving Jason as the SW was apprehensive. SW asked Amir if guardian is aware of this. He informed SW that Melissa Samaan will also

be served. He was told by SW, she will have to contact Melissa. Amir stated, if Melissa is trying to block Jason being served, this would be an absolute violation of his rights. Amir was provided with Director/CEO, Jerome Phillips phone number and email as he too has concerns about guardian.

Created By
polaskit

Email - Collateral

Contact Date : 05/19/2021 12:16 PM

Modified Date

05/19/2021 03:52 PM

Purpose

Email from Janet Oldenbroek (Minutes from meeting)

Narrative

Hi Jerome and Tiffany, I thought I'd recap our meeting from yesterday. Notes below. Some general things clarified: ~ Jerome will be reviewing documents and discussing with his legal team. He will get back to us when he has more info. ~ re d/c planning...Melissa sends referral options for placement to Neuro Behavioral Hospital (NBH), staff will send info to prospective placements only if requested. Most likely this will go to Melissa, as Jason's guardian, which may or may not get to a facility. ~ question whether placement is the main reason for the prolonged stay at NBH...it's possible but without access to chart information, difficult to know all details. ~ Jerome suggested Tiffany/atty may be able to get a legal order for NBH to share info with her. This would open up the flow of information that is currently restricting our ability to advocate for Jason. ~ Jerome questioned if it may be possible (for Tiffany/state) to get a Temporary Restraining Order (TRO) against Melissa on the grounds that her actions are benefitting herself rather than advocating for Jason...violating her fiduciary responsibilities to him, etc. ~ we discussed the importance of having accurate documentation in the chart, whenever possible and appropriate, relating to any possible harm to Jason's well-being caused by Melissa. (For example, prolonged/ 2+ years isolation, extreme restrictions and repeatedly telling him and others that he is 'delusional', 'homicidal', 'has dementia', and 'is incapacitated' etc). ~ We again brought up concerns that early in his hospitalization at NBH staff reported that Jason has a 'new diagnosis of dementia' based on a MOCA. We expressed our concern that no further objective testing (Neuropsych eval, etc) has been done to support or refute this new diagnosis. We requested a full neuropsych evaluation to clarify this and to assist with more accurate recommendations for placement. ~ To our knowledge there is no date set for d/c from NBH at this point. Possibly this week? Our hope is that Melissa will delay a transfer long enough to ensure that we can proceed with the hearing for change of venue (scheduled 5.26). Please let me know if you have any questions about any of the above. Thank you both for your time, compassion and assistance in helping my brother. Sincerely, Janet Oldenbroek 718.490.430

Created By
polaskit

Telephone-Client

Contact Date : 05/19/2021 04:05 PM

Modified Date

05/19/2021 04:43 PM

Purpose

Phone call from Jason and Jerome Phillips

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported he is being moved to Maple Manor is either Wayne or Oakland County. He was unsure. Worker was provided with the phone numbers for both facilities. Jerome stated he spoke with attorney, Amir earlier and set up a time to speak more in depth at 4:30 (3:30) his time. Jerome stated, he will be giving Jason his contact information, so he is able to make contact after discharge. Worker voiced concerns that Jason will more than likely have a restricted call list which will prevent him from making contact. Maple Manor (Wayne County) 734-727-0440, Oakland County: 248-624-8800

Created By
polaskit

Email - Collateral

Contact Date : 05/19/2021 04:21 PM

Modified Date

05/19/2021 04:24 PM

Purpose

Email from Amir Abu-Aita (Attorney)

Narrative

Ok the place he is currently at botched the service. They served it late. I am going to call the court to make sure we can proceed with the hearing next week. If not, we may have to adjourn.

Created By
polaskit

Email - Collateral

Contact Date : 05/19/2021 10:25 PM

Modified Date

05/20/2021 08:39 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Janet reported having a conversation with guardian, Melissa Samaan. She is very concerned about the way Melissa is framing her involvement and/or influence with Jason as reasons for limiting her access to him. Janet expressed the times she requested to meet with Melissa (Zoom) while Jason was at the Lighthouse-all with no follow through. Janet stated, Melissa demanded proof of Janet's attempts to meet with her. Janet has keep emails and texts and sent these to Melissa. No further contact.

Created By
polaskit

Telephone-Client

Contact Date : 05/20/2021 09:15 AM

Modified Date

05/21/2021 11:14 AM

Purpose

Phone call to Ralph (Jason) Including mental status exam

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported being transferred to Maple Manor in Wayne County. Address is 3999 Venory Rd. Wayne, MI 48184. Phone number is 734-727-0440. Jason stated, he will attempt to contact worker when he arrives, but is worried the same phone restrictions will follow him per Melissa. He had a conversation with Director, Jerome Phillips and was given his contact information. Jason stated, he feels very supported by Jerome. Jason spoke about his current dosages of medications and feeling much better. He tried to tell the Lighthouse (and Melissa) he was over medicated, but no one would listen. Jason reported going from 100mg of Seroquel to 25mg. He was on 150mg of Lamotrigine (mood stabilizer)

twice daily to 100mg twice daily. This medication was cut by 100mg. Jason was on 150mg of Wellbutrin (Antidepressant) and has now been taken off completely. He was asked about being told by guardian, Melissa Samaan that he is incapacitated, delusional and homicidal and who else (if anyone) was this reported to. Jason stated, Melissa reported these things to SW, Kaitlyn (last name unknown). Jason asked staff (unknown) for his discharge paperwork. Worker heard staff say, she can't give him the packet, but did give Jason his diagnoses which Jason was able to read to worker. Jason was reading off a Mental Status Exam. The reported stated, TBI is secondary. Incapacitated, delusional and homicidal tendencies do not present. Orientated to person, place, time and current situation. Attention and Concentration: No problems with recall. Thoughts are relevant. General Appearance: Dressed appropriately, good hygiene, adequately nourished. General Behavior: Good eye contact, no inappropriate mannerisms or gestures, not combative, not argumentative. Attitude towards examiner: Answering questions appropriately, no hostile or evasiveness. State of Consciousness: Alert. Digital Recall: Thoughts relevant. Psych Motor Activity: Normal. Mood: Okay. Affect: Appropriate. Speech: Normal tone and rate. Form of Thought: Thoughts are relevant and goal directed-not tangential or circumstantial or disorganized. Content of Thought: Some preoccupations with current staff member-no paranoia, delusions or phobias. Perceptions: Denying any auditory, visual, tactile or hallucinations. Memory: Immediate short term and long term-all intact. Able to preform digital recall: Recalled 3 out of 3 items asked to remember. Long term memory: Intact. Able to give information about education level and prior occupation. Insight: Has insight about what brought him to the hospital. Intellectual Functioning: Able to answer proverbs and simple math calculations. Judgement: Normal. Liabilities: TBI (vehicle accident) and current living situation. Diagnostic Impression (course of action) Axis 1: Bipolar, Axis 2: Deferred-nothing to address, Axis 3: Already been addressed, Axis 4: Current living situation and medical issues to be worked on, Axis 5: Global assessment of functioning-stated above. Plan: Continue on medications-adjust when needed.

Created By
polaskit

Modified Date
05/21/2021 12:07 PM

Telephone-Collateral

Contact Date : 05/20/2021 02:30 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Amir reported having a lengthy discussion with Director, Jerome Phillips. He stated, Jerome doesn't believe Jason needs a guardian. Jerome voiced concerns about guardian isolating Jason from family and friends. Amir stated, Jerome reported that Jason is completely lucid. Jerome has agreed to testify on Jason's behalf. Amir added, it is a guardians job to promote self reliance and guardian is not doing that. He informed worker that Jason's new placement at Maple Manor is actually a step down. The placement would indicate that Jason is getting worse, not better. This may be a "ploy" by Melissa to keep Jason as appearing needy, unstable and/or vulnerable. He spoke about Jason's hearing papers being served to him late. A waiver is now needed from Jason's mother, Helen and son, Justin as they were served as well. Amir asked that worker get him the phone

numbers and emails to these individuals. He was informed, worker will be contacting Jason's sister, Janet. The cc'd individuals on petition were added by the court.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/20/2021 03:35 PM

Modified Date

05/21/2021 12:17 PM

Purpose

Phone call to Janet Oldenbroek (Sister)

Narrative

Worker was able to get the phone numbers to Helen and Jason as requested by attorney, Amir. Worker will be updating contacts in MiAIMS. Janet spoke more about her conversation she had with guardian, Melissa Samaan the other day. She stated, Melissa is already ready to throw Director, Jerome Phillips under the bus. Janet stated, somehow, Melissa found out that she was speaking with Jerome and didn't like that. Janet questioned Melissa about why she had restricted her from knowing about Jason's care and progress. Melissa accused Janet of threatening her, because she wouldn't give her any information about her brother. Janet adamantly denies ever threatening Melissa and reiterated the same question asking why she has been restricted from knowing about Jason's care and progress. Janet was told by Melissa, she doesn't need to be talking to anyone as she's not a doctor or entitled to any information. Janet told Melissa that blocking her from Jason is not okay. Janet asked, if she could tell her what current meds he is taking. Melissa stated, no and that she's driving with her kids in the car. Melissa reminded Janet that she's the legal guardian and Janet doesn't need any information. Melissa went on to tell Janet, she heard from Jason's prior SW, Samantha (Neurobehavioral Hospital) that Janet was researching Jason's meds and telling him not to take them. Janet again adamantly denies this. Melissa stated, she didn't deny her access, but just limited what information she could receive. Janet continues to believe Jason's behavioral problems at the Lighthouse were due to his medications. Janet stated, Jason's new placement is reported to be only temporary. She is hoping this will help in getting Jason a change of venue.

Created By
polaskit

Telephone-Client

Contact Date : 05/24/2021 08:53 AM

Modified Date

05/25/2021 09:39 AM

Purpose

Phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported being at Beaumont Hospital in Dearborn. This is due to a possible infection in his stump and severe lower back and shoulder pain. He reported his stump was causing him pain approximately 8-9 days before leaving Neurobehavioral Hospital in IN. An MRI was approved the day before he left for Maple Manor. Jason stated there is a hole an inch long and 1/4 inch wide in the stump. He used the bathroom and when he sat down the stump began to "gush." There was blood and other fluid coming from his stump. Jason stated there was a puddle on the floor. He demanded someone call 911 to take him to the hospital.

There were multiple issues surrounding Jason being treated at the first hospital (unknown) due to him not being sent without any ID or insurance information. He was denied care. Jason stated Maple Manor is not what is shown on their website. He reported it being run down and dirty. He stated there were dead flies in his bathroom. Jason is currently on the infectious disease floor. He is worried about having MRSA and losing even more of his leg. Jason's direct room number: 313-436-3476-room 650

Created By
polaskit

Email - Collateral

Contact Date : 05/24/2021 09:37 AM

Modified Date

05/24/2021 04:41 PM

Purpose

Email from Diane Jamieson (Fax from Jason)

Narrative

Jason faxed a 9 page hand written letter explaining how he ended up in the ER. His experience arriving at Maple Manor and possible infection to amputated leg (stump).

Created By
polaskit

Email - Collateral

Contact Date : 05/24/2021 01:55 PM

Modified Date

05/24/2021 04:45 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Hey Tiffany, I understand you had a long chat with Jason today. Look forward to catching up. He sounds 100% better than when I talked with him at MM. I had a long talk with nurse, Ken, today. Explained a lot of what's going on to make sure they support him in any way they can. See below. I gave him your name and phone number and said to be sure to contact you if they have any questions or concerns...and/or help if you call them. He agreed. Sunday... Still in ER... 10:20 pm...just transferred to: # 650, bed 1, 6 North...general med floor Nurses: Krista ER, 'he just left'. Kelly 6th floor, Sunday night got consent from J to speak with me, put my # in chart Today: Ken Very helpful. He double checked consent. Said Jason is calm, pleasant, clear, aware of his meds, clear, detailed description of what happened. Wound? Looks 'angry' under bandage. Check for tissue damage, bone. Swollen, shiney, reddened. Open area size 2-2.5 cm x 1/1.15 cm Discharge? Watery serous, sanguineous ,, no pus. Could be from being bumped...not sure what caused it. Jason said he didn't. Tests: MRI...should be done today Labs: Kidney, creatinine 1.09 normal All other blood levels good 9.2 white blood count (3.5-10.1 normal)...could be too early to show up if infection is new. Meds: iv antibiotics, pain meds Psych meds they have listed: Lexipro, 20 mg qd Lamotrigine (Lamictal), 150 in a.m. + 100 mg p.m. Seroquel, 50 mg qd hospital Maple Manor said Seroquel was 25 mg. Don't know what's accurate. I'm really suspicious that they misread his med sheet from NBH and possibly screwed up his meds the 1st couple of days (especially when Joanna said the 'Lamotrigine is 100 mg/day') . He said Jason 'Didn't take cogentin or Wellbutrin'. These have been d/c'd long ago...not sure why still on his med list? Maybe old records within hospital system? Or if Maple Manor had them on their list sent to Beaumont.???? ****I gave Ken Jerome's number at NBH to get accurate med list from them. I said I don't want any screw-ups with this after they worked so hard

to get a good balance of meds. Ken said he'd discuss with the dr and follow up with NBH if/when it's ok'd. All for now. I have an appt ~3-4:30. Lmk if you want to catch up today or tomorrow. Have a fab day! Janet

Created By
polaskit

Misc.-Collateral

Contact Date : 05/24/2021 02:14 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet stated, she sent worker a detailed email, but wanted to touch base either today or tomorrow.

Modified Date

05/25/2021 09:59 AM

Created By
polaskit

Telephone-Collateral

Contact Date : 05/24/2021 02:16 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Amir stated a waiver has been sent to Jason's mom, Helen and his son, Justin. Due to Helen's age (91yrs) and technology niece, Debra is going to assist her.

Modified Date

05/24/2021 04:55 PM

Created By
polaskit

Email - Collateral

Contact Date : 05/24/2021 02:25 PM

Purpose

Email from Amir Abu-Aita (Attorney)

Narrative

Sent an additional copy of Notice of Virtual/Remote Hearing Via Zoom. The hearing is scheduled for 05/26/2021 and will take place before Judge Kathryn A. George at 3:00pm.

Modified Date

05/24/2021 04:50 PM

Created By
polaskit

Misc. - Client

Contact Date : 05/25/2021 08:06 AM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason stated, he has an MRI scheduled for 9am this morning. He also had a long talk with Rachel Prevatt from Disability Rights Michigan. Jason asked for a return phone call when worker is able. Phone call came from 248-551-5000

Modified Date

05/25/2021 09:57 AM

Created By
polaskit

Telephone-Collateral

Contact Date : 05/25/2021 10:00 AM

Purpose

Phone call from William White

Narrative

William reported receiving the second hearing notice with the change in time for 3pm. He inquired if this is just a change of venue hearing. He was informed it is a change of venue hearing. William stated, there is no need for him to be at the hearing. 248-358-9691

Modified Date

05/25/2021 10:09 AM

Created By
polaskit

Email - Collateral

Contact Date : 05/25/2021 10:01 AM

Purpose

Modified Date
05/25/2021 10:10 AM

Email to Amir Abu-Aita from attorney for Guardian Care

Narrative

Hi Amir, I am an attorney for Guardian Care, Inc. There is a hearing tomorrow before Judge Harrison regarding Ralph Jason Oldenbroek. You are petitioning to change venue to Tuscola County. However, Mr. Oldenbroek was discharged from The Lighthouse on March 22, 2021. The staff at The Lighthouse were concerned because Mr. Oldenbroek was making weapons and threatening staff. They will not accept him back. We tried to find other placement in Tuscola County but we could not find an appropriate placement that would take Mr. Oldenbroek. He now resides at Maple Manor in Wayne. He is temporarily at Beaumont Dearborn for pain surrounding his amputation site. Since venue in Tuscola County is not appropriate, do you plan to withdraw your petition? Thank you, Eric Wisniewski
Guardian Care, Inc. 26615 Greenfield Rd Southfield, MI 48076 P. (248) 691-1100 x. 116 F. (248) 236-5678

Created By
dowlesst

Telephone-Collateral

Contact Date : 05/25/2021 03:07 PM

Modified Date
05/25/2021 03:29 PM

Purpose

PC with Amir Abu-Aita

Narrative

Will be withdrawing petition for change of venue to Tuscola County and requesting change of venue to Wayne County, if that is where client is placed. He spoke with the director of the facility in Indiana that client was just in personally. This person does not feel client needs a Guardian and certainly should not be losing his freedoms as he currently is. Amir wondered if Tiffany will remain on as case worker, as client is now in Wayne County. Advised that currently, cases are not being transferred as part of the COVID response. Also advised that in addition, cases are generally not transferred while there are on-going court proceedings. Therefore, Tiffany will remain on the case for the duration. Amir feels this case may go to the AG's office. Georgia Callis, owner of the guardianship agency currently servicing this client, is also the Vice President of the Michigan Guardianship Association and has some connections in the AG's office. He is unsure to what extent. Amir wanted to confirm that we wanted to proceed with filing. Advised that we did.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/26/2021 02:30 PM

Modified Date
05/26/2021 03:49 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Worker was informed that hearing will continue as previously scheduled.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/26/2021 03:00 PM

Modified Date
05/26/2021 03:57 PM

Purpose

Virtual/Remote Change of Venue Hearing

Narrative

Change of Venue Hearing before Judge Kathryn George. Judge George ordered case be transferred to Wayne County as this is where the ward is currently residing. All present for hearing: Attorney for Guardianship Care, attorney representing DHHS, Amir Abu-Aita, Ralph Oldenbroek (Jason) William Wright (potential guardian) and ASW, Tiffany Polaski.

Created By
polaskit

Telephone-Client

Contact Date : 05/26/2021 03:18 PM

Modified Date

05/26/2021 04:34 PM

Purpose

Phone call from Ralph Oldenbroek (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason voiced concerns about William Wright possibly becoming his new guardian. He stated his reservations come from comments at the last hearing. Jason reported, he was told by William that a new neuropsychological exam would be ordered and depending on the results, he may have to stay at the Lighthouse. Jason was informed that worker will be speaking with William and reiterating his desire for more independence. Jason stated, he wants more "say" in his life. He spoke about wanting a new case manager as Monique has proven to be too close to guardian, Melissa Samaan. Jason wants to go back to his prior psychiatrist, Dr. Wagenhein who he had been seeing for 6-7 years prior to Melissa taking over. He wants a say in his care management team. Jason would like to get back involved with music therapy as well as acupuncture and massage therapy. He would like to start using his old transportation company again- Alternative Transportation. Jason is hoping for a more independent way of living his life. Worker believes it would be in Jason's best interest to get an updated neuropsych completed. Jason was reminded that the change of venue is the first step in moving forward and it will be important that he not get too far ahead of the process.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/26/2021 03:32 PM

Modified Date

05/26/2021 04:40 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Amir reported speaking with potential guardian, William Wright. He asked William about his thoughts on the role of a guardian. Amir stated, William is for promoting self reliance. He believes it is essential to have family participation. Amir reported feeling comfortable moving forward with William as guardian. Worker will also be contacting William.

Created By
polaskit

Misc. - Client

Contact Date : 05/27/2021 11:44 AM

Modified Date

05/27/2021 04:01 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

10/27/22, 3:45 PM		MDHHS - Adult Integrated Management System	
		Jason stated, he is going in for surgery tomorrow on his leg. He appeared upset as the hospital is telling him, he will be going back to Maple Manor and he doesn't want to go back.	
Created By polaskit		Misc. - Client	Contact Date : 05/27/2021 01:32 PM
Modified Date 05/27/2021 04:05 PM		Purpose Voicemail from Ralph (Jason)	
		Narrative Jason asked if worker had the chance to speak with William White. He stated, Melissa called and he would like worker to call him back asap at 313-436-3476.	

Log Referral Id	Program	Referral Date/Time	Status
759993-2	APS	12/18/2020 04:30 PM	CLOSED
Created By polaskit Modified Date 05/27/2021 03:59 PM	Misc.-Collateral	Contact Date : 05/27/2021 02:57 PM	
	Purpose Voicemail from Janet Oldenbroek (Sister) Narrative Janet asked for a return phone call.		
Created By polaskit Modified Date 05/27/2021 03:54 PM	Misc.-Collateral	Contact Date : 05/27/2021 03:48 PM	
	Purpose Voicemail left for William White (Potential guardian) Narrative Worker left a detailed message along with contact information and work hours asking for a return phone call.		
Created By polaskit Modified Date 05/27/2021 03:52 PM	Narrative Entry Only	Contact Date : 05/27/2021 03:50 PM	
	Purpose Correction Narrative Worker made an error in the spelling of potential guardian, William White last name. It is White, not Wright as previously documented.		
Created By polaskit Modified Date 05/28/2021 04:27 PM	Telephone-Collateral	Contact Date : 05/27/2021 04:10 PM	
	Purpose Return phone call to Janet Oldenbroek (Sister) Narrative Janet spoke about her concerns with changes in Jason's voice and attitude. She reported noticing the change once he got to Beaumont Hospital stating Jason sounds "whacked out." Janet spoke with nurse, Ken and was told Jason was given morphine to control the pain caused by his stump. She informed the nurse that Jason is a recovering addict and concerns giving him narcotics. After speaking with staff at Maple Manor, Janet believes there may be a discrepancy in the dosages being given. Her fear is all the work Neurobehavioral did to stabilize meds could be undone if something is "off." Janet has requested Maple Manor verify med list with NBH. Janet spoke of guardian, Melissa Samaan refusing to email and will only speak on the phone. She stated, if email is the only way Janet can communicate (at that time) she would have her assistant, Zachary email her. Janet believes this is because Melissa doesn't want anything in writing. She stated, Jason will be having surgery on Friday, May 28th. She understands he is worried about losing his leg, but is concerned about his recent mood change. Janet was informed that due to the holiday, worker will be off until Tuesday, June 1st.		
Created By	Misc. - Client	Contact Date : 05/27/2021 08:39 PM	

polaskit

Modified Date

05/28/2021 04:50 PM

Created By

polaskit

Modified Date

05/28/2021 04:45 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a message with his new cell phone number. He stated a friend was kind enough to send him a phone. His new number is 586-876-8659

Email - Collateral

Contact Date : 05/28/2021 12:08 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

~ surgery should be @ 3:00 pm tomorrow ~ a friend got him a cell phone ~ he keeps saying he's having trouble reading things cuz he doesn't have his glasses. I haven't asked him but...why doesn't he have his glasses? ~ he found out that billing had Medicare listed for ins instead of State Farm. He had given all his SF info on admit but apparently 'someone' changed it? I know he's concerned re not knowing anything about the surgeon....especially if they have to revise his stump or remove more. That insurance 'snafu' could mean being stuck with a random newbie or resident because very experienced surgeons frequently don't take Medicare. ~ He talked to M. She denied the above. She said hospital staff has reported he's refusing his psych meds so she has that 'documented'! See my previous note about the old meds in their system...that's exactly what Jason described, he had to tell them which ones were d/c'd long ago and to delete them, and corrected the wrong dosages that were sent from Maple Manor. Definitely get their medical records !!!! (Hoping he was correct and dr's double checked with NBH). Again, Ken (nurse 2 days ago) was clear that J was knowledgeable about his Med list and doses and ken was not concerned about any med issues when I spoke with him. M insisted he's going back to Maple Manor, or a nursing home. He of course is refusing. Neither place would be able to handle his post surgical care and...(yup)... 'since i have MRSA...'. I stopped him and asked when he was dx'd with that. He said 'well, they're waiting for the results but that's what they think it is...' ¿ M said she's sick of him, is now 'out of the picture' and 'blocking him (and staff?) from talking to her '. He has to talk with Zach now. ??? He said 'if that's the case why are you fighting change of guardianship?' Good question. ~ jason then called the social worker. They had a good talk. Told her he wants to go to a post op place he liked before, PIPP. Near Kalamazoo? She said she would be making calls and will tell Melissa/Zach where J will be going , per Jason. I'll try I talk to SW tomorrow. Will definitely give her your contact info as well as Jerome's. Always helps for validation.

Created By

polaskit

Modified Date

05/28/2021 04:35 PM

Email - Collateral

Contact Date : 05/28/2021 12:57 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Started a running nursing update.... 5.28.21 Nurse: Katie Surgery: 3:00 pm
5.28.21 Clean and debride the bone/infection. Hoping this will avoid removing his knee. They did recommend that at first, Jason was refusing so trying this surgery

first. MRSA? Nothing in chart about it. Cultures neg for mrsa, positive for staphylococcus aureus. Infectious disease doc today: Intraosseous abscess and Osteomyelitis Wound? Meds: No problems with med compliance Doses confirmed with NBH? She didn't see anything about that. She took NBH # and Jerome's name, will confirm meds/doses with them just to cover bases. SW: Name: Lena Awada (6 north, mon-fri) 947.522.9373 She's giving Lena message to call me tomorrow. ~~~ 5.26.21 Nurse: mohammad Meds: Morphine and ativan both d/c'd Dilaudid... stronger than morphine Psych meds were clarified (not sure with whom) MRI: Infection in bone Fri, surgery clean and debride the bone/tissue possibly early in day. After course of antibiotics will discuss further stump revision. Removal of knee probable if infection not cleared. ~~~ serosanguinous ? Or Serosus?

Created By
polaskit

Email - Collateral

Contact Date : 05/28/2021 01:20 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Just a quick update before J goes into sx. He just called and said that SW set up a transfer to Regency Healthcare center in Taylor MI for post surgical care and rehab. Don't know when, depends on how sx goes. Since Monday is holiday, assume not before Tues. SW hasn't gotten back to me but sounds like that's covered so far. Monique was supposed to bring his stuff from Maple Manor ~2 days ago. Didn't happen. Which is why he doesn't have reading glasses...even the prescription sunglasses which are all he's had for months. All for now. Will let you know when I know more. Janet

Modified Date
05/28/2021 04:37 PM

Created By
polaskit

Misc. - Client

Contact Date : 05/28/2021 04:02 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason asked if worker has had the chance to speak with William White. He doesn't know how William ended up back in the picture. Jason reported, he will be going into surgery soon and asked for a return phone call.

Modified Date
05/28/2021 04:52 PM

Created By
polaskit

Email - Collateral

Contact Date : 05/29/2021 04:35 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Surgery went ok...they didn't take him down until after 7 pm (was scheduled for 3 pm) so was a long day of waiting. Haven't talked to Nrsg but per Jason, they took ~ an inch off the bone and did a biopsy. Hopefully that will be enough to heal and still be able to use a prostheses. He says this is the worst pain he's ever had. Getting a morphine pump today. D/c possibly Wed? Here's a link with reviews for Regency: <https://www.caring.com/senior-living/michigan/taylor/regency-healthcare-centre-48180> Obviously not a 'surgical recovery' center or rehab as he expected. Looks scary to me. Not sure who set it up, GCI or SW.

Modified Date
06/01/2021 08:59 AM

Created By polaskit Modified Date 06/04/2021 08:03 AM	Text - Client <div> Contact Date : 06/03/2021 10:27 PM </div> <hr/> Purpose Text from Jason Narrative Guardian has put a "no contact or information" on my chart. The only on that can pass on information about surgery is Melissa. Not my sister, my mom, relatives...Anyone! Please do not make any calls to the hospital. My sister or myself will be in touch at some point.
Created By polaskit Modified Date 06/04/2021 07:55 AM	Email - Collateral <div> Contact Date : 06/03/2021 10:35 PM </div> <hr/> Purpose Email from Janet Oldenbroek (Sister) Narrative Janet reported, Jason is scheduled for another surgery Friday, June 4th to remove more of his stump. Confirmed MRSA as culture from previous surgery came back positive. Melissa Samaan assistant, Zach has ordered Only Guardian Care to receive updates. No communication to sister, mom or any other family members. Janet stated, Jason is upset and scared about his surgery and what's going to happen. He is worried if something were to happen to him, no one would know. Janet sent Zach and email asking if this is some kind of mistake. She cc'd worker.
Created By polaskit Modified Date 06/08/2021 08:32 AM	Email - Collateral <div> Contact Date : 06/07/2021 07:59 PM </div> <hr/> Purpose Email from Janet Oldenbroek (Sister) Narrative Janet emailed worker along with Bob Maniere who is the owner of Comfort Prosthetics. She is looking for someone who is willing to look into the legality of Melissa blocking her from obtaining any medical information regarding Jason as it is believed, Melissa is over stepping her bounds. This has been during and after 2 surgeries to remove Jason's leg. Janet stated, she was told by Jerome (CEO of NBH) that blocking family from patient care could be a liability for the facility if guardian has no legal standing in doing so. Janet reported, Bob Maniere has been Jason's trusted prosthetist since shortly after his initial amputation. Janet stated, Bob has had a lot of experience with Melissa. Bob Maniere (Comfort Prosthetics) 586-295-2610.
Created By polaskit Modified Date 06/08/2021 12:08 PM	Email - Collateral <div> Contact Date : 06/08/2021 11:52 AM </div> <hr/> Purpose Email from Janet Oldenbroek (Sister) Narrative Janet reported, she was requesting an update from Melissa and heard back from Monique. Monique stated, she was up to see Jason at the hospital this morning and he was sleeping, on oxygen and not at baseline. Janet stated, she had reached out to Jason and there's been no response. She has suspicion that

Monique may have taken Jason's phone as the nurses were aware he had a phone. It is unlike Jason not to respond to Janet. Janet remains very concerned as she or any other family members are allowed to receive any information or updates per Melissa.

Created By
polaskit

Misc.-Collateral

Contact Date : 06/09/2021 06:43 PM

Modified Date
06/10/2021 11:56 AM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet reported, she received a very upsetting phone call from Jason's son, Justin stating he received a phone call from Zach (Melissa's assistant) saying they heard that he and his grandma requested that Janet be barred from talking to Jason and they want something in writing. Janet is worried, Melissa and Zach are going to "swindle" her 90 year old mother into doing something as she doesn't understand. Janet was in tears asking for a return phone call after hours.

Created By
polaskit

Telephone-Collateral

Contact Date : 06/10/2021 09:55 AM

Modified Date
06/10/2021 12:07 PM

Purpose

Return phone call to Janet Oldenbroek (Sister)

Narrative

Janet was very upset and repeated what she said in the voicemail left the night before. She doesn't know what is going on. Janet spoke with Jason's son, Justin and he didn't know who Zach was as Zach never introduced himself while leaving the a message. Janet explained that Zach is Melissa's assistant. Justin stated, he doesn't want to be involved and doesn't understand why Guardian Care is requesting Janet be banned from speaking with Jason. Janet explained that Justin and her mom are notified of all legal stuff. She is not been allowed to receive any information or updates from the hospital staff regarding Jason's status. All information is coming from Jason directly or Monique. Melissa has refused to talk with Janet. Janet stated, Monique will say, everything is fine, but she hears something different from Jason. Janet has had constant concern about Jason's medications as he was discharged from NBH stable. It appears as Jason has gone downhill since leaving NBH. Janet began to cry as she feels helpless in helping Jason. She was informed that worker will be contacting Jason as well as Amir regarding modification in guardian.

Created By
polaskit

Telephone-Client

Contact Date : 06/10/2021 12:11 PM

Modified Date
06/10/2021 03:10 PM

Purpose

Phone call to Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason remains at Beaumont Hospital in Dearborn. Jason reported, he is on oxygen 24/7 due to breathing issues. He currently has fluid on his lungs and is receiving medication. Worker asked about his surgery. Jason reported, 6 inches above his knee was removed. He has lost his knee. He continues to be

independent with all ADL's and uses a wheelchair to ambulate. Jason stated, besides his breathing issues, he is managing the same. He spoke about his friend and prior prosthesis nurse coming to check on him and change his dressings. Bob is the founder and CEO of Comfort Prosthetics. He was involved with Jason prior to Melissa taking over guardianship and dissolving the relationship. He is no longer allowed to see Jason per Melissa. Jason reports no communication with Melissa. He stated, before going to the hospital, Melissa told him "I'm washing my hands of you." Jason asked Melissa, if you no longer want anything to do with me, why are you contesting modification in guardianship. Melissa responded, because I haven't done anything wrong. Jason reported, Monique came to see him a couple of days ago. He stated, Monique went through his things and was asking a bunch of questions. Jason called the nurse and requested she leave. Jason's phone was not found. He is concerned about the whereabouts of his belongings from the Lighthouse. Jason reported, Melissa is refusing to speak to him and when he asks Monique, she tells him to ask Melissa. Worker inquired on who is allowed updates. Jason stated, both Janet and his mom have been banned from receiving any information about his medical status. The only people allowed to receive information is Melissa, her assistant, Zach and Monique (Case manager for insurance.) Jason said, there is talk about him being transferred to a long term care facility, but no one is telling him where or when. He continues to have concerns about potential new guardian, William. Jason spoke about him being in the same area as Melissa and how he was on board keeping him at the Lighthouse during the last court date. It appears that Jason does not feel comfortable with William stepping in. He is worried his life won't change. Jason was informed that worker has not heard back from William. Worker will be attempting to contact him again. Jason is beginning to lose hope that things will ever change. Jason's direct room number: 313-436-3476

Created By
polaskit

Email - Collateral

Contact Date : 06/10/2021 01:50 PM

Modified Date

06/10/2021 02:09 PM

Purpose

Email from Justin Oldenbroek (Son)

Narrative

Hello Tiffany, This is Justin Oldenbroek, Jason's son. I got your information from my aunt Janet. I have tried to remove myself from my fathers life. I have been unable to do so in the past month or so. I just had a conversion with Mellisa, his ex-caretaker as far as she told me. I am very confused about the whole situation. I am guessing you are the best person to contact to get some clarity on this matter. I am interested in having a conversation with you and possibly my aunt at some point. I have Fridays free, Janet told me you two have plans to talk tomorrow. If I am able to join, I would like to do so. I want to make sure that my father is getting the best care possible, without getting too involved much with him individually. Thank you, Justin Oldenbroek

Created By
polaskit

Email - Collateral

Contact Date : 06/10/2021 02:08 PM

Purpose

Modified Date
06/10/2021 02:10 PM

Email to Justin Oldenbroek (Son)

Narrative

I understand and respect your position. I can make myself available tomorrow later afternoon if that works for both yourself and Janet. I can call Janet between 3:30-4pm tomorrow and she can link you into the conversation. Let me know if that works. Thanks, Tiffany Polaski

Created By
polaskit

Text - Client

Contact Date : 06/11/2021 03:49 PM

Modified Date
06/14/2021 10:29 AM

Purpose

Text from Ralph (Jason)

Narrative

Being transferred to Rivergate at 6:30pm.

Created By
polaskit

Telephone-Collateral

Contact Date : 06/11/2021 04:00 PM

Modified Date
06/14/2021 10:28 AM

Purpose

Phone conference with Janet and Justin Oldenbroek.

Narrative

Worker spoke with both Janet and Jason's son, Justin on a 3 way call. Justin wanted to explain a recent conversation he had with Jason's guardian, Melissa Samaan. He reported, not speaking with Melissa since his dad moved into the Lighthouse. Justin is estranged for his father. He reported initially receiving a voicemail from Melissa's assistant, Zach about signing a document banning Janet from any further contact with Jason. Melissa then called and stated the same thing. She believes that Janet's involvement is not good for Jason as she is "meddling." Justin explained that Janet's involvement is good for Jason as she is the only family member advocating for him. Melissa then stated, they don't want her involved, because of financial gain. Jason doesn't control any of his money or assets, so Justin did not understand where this was coming from. He stated, this didn't make any sense. When he pressed Melissa to explain what she meant, she tried to shut down the conversation and get off the phone. Justin went on to say, Melissa was fighting everything he was inquiring about. Melissa became frustrated. She told Justin, "The apple doesn't fall far from the tree." Justin asked, "If she is talking to me like this, how is she speaking to my father?" Justin told Melissa, she hasn't called him in 2 years. Melissa responded by saying, the phone works both ways. Justin is concerned, Melissa is trying to get documents signed by both him and his grandmother, Helen Vanderbaan for court purposes. He is worried that his 90 year old grandma is not going to understand the magnitude of what's going on and will do what Melissa is asking. Janet inquired if Jason has a Will and if so was he involved in the process. She asked if medical records could be obtained from NBH and Maple Manor to look for inconsistencies in medications. Janet reported, Jason would like Bob Maniere as his guardian. She was informed, Jason texted worker during conversation requesting this. Jason has never been comfortable with William being prospective guardian. Worker will be reaching out to attorney, Amir along with Bob Maniere.

Created By polaskit Modified Date 06/14/2021 09:32 AM	Text - Client Purpose Text from Ralph (Jason) Narrative Bob Maniere from Comfort Care Prosthetics has consented to take over guardianship.	Contact Date : 06/11/2021 04:15 PM
Created By polaskit Modified Date 06/14/2021 10:44 AM	Telephone-Collateral Purpose Phone call to Amir Abu-Aita (Attorney) Narrative Amir was informed that Jason has decided to go with a different guardian. Jason has requested modification of guardian go to Bob Maniere owner and CEO of Comfort Prosthetics. Worker explained, Jason has known Bob for approximately 10 years and was involved with Jason's care prior to Guardian Care taking over. Amir stated, due to the change of venue, he wanted to wait a month before moving forward with filing modification, so nothing has been filed at this point. Worker will be speaking with Bob to obtain consent and forwarding information to Amir.	Contact Date : 06/14/2021 10:38 AM
Created By polaskit Modified Date 06/14/2021 11:15 AM	Telephone-Collateral Purpose Phone call to Bob Maniere (CEO & President of Comfort Prosthetics) Narrative Bob reported knowing Jason very well and taking care of him for at least 10 years until Guardian Care became involved. He stated, Guardian Care has made things incredibly difficult for Jason. He believes guardian, Melissa's actions are intentional to get Jason "stirred up." Bob believes the treatment of Jason is abuse. He spoke about Jason's recent surgery and the removal of his knee. Bob reported the surgeon called him and sent over X-rays prior to surgery. The surgeon wanted Bob's opinion if Jason would ever be able to walk using a below the knee prosthetic. Bob reported doing this work for 44 years. He stated, it is always best to keep the knee if possible, but in Jason's case that wasn't possible. Jason will now have to adapt to a whole new learning curve. Bob has dealt with the medical side and has never seen anything quite like this. A guardian that takes away almost every human right from their ward. It appears as a personal vendetta against Jason. Bob stated, he would do anything to help. He spoke highly of Jason and would like to see him have the chance to succeed. Worker gathered Bob's address and credentials. He was provided with workers email.	Contact Date : 06/14/2021 10:59 AM
Created By polaskit Modified Date 06/14/2021 11:56 AM	Telephone-Collateral Purpose Phone call to Janet Oldenbroek (Sister) Narrative	Contact Date : 06/14/2021 11:43 AM

Janet is very concerned about Jason's psych meds as they have differed from NBH (where he was thriving and stable) to Maple Manor to Beaumont and now to Rivergate. Janet reported, nursing was unable to reach guardian, Melissa, so reached out to her. Jason was refusing certain medications and becoming agitated. Janet asked to be read the medication list they have at Rivergate. She reported, 3 of the psych meds listed were meds that were discontinued at NBH. Jason is no longer taking Benzotropine, Buspirone and Bupropion which is a generic for Wellbutrin. Janet stated, Jason is very well aware of what medications he should be taking and no one is listening to him. Jason not taking the meds are seen as a refusal. Jason spoke to Janet about not wanting to be medicated again to the point he feels like a "zombie." Janet stated, the last conversation with Jason, he ended up taking the medications, because they were threatening him with refusing. He doesn't know what he took. Janet has asked repeatedly for the facility to contact NBH for an updated and accurate med list. She has since left 2 messages for the social worker, but hasn't heard anything back. Janet worries they were able to make contact with Melissa and they will no longer be contacting her.

Created By
polaskit

Email - Collateral

Contact Date : 06/14/2021 11:54 AM

Purpose

Email from Bob Maniere (CEO & President of Comfort Prosthetics)

Narrative

Bob sent his American Board for Certification in orthotics, prosthetics and pedorthics, Inc. Bob: 12381 Bryce Rd. Emmett, MI 48022.

Modified Date
06/14/2021 12:05 PM

Created By
polaskit

Telephone-Client

Contact Date : 06/16/2021 08:58 AM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason is currently residing at Rivergate Terrace in Riverview, MI. He reported, guardian Melissa Samaan is still refusing to speak with him. Jason has left messages for Melissa as well as her assistant, Zachary about his belongings with no return phone calls. He stated, Monique (Case manager ins.) informed him all his belongings from the Lighthouse have been put into a storage unit. Jason spoke about owning expensive guitars, keyboard and other sound equipment worth thousands of dollars. He has concerns his property will be damaged inside a storage unit with no temperature control. Monique informed Jason they are still looking for permanent placement. Worker inquired on stability of medications. Jason stated, somehow the facility had a med list from 15-20 years ago with approximately 20 different medications. He was adamant that thanks to NBH he is only taking 4 meds. Jason had a conversation with the doctor and reported it has been worked out. Jason reported, he is doing fine physically even with the removal of more of his stump. He spoke about adapting 29 years ago. Jason stated, he has been allowed to change his own dressings.

Modified Date
06/16/2021 10:37 AM

He asked how quickly a modification can be filed. Jason is anxious to hopefully be given the opportunity to move forward with his life. Jason asked that his prior case manager, Kelly McCauley be subpoena as she worker with him 6-7 years before Melissa fired her. Worker will be adding Kelly's information to MiAIMS. Jason's current address: 1414 Pennsylvania Rd. Riverview, MI 48192. 734-284-8000

Created By
polaskit

Face to Face - Client

Contact Date : 06/16/2021 03:28 PM

Modified Date
06/16/2021 03:41 PM

Purpose

Face-to-face with Ralph (Jason) completed by Georjeana Dillard (Wayne County)

Narrative

Wayne County APS arrived at 14041 Pennsylvania in Riverview. Client was observed to be clean and appropriately dressed. Mr. Oldenbroek stated he is doing just fine. Mr. Oldenbroek uses a wheelchair to ambulate he was in the hallway during this visit.

30 Day Face to Face
Client

Created By
dillardg

Courtesy Notes

Contact Date : 06/16/2021 03:28 PM

Modified Date
06/18/2021 07:47 AM

Purpose

Face to Face

Narrative

6/16/21 at 3:28pm Wayne County APS arrived at 14041 Pennsylvania in Riverview. Client was observed to be clean and appropriately dressed. Mr. Oldenbroek stated he is doing just fine. Mr. Oldenbroek uses a wheelchair to ambulate he was in the hallway during this visit.

Created By
polaskit

Narrative Entry Only

Contact Date : 06/16/2021 03:34 PM

Modified Date
06/16/2021 03:34 PM

Purpose

Current address and phone number for Rivergate Health Care Center

Narrative

14041 Pennsylvania Rd. Riverview, MI 48193. Facility is Rivergate Health Care Center. Client is in room 109. Phone number: 734-284-7200.

Created By
polaskit

Email - Collateral

Contact Date : 06/17/2021 09:36 AM

Modified Date
06/17/2021 09:41 AM

Purpose

Email to Amir Abu-Aita (Attorney)

Narrative

Amir was provided with a little background information about potential guardian, Bob Maniere along with address and phone number. Also provided was Jason's most current address and phone number. Worker asked to be updated once petition for modification is complete.

Created By
polaskit

Misc.-Collateral

Contact Date : 06/29/2021 02:04 PM

Modified Date
06/29/2021 04:59 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet called to inquire on any recent updates. She stated, Jason is getting anxious about moving. Janet offered to do a 3 way call with herself, Jason and worker if that would be more convenient.

Created By
polaskit

Misc. - Client

Contact Date : 06/30/2021 03:43 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a message asking for a return phone call. 586-876-8659

Modified Date
07/02/2021 01:43 PM

Created By
polaskit

Email - Client

Contact Date : 07/02/2021 01:28 PM

Purpose

Email from Ralph (Jason) Janet Oldenbroek also cc'd

Narrative

Had a visit with Sharon Foster PHD.. from Behavior Care Services.. Had some cognitive testing.. she has no idea why I'm here.. save for pain management... Her assessment is totally favorable and will be delivering a copy of it to me.. I will pass that on when I get it.. she, like everyone else has no idea who the other tester was that delivered a unfavorable report to Monique.. I called Monique and asked who that person was and requested that she email a copy of the report to you, Janet, she is unable to find the information at present.. not the lady's name, not the company nor the report itself... Janet please follow up on that with Monique... It's important to me to know that info. And if it even exists.. being as according to her is very not favorable... Seems the move is moving along and will be taking place Tuesday maybe Wednesday.. I once again requested that Zachary get ahold of me but I don't expect he will.. I wanted to know what belongings will be delivered... And when.. What my financial situation is and... AGAIN... Failure in this area has been ongoing for ever.. Don't know about moms birthday either.. Tiffany please let me know where you are at with the court.. talked to Bob.. he would like to know also.. according to Rachel it doesn't matter where I live.. we can still go through Wayne county.. have you received the letters of reference I have been sending? I hope that they help put things in perspective.. more coming.. I also sent you a copy of the final assessment from NBH.. Hope you received it.. tons of favorable!! I have no idea what the rules will be after the move.. communication, visitation, no idea.. hope it will be more lacking than the lighthouse.. but again have no idea... Thanks.. Jason Oldenbroek

Created By
polaskit

Email - Collateral

Contact Date : 07/02/2021 01:53 PM

Purpose

Letter of recommendation

Narrative

Timothy Pieri LMSW ACSW CAADC, has written a letter of recommendation on Jason's behalf. Letter will be placed in Jason's file and sent to Amir. Phone: 616-458-6870. Fax: 616-458-6874

Modified Date
07/02/2021 02:26 PM

Created By polaskit Modified Date 07/02/2021 02:33 PM	<div> Email - Collateral Contact Date : 07/02/2021 02:32 PM </div> <hr/> Purpose Email to Amir Abu-Aita Narrative Sent letter of recommendation written by Timothy Pieri LMSW ACSW CAADC.
Created By polaskit Modified Date 07/08/2021 09:04 AM	<div> Email - Client Contact Date : 07/03/2021 06:26 PM </div> <hr/> Purpose Email from Jason Narrative Jason attached a character reference from Kelly A. MacAulay from Imperial Medical Case Management, LLC. Copy will be placed in Jason's file and sent to attorney, Amir.
Created By polaskit Modified Date 07/08/2021 09:11 AM	<div> Email - Collateral Contact Date : 07/08/2021 08:58 AM </div> <hr/> Purpose Email to Amir Abu-Aita Narrative Sent letter of character reference written by Kelly A. MacAulay, BS, QMHP, QIDDP, GCDF. Worker inquired on an update regarding modification of guardianship.
Created By polaskit Modified Date 07/08/2021 03:43 PM	<div> Telephone-Collateral Contact Date : 07/08/2021 09:37 AM </div> <hr/> Purpose Phone call from Amir Abu-Aita (Attorney) Narrative Amir stated, he is unsure if the case has been officially transferred to Wayne County. Due to COVID courts have been backlogged. Amir will be contacting court for an update.
Created By polaskit Modified Date 07/09/2021 08:52 AM	<div> Telephone-Client Contact Date : 07/08/2021 03:57 PM </div> <hr/> Purpose Phone call to Ralph (Jason) Narrative Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by policy. Jason reported, he is being moved to a group home in Novi tomorrow morning at 11:00am. He does not know the name or address of his new placement. Guardian, Melissa Samaan continues to refuse to speak with Jason. Jason stated, all communication is supposed to go through her assistant, Zach, but he is not responding either. He was told by Monique (case manager for insurance) that his belongings were boxed up and sent to Guardian Care. Jason is concerned about his belongings. Jason asked if worker received the character references he sent. He was informed worker has all letters. Jason was asked to either call or text worker with his current address so case can be updated.

Created By polaskit Modified Date 07/09/2021 08:55 AM	<div>Text - Client<div>Contact Date : 07/08/2021 04:45 PM</div></div> <hr/> Purpose Text from Jason Narrative New address: 39413 Burton Dr. Novi, MI 48375. Name of home unknown.
Created By polaskit Modified Date 07/09/2021 09:50 AM	<div>Text - Client<div>Contact Date : 07/09/2021 09:43 AM</div></div> <hr/> Purpose Email from Ralph (Jason) Narrative Name of AFC home is Medical Alternative Burton House.
Created By polaskit Modified Date 07/12/2021 10:22 AM	<div>Text - Client<div>Contact Date : 07/11/2021 06:12 PM</div></div> <hr/> Purpose Text from Jason Narrative Home phone number for AFC: 248-473-8231.
Created By polaskit Modified Date 07/12/2021 10:18 AM	<div>Telephone-Collateral<div>Contact Date : 07/12/2021 10:14 AM</div></div> <hr/> Purpose Phone call to Burton AFC Home (Oakland County) Narrative Worker spoke with staff, Alicia. Alicia reported Jason appears to be doing well. This is her first day working with him. The home has a total of 4 residents. It was explained that worker will be asking for a courtesy visit, so a face-to-face can be made with Jason. Worker asked a series of COVID questions. Alicia reported no one in the home has any symptoms. Address and home phone were verified.
Created By polaskit Modified Date 07/12/2021 12:11 PM	<div>Email - Collateral<div>Contact Date : 07/12/2021 12:10 PM</div></div> <hr/> Purpose Email to Amir Abu-Aita (Attorney) Narrative Good afternoon, Jason has been moved yet again. His new address is 39413 Burton Dr. Novi, MI 48375. The home is called the Burton Ranch. Home phone number is 248-473-8231. I am assuming we will be filing for modification in Oakland County. Thanks, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723
Created By polaskit Modified Date 07/13/2021 11:27 AM	<div>Telephone-Client<div>Contact Date : 07/13/2021 11:14 AM</div></div> <hr/> Purpose Phone call to Ralph (Jason) Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was informed that an APS worker from Oakland County will be coming out to see him. He was under the impression that Oakland County worker will need all back information. It was explained that ASW is coming out to check on his wellbeing, but case will remain with Tuscola worker. Jason reported receiving regular clothes, underwear and other belongings yesterday for the first time in 4 months. Worker inquired on staff and residents. Jason stated, the staff appear "adequate." There are 2 women with severe head injuries and a male that lives at the other end of the house. Jason stated, he remains in his room. Jason stated, he continues to have conversations with Rachael Prevatt from Disability Rights. He reported being told it doesn't matter what county he lives in as the modification can still be filed in Wayne. Jason was informed that worker has email attorney and is waiting on a response. He spoke about being in this situation for 2 1/2 years and he's tired of waiting. Jason doesn't understand what's taking so long. He asked if worker received his character references. All letters have been save to a file.

Created By
johnsonj87

Modified Date
07/15/2021 03:01 PM

Courtesy Notes

Contact Date : 07/15/2021 10:56 AM

Purpose

Face to face with Mr. Oldenbroek

Narrative

An unscheduled home visit was successful with Mr. Oldenbroek. Staff had APS speak with Manager, Sherry over the phone before seeing Mr. Oldenbroek. Sherry was informed that APS was is just at the home to complete a 30-day face to face visit. She expressed to call her if anything is needed. She reported that no on in the home has been exposed to Covid-19. Mr. Oldenbroek was in his room sleeping and staff woke him up. APS spoke with Mr. Oldenbroek and he reported that he is doing well. He stated that he has been here for about a week. He stated that he is thankful he has a roof over his head, but really do not want to be here. He expressed that this court case and stuff with his guardian has been going on so long and he is tired of it. He thought this worker was taking over for his prior worker. He was informed that this is just a 30-day face to face visit. He was informed that his assigned worker will be back in contact with him. He appeared to be neat and clean. JJ

Created By
polaskit

Modified Date
07/15/2021 03:45 PM

30 Day Face to Face
Client

Face to Face - Client

Contact Date : 07/15/2021 10:56 AM

Purpose

Courtesy visit completed.

Narrative

ASW, Jonathan Johnson completed a face-to-face with Jason at his new residence. Information has been documented in contact above..

Created By
polaskit

Misc.-Collateral

Contact Date : 07/20/2021 01:49 PM

Purpose

Modified Date
07/20/2021 01:52 PM

Voicemail left for Amir Abu-Aita (Attorney)

Narrative

Worker left a detailed message inquiring on an update. Amir was reminded that Jason was moved to Oakland County and the address and phone number to the new placement was left in a prior email. Worker left contact information asking for a return phone call.

Created By
polaskit

Email - Collateral

Contact Date : 07/21/2021 11:16 AM

Purpose

Email from Janet Oldenbroek (Sister)

Modified Date
07/21/2021 03:42 PM

Narrative

Janet emailed asking to set up a phone call to touch base about Jason.

Created By
polaskit

Email - Collateral

Contact Date : 07/21/2021 01:38 PM

Purpose

Email to Janet Oldenbroek

Modified Date
07/21/2021 03:44 PM

Narrative

Phone call scheduled for between 2-3:30pm.

Created By
polaskit

Telephone-Collateral

Contact Date : 07/21/2021 03:33 PM

Purpose

Phone call to Janet Oldenbroek (Sister)

Modified Date
07/22/2021 08:24 AM

Narrative

Janet was informed there hasn't been much movement in Jason's case due to another move to a different county. It was explained that it takes approximately 30 days for a case to be transferred from one county to another and COVID has also caused delays. Attorney, Amir has been updated on Jason's new address and phone number. Worker will be asking if something can be filed to prevent Jason from being moved again as this has been going on for quite some time. Janet spoke about the AFC home getting a call from APS last week about completing a visit with Jason. The next thing Jason knew, staff was bringing him his own underwear, clothing and other toiletries. Later that same day, Guardian Care dropped off some bags from Target with new clothes etc... Janet stated, Jason was not happy about this, but he felt as if they were just "covering their butts." He had been without any personal items for 4 months. It was explained the ASW from Oakland County was completing a courtesy that worker requested. Unless worker is able to see Jason in person, a courtesy will be completed monthly. The case remains in Tuscola County. Janet went over a lot that has already been addressed. She was informed there is not much else to do except wait for the hearing. Jason continues to have a very strong support system in place. Janet asked for a follow up once worker has been updated.

Created By
polaskit

Email - Client

Contact Date : 07/23/2021 12:06 PM

Purpose

Email from Jason. CC'd Rachel Prevatt, Bob Maniere, Timothy Pieri and Janet Oldenbroek.

Modified Date
07/23/2021 12:22 PM

Narrative

Has now been calling my mom.. Mom is 92 Mom asked if she could come visit me.. Melissa reply was.. Only in a restaurant or at a park for a very short time.. When mom broke her hip I continually requested that I go to see her and help her out.. Request denied.. When she suffered congestive heart failure. Same thing.. Request denied.. Both times she was informed about it and never let me know.. Now she would rather have my mom drive 4hrs here and stay for a couple hours then drive back for 4hrs. So roughly.. 11hrs on the road.. On a complete hip replacement.. heart rate at 28% "At 92 years old..!!!" "I SO VERY MUCH HATE HER.." My feelings.. She has now taken to abusing my mother.. My anger grows more and more as time goes on.. It has been a very long time since I've been so angry.. Melissa should be very happy that I have never hit a woman.. Or that I ever plan on it.. She is not worth jail time.. My goal.. To see her in court.. Sue her for everything she has.. Along with lighthouse.. I will need help.. Anyone willing to help me would be gratefully appreciated. Jason Oldenbroek Please confirm reception that you have received this email..

Created By
polaskit

Email - Collateral

Contact Date : 07/23/2021 12:12 PM

Modified Date

07/23/2021 12:23 PM

Purpose

Response email from Rachel Prevatt (Disability Rights)

Narrative

That is horrible. Guardian Care interfering in your relationships with family members needs to be brought to the attention of the probate court. You could talk to the attorney you're working with about how best to do that. I would lean heavily on both the burden of travel and the desire to visit as soon and as often as possible related to her age. Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827 www.drmich.org

Created By
polaskit

Email - Collateral

Contact Date : 07/23/2021 12:20 PM

Modified Date

07/23/2021 01:18 PM

Purpose

Response from ASW

Narrative

What Jason has suffered through over the past 2 ½ years is nothing short of abuse. His human rights have been violated time and time again. Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Created By
polaskit

Email - Collateral

Contact Date : 07/23/2021 12:31 PM

Modified Date

07/23/2021 01:19 PM

Purpose

Email from Rachel Prevatt (Disability Rights)

Narrative

I absolutely agree. And speaking with Melissa only made it more clear to me how true that is. Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827

Created By
dowlesst

Narrative Entry Only

Contact Date : 07/26/2021 11:54 AM

Modified Date
07/26/2021 12:06 PM

Purpose

Pc with Attorney Amir A.

Narrative

He is waiting to find out which Judge has been assigned to the case in Wayne Co. When he finds out new case number and what Judge it is assigned to, he will file petition for change of Guardianship. Client being moved to Oakland County will not affect this. Can still be heard by Wayne County. Amir feels that client is being moved on a frequent basis for no valid reason except abuse of power by the Guardian.

Created By
polaskit

Email - Client

Contact Date : 07/27/2021 07:50 AM

Modified Date
07/27/2021 08:08 AM

Purpose

Email to Jason

Narrative

Jason was informed, modification will be filed in Wayne County. There should be some movement in the next couple of weeks.

Created By
polaskit

Email - Collateral

Contact Date : 07/27/2021 08:50 AM

Modified Date
07/27/2021 09:19 AM

Purpose

Worker cc'd in email from Rachel Prevatt (Disability Rights)

Narrative

Good morning Jason, First and foremost, I am not an attorney. I am not your attorney. The below is not legal advice, but my best advice based on my experiences as an advocate. Please consult with an attorney before making any legal decisions. The Macomb Probate case access page shows the change of venue to Wayne, but Wayne shows no case. Now that your case has been placed with the Wayne County probate court, someone will need to petition for a modification, if that hasn't already been done. Anyone can do that. I'd recommend Tiffany/APS doing that if it's still in her purview. If she cannot submit the petition, Bob is your next best choice since he is the prospective replacement. There's a place on the form to recommend a replacement guardian. I believe the law requires that you name your mother and sister as "interested parties." That's not a subpoena and they can attend or not, as they choose. The court will set a hearing. It will be remote (to my knowledge the Coleman A Young Building is still closed to the public). You have the legal right to be present (remotely). There will likely be two hearings, as you will be assigned a GAL and, if you aren't represented, a court appointed attorney. They should meet with you (remotely or in person) before the next hearing. Their input is highly influential and I'd recommend being as friendly and calm as you can be with the GAL. I recommend that you petition as soon as possible. As I've said in past, if your petition is denied, we will represent you for appeal. Because you are not asking for a termination, your competency will not be on the table for discussion. You may consider reviewing the Letters of Guardianship form and talking over with Bob any areas of authority you believe would be unnecessary. That said, the modification process is pretty straightforward. The judge isn't going to get into

litigating the facts of your abuse, so I'd work on a tight script where you bullet point the violations of your rights/dignity. Probate court moves fast and the judges don't tend to want to deal with potential criminal or civil matters that are outside their jurisdiction anyway. Even though these are deeply personal cases, the process is generally quite impersonal. This judge will be fresh to your case and may not have a working history with Guardian Care, which is mostly likely to your benefit. I will attend as an observer and you can list me as an interested party so I'm notified. Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827 www.drmich.org

Created By
polaskit

Email - Collateral

Contact Date : 07/27/2021 09:16 AM

Modified Date

07/27/2021 09:21 AM

Purpose

Email response to Rachel Prevatt (Disability Rights)

Narrative

Contact has been made with the attorney representing the department, and modification will be filed in a couple of weeks in Wayne County. I apologize for the delay; however, the circumstances were out of my control. I will continue to work diligently on Jason's case. The goal is and will continue to be modification of guardian. I have emailed Jason asking him to be silent over this duration of time as we are getting close, and I want to avoid any "hiccups." Thank you, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Created By
polaskit

Email - Collateral

Contact Date : 07/27/2021 04:47 PM

Modified Date

07/30/2021 03:43 PM

Purpose

Email to Jason from Rachel Prevatt/worker cc'd

Narrative

I spoke with Georgia today. Georgia "knows what's going on" 100% from Melissa's perspective, completely supports and sympathizes with Melissa, characterized you as harassing and terrorizing Melissa, and would not consider any move to modify guardianship that didn't involve her speaking to the new potential guardian up front about your "history." Basically, she thinks you're just looking for someone you can lead around by the nose who doesn't know how much trouble you've been. And I cannot overstate how little she values your input or wishes. That said, the idea you could successfully find and manipulate a guardian into whatever you want kind of calls into question the need for a guardian in the first place. But that's a different conversation. Guardian Care doesn't seem to appreciate that the question is not whether you're competent to make "good" decisions, but whether you are competent to make informed decisions and understand their consequences. But once you're in this mess, it's not easy getting out. She's poisoning the well every time you try to make a move to someone else. She insists that this is protecting you. That's probably why she took the time to speak with me, though she tried to reroute me to Melissa first. If you don't trust Melissa, then it doesn't sound like you can trust Georgia. And if your prospective case manager does trust Georgia, she's going to get the same

story I did, or worse. Probably worse. I also learned in that conversation that Melissa and one other employee (maybe Zack) handle all their auto insurance PIP cases. It sounds like they have a pretty extensive team, including clinical staff, and hundreds of wards in metro Detroit. Additional to that, Guardian Care currently has a referral contract with Wayne County APS. Georgia was quite adamant that any open case you had with Tuscola APS should've been referred to Wayne when you moved, but I'm not sure that's true. The attorney Tiffany is working with would be unlikely to get on board for any action that will get them in trouble. That said, my impression is that Guardian Care is looking to undermine Tiffany's standing and efforts. Based on Melissa's not very subtle suggestion to me that the two of you might have an inappropriate relationship, I'd expect them to act completely out of line. Staying quiet while things develop is probably the best idea. In fact, if we're quiet enough, they may assume I went away after speaking with Georgia. I think Georgia is used to winning over professionals like that. Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827 www.drmich.org

Created By
dowlesst

Modified Date
07/30/2021 11:32 AM

Narrative Entry Only

Contact Date : 07/30/2021 11:21 AM

Purpose

Supervisor review of case, open 6+ months

Narrative

Case will remain open due to con-going court intervention. Client remains in an abusive situation and court intervention will be the only resolution. Case will remain in Tuscola County for various reasons: (1) Current state-wide moratorium on cases being transferred due to COVID. This has been in place for the entirety of this case to date. (2) Case is currently in court proceedings. (3) Client is frequently moved by current Guardian from county to county. It is this supervisor's belief that current worker is doing an outstanding job given the complexity of this case and the allegations by the current Guardian that worker is engaging in an inappropriate relationship with this client is unfounded and nothing more than the current Guardian trying to create a diversion from their own on-going wrong doing and emotional abuse of this client. Current worker and supervisor will continue to advocate for this client's well-being and case will not be moved throughout its entirety.

Created By
polaskit

Modified Date
08/04/2021 04:40 PM

Misc. - Client

Contact Date : 07/30/2021 04:00 PM

Purpose

Voicemail from Jason

Narrative

Jason asked for a return phone call.

Created By
polaskit

Modified Date
08/04/2021 04:48 PM

Telephone-Client

Contact Date : 07/30/2021 05:05 PM

Purpose

Return phone call to Jason

Narrative

Jason stated, he's not doing well at his current placement. He is expected to come out of his room and engage as well as participate, but the other residence have severe TBI or dementia, so Jason is unable to relate. Jason stated, he stays in his room all the time and "they" are getting mad at him for not wanting to come out. He was reminded the hearing is getting closer and doing what's asked is important right now. Jason spoke about waiting for 2 1/2 years and feels the time slipping away. He wants to live life again. Jason was informed he will be updated as soon as worker hears anything pertaining to his case.

Created By
polaskit

Text - Client

Contact Date : 07/30/2021 07:25 PM

Modified Date

08/04/2021 04:51 PM

Purpose

Text from Jason

Narrative

Please add my niece Stacy Oldenbroek to the subpoena's. She is the one that called the family thinking I was dead. Stacy: 616-443-8779.

Created By
polaskit

Misc. - Client

Contact Date : 08/09/2021 10:33 AM

Modified Date

08/09/2021 03:44 PM

Purpose

Voicemail from Jason

Narrative

Jason asked for a return phone call when workers available.

Created By
polaskit

Telephone-Client

Contact Date : 08/11/2021 11:55 AM

Modified Date

08/11/2021 03:56 PM

Purpose

Return phone call to Jason

Narrative

Jason asked if there's been any update regarding modification of guardianship hearing. He was informed that worker will be reaching out to Amir (attorney representing department) to inquire. Jason reported having a meeting with the AFC home, Monique (Case Manager Ins) Zach (Melissa's assistant) and a rehabilitation company. PT, OT, vocational therapy and music therapy was discussed. Jason stated, he is unable to participate in PT at this time due to lingering pain caused by his stomp. Jason is onboard with OT and music therapy as he loves playing the guitar and singing, but is refusing vocational therapy. He spoke about doing vocational therapy when he first got into his accident and finds it insulting that he's being treated like a kid. Jason talked about his experience in graphic design and merchandising. Worker asked Jason if he has received his belongings from the Lighthouse, and he said, some of his belongings are still missing. Jason spoke to Zach (Guardian Care) and asked specifically about his 2 expensive guitars that were at the Lighthouse and are now gone. Zach stated, Jason would have to show receipts to prove it. Jason is receiving \$200 a month on a debit card. He was receiving \$300 a month while at the Lighthouse. Jason reports having approximately \$8,000. Jason will be getting another MRI done soon on his stomp due to consistent pain. Jason was inform that an ASW will be out to see him sometime before Friday to complete a face-to-face. He was reminded that case will remain in Tuscola County.

Created By
polaskit

Modified Date
08/13/2021 08:24 AM

30 Day Face to Face
Client

Face to Face - Client

Contact Date : 08/12/2021 02:03 PM

Purpose

Face-to-face with Mr. Oldenbroek

Narrative

An unscheduled home visit was successful with Mr. Oldenbroek. APS was screened at the front door and informed that they have no positive Covid-19 cases in the home. Mr. Oldenbroek was laying in his bed when APS arrived to the home. He appeared to be neat and clean. He stated that he is doing well and nothing has changed since the last visit. He was informed that APS is just completing a 30 day home visit. Mr. Oldenbroek was informed that his assigned worker will be back in contact with him. JJ

Created By
johnsonj87

Modified Date
08/12/2021 03:44 PM

Courtesy Notes

Contact Date : 08/12/2021 02:03 PM

Purpose

Face to face with Mr. Oldenbroek

Narrative

An unscheduled home visit was successful with Mr. Oldenbroek. APS was screened at the front door and informed that they have no positive Covid-19 cases in the home. Mr. Oldenbroek was laying in his bed when APS arrived to the home. He appeared to be neat and clean. He stated that he is doing well and nothing has changed since the last visit. He was informed that APS is just completing a 30 day home visit. Mr. Oldenbroek was informed that his assigned worker will be back in contact with him. JJ

Created By
polaskit

Modified Date
08/17/2021 02:51 PM

Email - Collateral

Contact Date : 08/17/2021 02:50 PM

Purpose

Email to Amir Abu-Aita (Attorney)

Narrative

Worker inquired on an approximate date modification will be filed.

Created By
polaskit

Modified Date
08/18/2021 10:45 AM

Text - Client

Contact Date : 08/18/2021 10:14 AM

Purpose

Text from Jason

Narrative

Jason asked if there's been any word on how things are coming along with modification.

Created By
polaskit

Modified Date
08/18/2021 10:47 AM

Text - Client

Contact Date : 08/18/2021 10:15 AM

Purpose

Text to Jason

Narrative

Jason was informed, worker emailed attorney and waiting on a response. Jason was reminded, he has been forgotten as worker thinks about his case daily.

Text - Client

Contact Date : 08/23/2021 10:29 AM

Created By polaskit Modified Date 08/25/2021 02:25 PM	Purpose Text from Jason Narrative Jason asked if there has been any word about hearing.
Created By polaskit Modified Date 08/25/2021 01:54 PM	Email - Collateral Contact Date : 08/25/2021 01:53 PM Purpose Email to Wayne County Probate Court Narrative Can I please get the status of the change of venue along with case number for Ralph Oldenbroek, DOB, 05/16/1957? Thank you, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723
Created By polaskit Modified Date 08/25/2021 01:58 PM	Email - Collateral Contact Date : 08/25/2021 01:54 PM Purpose Automatic response Narrative The Wayne County Probate Court has received your email. Please note that we are not an e-filing court and this is not an automated process. Individual people are receiving your emails and processing them either on-site or remotely with new procedures created in response to the public health crisis. You will not receive immediate confirmation that we are in receipt of your filings. We appreciate your patience as we adapt to this new normal. Please see detailed information of the Court's current processes and delays at https://gcc02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wcpc.us%2F&data=04%7C01%7CPolaskiT%40michigan.gov%7Cecf78d6fdd084453cd1308d967f11bef%7Cd5fb7087377742ad966a892ef47225d1%7C0%7C0%7C637655107519085102%7CUnknown%7CTWFPbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IkhYWwiLCJXVCi6Mn0%3D%7C1000&sdata=nttkpZBwSRT0SrvFP80L1irMcy%2F2HMjY1dLOWQXdr7w%3D&reserved=0 . You may also check Case Access to determine if your filing has been entered. Thank you for your patience.
Created By polaskit Modified Date 08/25/2021 02:00 PM	Email - Collateral Contact Date : 08/25/2021 01:58 PM Purpose Email from Janet Oldenbroek (Sister) Narrative Hey Tiffany, Sorry I've been MIA for so long. I hope you're doing well. As I said, I've had to step back from Jason for a while. I'm not sure when or how I'll be able to reconnect with him in a healthy way. I'm still trying to sort that out. If I haven't been clear before, I wanted to let you know that I'm still available to help you and the attorney with whatever I can behind the scenes in the meantime. I still haven't heard from Amir but if he needs/wants any documents or recordings from me, it would help if he gave me as much notice as possible. Can you please update me with the status of late? ~ Last I heard we were waiting for the next change of venue hearing...to Oakland County? Has that been scheduled and/or

happened? Any results? ~ You also mentioned Amir trying to block any further transfers. What became of that? ~ Any movement on scheduling the actual guardianship hearing? Lmk if you can catch up by phone this week sometime. Thanks. Janet

Created By
polaskit

Text - Client

Contact Date : 08/25/2021 02:23 PM

Modified Date
08/25/2021 02:27 PM

Purpose

Text to Jason

Narrative

Jason was informed, worker reached out to Wayne County Probate Court this afternoon and is waiting to hear back.

Created By
dowlesst

Narrative Entry Only

Contact Date : 08/25/2021 02:42 PM

Modified Date
08/25/2021 02:43 PM

Purpose

Email sent to policy box

Narrative

Requesting if there are any contacts available for Wayne County Probate Court, such as a court administrator.

Created By
dowlesst

Narrative Entry Only

Contact Date : 08/25/2021 03:32 PM

Modified Date
08/25/2021 03:33 PM

Purpose

Email sent to Asia Curry, Manager of the Probate Counter at Wayne County Probate Court

Narrative

Acurry@wpc.us Good Afternoon We currently have an open Adult Protective Services case in which the Macomb County Probate Court granted change of venue to Wayne County Probate Court. Macomb County closed their file effective 5/26/2021. I cannot locate any information regarding a new case number for this case in Wayne County. We need to file a petition for a Change of Guardian as soon as possible for this ward. The ward's name is Ralph Jason Oldenbroek. Would it be possible for you to look into this matter or advise us of who we would speak with in order to get the new case number so that we can proceed? Thank you in advance for your assistance in this matter. Tracy Dowless Adult Services Supervisor Genesee and Tuscola Counties iPhone (810)449-3057

Created By
polaskit

Text - Client

Contact Date : 08/30/2021 12:09 PM

Modified Date
08/30/2021 03:54 PM

Purpose

Text from Jason

Narrative

Jason asked for an update regarding petition for modification. He stated, in no way is he trying to be disrespectful; however the case has been ongoing for 8 months.

Created By
polaskit

Text - Client

Contact Date : 08/30/2021 03:22 PM

Purpose

Modified Date

08/30/2021 04:01 PM

Return text to Jason

Narrative

It was explained that worker is also frustrated about the delay and has not forgotten him. Jason was informed, workers supervisor is also working on trying to find out answers. Worker will be attempting to make the next face-to-face visit with Jason as it's been 6 months.

Created By

polaskit

Telephone-Collateral

Contact Date : 08/31/2021 12:05 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Due to some miscommunication, case was never transferred to Wayne County. Case has been transferred and situation resolved. Amir stated, he is working on petition to modify. Worker inquired on how long it will take before Wayne County receives case, but Amir didn't know. Amir was thanked for the update.

Modified Date

08/31/2021 01:30 PM

Created By

polaskit

Telephone-Client

Contact Date : 08/31/2021 01:56 PM

Purpose

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was very upset. He reported, just receiving the results from an MRI done last week on his stump. It showed another infection. Jason stated, he has been complaining about swollenness and pain for 3 months, but no one has listened. He has been an amputee for many years and knew something was wrong. Worker asked if has spoken with his guardian. Jason stated, Melissa has refused to speak with him for months. He has to go through her assistant, Zach, but Zach isn't returning phone calls or communicating. Jason was asked who his point of contact is. All communication is through case manager (from insurance company) Monique. Jason heard his results of infection from Monique. He is scared to think of another surgery and the possibility of losing more of his stump. Jason stated, he should have been on IV antibiotics a long time ago, but "everyone" kept saying to wait. He told worker the lack of care is evident. Worker inquired on the last time Jason has seen guardian. He reported approximately 6 months ago. Jason spoke about seeing Zach on Team Meetings, but nothing is said to him directly. He reported no input from Guardian Care regarding his health. Jason doesn't feel comfortable going back to the same doctor and wants a second opinion, but stated, that is not going to happen. He spoke with prospective new guardian, Bob Maniere today. Jason stated, Bob who is a health professional doesn't understand why Jason is not in the hospital receiving treatment. He asked worker to contact Bob. Worker inquired on conditions of the AFC and staff. Jason reported keeping to himself. He is 1 of the 4 residents residing at the home. Jason stated, there are 2 older ladies with severe head injuries and a man that stays to himself. There is no one to talk to or interact with at his current residence. Jason was asked what he is doing as far as therapy and

Modified Date

08/31/2021 03:10 PM

recreation. He is involved with OT and psych therapy. Music therapy was supposed to be introduced, but that has happened yet. Jason reported refusing PT due to the condition of his stump and being in pain. For recreation, Jason watches television or plays his guitar. He enjoys being outside in the sunshine. Worker inquired on any recent conversations with his sister, Janet. Jason stated, Janet is going through her own "personal stuff" right now, so they haven't been speaking as much. He again asked, how much longer before hearing can take place. Worker explained there was a miscommunication, so case was never transferred to Wayne County as previous thought. Jason was informed, case has now been transferred and Amir is working on petition. He was not given a time as worker does not know when hearing will be scheduled; worker made this clear. Jason is rightfully frustrated with the delays, but was respectful during conversation. He was informed that worker will be making the next face-to-face sometime next week. Worker has only seen Jason one time and that was back in February. He was informed that worker will be notifying him and staff of the day and time of visit.

Created By
polaskit

Email - Client

Contact Date : 08/31/2021 02:54 PM

Modified Date

08/31/2021 03:36 PM

Purpose

Email from Jason (cc'd, Rachel Prevatt, Janet Oldenbroek, Bob Maniere, Gordon Maniere, Jerome Philli

Narrative

For the past 3 months after my surgery I have been telling these people that there's something wrong with my surgical site. And we played them waiting game! The MRI showed osteomyelitis. It's an infection to the Bone. I spoke to Bob about it. His opinion is that I should have been in the hospital on IV antibiotics long ago. And so, after to receiving the results we are still playing the waiting game. Instead of telling me to go to a hospital right away, they want me to wait to make an appointment, time unknown. And so here I sit in excruciating pain waiting to hear when my doctor appointment May happen. This shit needs to end. I'm tired of the lack of treatment, and I am definitely tired of not hearing anything from my guardian. There's been absolutely no communication in the past, I want to say 6 months. I leave messages with no return calls. Last message to Zach was on the 23rd and still no movement. I have taken up recording all conversations. Of course with their knowledge, time and date. The last message I left for Zack for some action regarding my money situation and as well trying to find everything that's been taken from me in this move. Needless to say, I am absolutely at my end and totally fucking pissed off. This will probably entail another surgery to remove another part of my leg. Number 60.! Sorry for my French. But it's really the only way that I can put it. There are no other words to cover it. Jason Oldenbroek

Created By
polaskit

Email - Client

Contact Date : 08/31/2021 03:31 PM

Modified Date

08/31/2021 03:37 PM

Purpose

Return email to Jason and all cc'd persons

Narrative

Obtaining a modification of guardian for Jason is my number one priority. I continue to work diligently on Jason's case. Unfortunately, there have been some "hiccups" along the way that has delayed the process. As of today, we appear to be back on track. Although we are moving in the right direction, I am asking for everyone's patience, as it will continue to take time. I appreciate everyone's continued support for Jason and the relentless struggles he endures. Please feel free to contact me with any questions or concerns. Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723 989-545-8225

Created By
polaskit

Telephone-Collateral

Contact Date : 08/31/2021 03:52 PM

Modified Date

08/31/2021 04:08 PM

Purpose

Phone call to Bob Maniere (Prospective Guardian)

Narrative

Bob stated, he has been speaking with Jason about being patient as these things (modification of guardian) take time. He is also discouraged over the lack of communication and consideration by Guardian Care. Guardian Care does not listen to Jason or consider his input. He spoke about Jason's medical appointments being so spread out and not following up with the appropriate physicians. Jason was supposed to have had a follow up with the surgeon, but was told he needed to see a physician he hadn't seen in 3 years. Bob reported doing this kind of work for 40 years and the importance of after care. He has never seen anything like what has happen to Jason. Bob stated, Jason should be walking by now and not confined to a wheelchair, but the pain is too much. He believes, Jason not running a fever is a good sign, but eventually he will need IV antibiotics as that's how a bone infection is treated. Bob will continue to stay in communication with Jason.

Created By
polaskit

Text - Collateral

Contact Date : 09/02/2021 06:36 PM

Modified Date

09/07/2021 07:54 AM

Purpose

Text from Amir Abu-Aita (Attorney)

Narrative

Case was transferred. Just waiting on Wayne County to receive the documents to file the petition.

Created By
polaskit

Email - Client

Contact Date : 09/03/2021 05:15 PM

Modified Date

09/07/2021 08:43 AM

Purpose

Email from Jason (cc'd, Timothy Pieri, Bob Maniere, Gordon Maniere & Rachel Prevatt)

Narrative

Jason reported, he met with Dr. Baang at U or M to discuss x-rays. He attached 4 pictures of the x-rays. Jason stated, he's been started on an antibiotic that he strongly believes should have been started 3 months ago. He was accompanied to the appointment by Case Manager, Monique Kurkowski. Monique is with Jason's insurance company and works for Sage Marketing. There was no one from Guardian Care at the appointment. Jason and Monique had some "words" and he reported being called, delusional...again. He stated, the truth comes from

the finding from the doctor. Jason has asked that he be accompanied (if possible) by an additional person at his next scheduled appointment in 6 weeks. He reported having copies of MRI and x-rays.

Created By
polaskit

Telephone-Client

Contact Date : 09/08/2021 04:12 PM

Modified Date

09/08/2021 04:14 PM

Purpose

Phone call to Jason

Narrative

Jason was informed worker will be making 30 day visit tomorrow between 9:30-10:00am.

Created By
polaskit

Face to Face - Client

Contact Date : 09/09/2021 10:05 AM

Modified Date

09/10/2021 09:27 AM

Purpose

Visit with Jason

Narrative

Worker met with Jason at Medical Alternative AFC in Burton Michigan. Worker wore a mask covering nose and mouth and asked staff (unknown) to see Jason. Staff asked for workers business card and stated, Jason was in the shower. Worker was asked to wait in the backyard. Jason came out immediately as he was expecting worker. He stated, he was not in the shower. After only a few minutes of speaking with Jason outside, home owner, Chris Korff came running outside telling worker to get off his property. He was shown workers State of Michigan badge and informed of workers visit. Chris stated, "I don't care where you're from, you need to get off my property!" He was informed, worker will be call law enforcement as there is an open case on client (Jason) who is residing in the home. Chris reported, "Per guardian orders, you are not allowed on the property, so leave!" Chris was extremely aggressive in his approach. Worker felt unsafe and left immediately. Worker drove away from the home and called law enforcement. While waiting for law enforcement to arrive, worker contacted attorney, Amir and explained situation. Amir stated, if this is a licensed facility, a complaint needs to be made to licensing complaint hotline as a state employee cannot be denied access. Officer Ivezic and Officer Tillman arrived. The officers spoke with the Mr. Korff and worker separately. Mr. Korff was requesting officers get approval from workers supervisor. Supervisor, Darnica Mitchell was contacted and spoke with officer. Officers were also shown workers drivers license and state ID. It was explained, worker will need to see the environment in which Jason is living. Worker had a prescreening and a temperature check before entering the home. Worker wore a mask and maintained distance. The home was clean and organized. Jason's bedroom appeared to have all necessary essentials. Worker was in the home for less than 5 minutes. The visit was completed outside in the backyard. By this time, Jason was very upset about over the situation and how worker was treated. He continuously apologized stating, no one needs to be treated like that. Worker tried to focus on any updates. Jason reported he has seen or heard from his guardian since being at the AFC. He stated, Melissa's assistant, Zack is on the Team Meeting, over a conference call, but doesn't say anything. Case Manager from insurance,

30 Day Face to Face
Client

Monique has taken over all medical appointments etc.. Jason asked when the modification of guardianship hearing will take place. He was reminded that the case has been transferred and the petition is completed and attorney is checking daily to see when case shows in Wayne County. Jason was assured, as soon as case shows in Wayne, petition will be filed. He was asked to remain patient.

Created By
mitchelld4

Narrative Entry Only

Contact Date : 09/09/2021 11:15 AM

Modified Date
09/09/2021 11:19 AM

Purpose

Customer Concern

Narrative

R/C a call from Dan Eaton Executive director with Medical Alternatives (client's AFC placement). Mr. Eaton wanted to verify ASW involvement with the case and wanted to confirm that ASW was there on official business. Mr. Eaton stated that ASW approached the home without showing ID and a providing a formal introduction. Mr. Eaton was assured that ASW was there on official business.

Created By
mitchelld4

Telephone-Collateral

Contact Date : 09/09/2021 03:32 PM

Modified Date
09/14/2021 01:31 PM

Purpose

Customer Concern

Narrative

R/C a call from Attorney Eric Wisniewski @ 248-691-1100 X 116, whom expressed concerns with ASW not showing work ID, providing client with medical advise, acting as an advocate for the client and having personal communication with the client. Eric Wisniewski denied having urgent matters to discuss, therefore he was informed that primary supervisor for the case would follow up with him after 9/20/21.

Created By
polaskit

Narrative Entry Only

Contact Date : 09/10/2021 09:39 AM

Modified Date
09/10/2021 09:46 AM

Purpose

Response to customer concern

Narrative

Worker approached the home wearing a mask that covered nose and mouth. Formal introductions were made. Worker showed state ID along with giving staff a business card. Worker was asked to wait for Jason in the backyard. Worker was told by homeowner, Chris Korff, per guardian orders, worker is not allowed on the property.

Created By
polaskit

Email - Collateral

Contact Date : 09/10/2021 10:53 AM

Modified Date
09/10/2021 10:56 AM

Purpose

Referral made to the Department of Licensing and Regulatory Affairs

Narrative

Worker submitted an online complaint at www.michigan.gov/BCHS. This is due to AFC homeowner denying worker access to client. Copy of referral will be placed in clients file.

Created By polaskit Modified Date 09/10/2021 04:45 PM	Misc.-Collateral <div>Contact Date : 09/10/2021 12:17 PM</div> <hr/> Purpose Voicemail from Janet Oldenbroek.(Sister) Narrative Janet left a message asking for a return phone call when convenient as she has a couple of questions.
Created By polaskit Modified Date 09/13/2021 03:05 PM	Text - Client <div>Contact Date : 09/13/2021 11:21 AM</div> <hr/> Purpose Text from Jason Narrative Jason texted that he was visited by Frodet Dawisha; LMSW AFC Licensing Consultant from 51111 Woodward Ave. Suite 4B Pontiac, MI 48342. Jason stated, Frodet asked him directly if he had a "personal relationship" (as in a sexual relationship) with worker. He stated, this could of only come from Melissa Samaan. Jason explained, he has only met with worker 1 time for 5 minutes when he was in Caro. This last visit was only the 2nd visit in 9 months. He stated, Frodet will be calling worker to follow up. He left her phone number: 248-303-6348.
Created By polaskit Modified Date 09/13/2021 03:08 PM	Misc.-Collateral <div>Contact Date : 09/13/2021 02:21 PM</div> <hr/> Purpose Voicemail from Frodet (Licensing Agent) Narrative Frodet stated, she is calling regarding the Burton Ranch as she is the assigned investigator and it appears work is the referral source. She asked for a return phone call to 248-303-6348.
Created By polaskit Modified Date 09/13/2021 03:11 PM	Misc.-Collateral <div>Contact Date : 09/13/2021 03:10 PM</div> <hr/> Purpose Voicemail left for Frodet Dawisha (Licensing Agent) Narrative Worker left a detailed message along with contact number and work hours asking for a return phone call.
Created By polaskit Modified Date 09/13/2021 03:52 PM	Telephone-Collateral <div>Contact Date : 09/13/2021 03:16 PM</div> <hr/> Purpose Phone call from Frodet Dawisha (Licensing Agent) Narrative Frodet reported, she has been to Burton Ranch and interviewed home manager, Chris Korff along with staff about the incident that took place. She reported getting different stories from Chris and staff. She asked to hear from worker what happened that day. Worker explained in detail the events from that day. Frodet was also informed, Jason's case has been open since December and prior to most recent visit, worker has only seen Jason one time when he was residing at

the Lighthouse in Caro. Frodet stated, Chris initially reported, worker did not show identification, but later stated, worker wasn't allowed on the property due to having a "personal relationship" with Jason. This information was provided by guardian, Melissa Samaan. Frodet reported speaking with another staff that told her, "Yes, worker did identify herself when coming to the home." She proceeded to explain to Chris that preventing worker from making contact with Jason is impeding the investigation and could result in a rule violation. Frodet stated, she will be speaking with her supervisor for further instruction. Worker explained this is not the first time Melissa has slandered workers name with false and egregious allegations. Frodet asked worker to email her the exact date of the last face-to-face with Jason at dawishaf@michigan.gov

Created By
polaskit

Modified Date
09/13/2021 04:19 PM

Email - Collateral

Contact Date : 09/13/2021 04:18 PM

Purpose

Email to Frodet Dawisha (Licensing Agent)

Narrative

Good afternoon, Below is the information you have requested for your investigation. I hope it provides you with a much clearer picture. Jason came to the attention of APS on December 18, 2020. Due to COIVD, my first face-to-face with Jason did not take place until February 22, 2021 at 1:18pm. The visit took place outside on the front porch at the Lighthouse in Caro. My second face-to-face with Jason took place on September 9, 2021 at 10:05am at the Burton Ranch AFC in Novi. I went more than 6 months without seeing my client in person, as I had been requesting courtesy visits on my behalf. Again, this is not the first time Melissa Samaan has slandered my name and reputation with false and egregious allegations. Thank you, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Log Referral Id

759993-2

Program

APS

Referral Date/Time

12/18/2020 04:30 PM

Status

CLOSED

Created By
polaskit**Modified Date**
09/14/2021 11:07 AM

Email - Collateral

Contact Date : 09/14/2021 10:23 AM

Purpose

Email to Rachel Prevatt (Investigator Advocate-Disability Rights Michigan)

Narrative

Good morning, I wanted to give you a quick synopsis of latest update on the Jason Oldenbroek case. I was contacted by licensing and informed; Chris Kroff is accusing me of having a "personal relationship" with Jason (per Melissa) and that is why I was not allowed on the property. Initially, he stated, I did not show identification, but staff confirmed that yes, I did. Melissa is attempting to slander my name and reputation with false and egregious allegations. Prior to my last visit, I had only made face-to-face contact with Jason one time and that was in February. This visit was completed at the Lighthouse where Jason was residing. I wanted you to be aware as you too were told similar information by Melissa Samaan. Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Created By
polaskit**Modified Date**
09/14/2021 11:09 AM

Email - Collateral

Contact Date : 09/14/2021 10:32 AM

Purpose

Response from Rachel Prevatt (Investigator Advocate-Disability Rights Michigan)

Narrative

I am disgusted that Melissa is taking this so far. I would encourage you to consult with your corporate counsel on this issue. I am not an attorney, but it seems like it would be appropriate for your corporate counsel to address this issue with Guardian Care directly. If they sincerely believe that you have an inappropriate relationship with Jason, they're certainly addressing it in the most bizarre and pointless way possible. They're not apparently addressing this with your supervisor, professional licensing, or even law enforcement. That seems like a pretty clear indication of the intent of this whisper campaign. Please let me know if you need anything from me related to this concern. I can't imagine being put in the position Melissa is putting you in. All my best, Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827

Created By
polaskit**Modified Date**
09/14/2021 04:01 PM

Text - Client

Contact Date : 09/14/2021 03:47 PM

Purpose

Text from Jason

Narrative

First chiropractor appointment, no show from Monique or Guardian Care.

Created By
polaskit**Modified Date**

Text - Client

Contact Date : 09/15/2021 03:38 PM

Purpose

Text from Jason

09/15/2021 05:07 PM

Narrative

Jason sent a letter to Guardian Care on the 1st regarding \$300 dollars his mom sent him for his birthday that has not been deposited on his card. Left another message for Zach and still no response.

Created By
polaskit

Text - Client

Contact Date : 09/24/2021 11:18 AM

Modified Date

09/24/2021 11:45 AM

Purpose

Text from Jason

Narrative

Jason stated, he has been trying to have a private conversation with Bob Maniere (prospective guardian) but the AFC home is keeping a strict eye on any communication. They have arranged a phone call for this weekend. He wanted to update worker.

Created By
polaskit

Email - Client

Contact Date : 09/24/2021 02:33 PM

Modified Date

09/24/2021 03:56 PM

Purpose

Copy of letter Jason sent to Melissa Samaan & Zachary Parsons (Guardian Care)

Narrative

Jason sent worker a copy of a letter he sent to Melissa and Zach back on Sept. 1st. Copy of letter will be placed in file. Jason spoke about the extreme lack of communication, the lack of responsibility regarding his finances and belongings and the \$300 dollar birthday check from his mother. In short Jason writes, due to cutting off all communication, he can only assume they are relinquishing the activities of his life. Jason has asked for verification of his financial status. He enclosed the \$300 dollar check received in a birthday card from his mother asking that it be deposited on his debit card as it was a gift.

Created By
polaskit

Text - Client

Contact Date : 09/24/2021 03:34 PM

Modified Date

09/24/2021 03:43 PM

Purpose

Text from Jason

Narrative

Jason stated, he emailed worker a copy of the letter he sent to Zach (Guardian Care) regarding the \$300 that his mom sent him for his birthday. Zach stated, he has no idea about the check and it's never been received. Jason had his mother check her account and it cleared 2 weeks ago. There has been nothing put on his debit card even after asking over and over again.

Created By
polaskit

Telephone-Client

Contact Date : 09/27/2021 09:42 AM

Modified Date

09/27/2021 10:36 AM

Purpose

Phone call from Jason

Narrative

Jason reported, he is currently using an Obama phone due to his previous phone having no minutes. New phone number is 734-486-1305. Jason continues to be on antibiotics for his leg. He reported scheduling his own eye appointment as well as seeing a new physical & medical rehabilitation (PMR). His appointment with PMR is Sept. 29th. Jason reported, he is going back to see his previous

phycologist. This was the phycologist he was seeing before being removed from his home more than 2 years ago. Jason reported, since workers visit, prospective guardian, Bob Maniere (CEO) of Comfort Prosthetics and his son, Gordon Maniere (Director of Comfort Prosthetics) are no longer allowed to visit him at the AFC. If they want to see Jason in person, they must meet at the main office. Jason believes this is Melissa Samaan's way of continued isolation. Worker inquired on any face-to-face contacts with either Melissa or Zach. Jason reported he hasn't seen Melissa or Zach in person in 6 months. Zach is over the telephone during Team Meetings, but no videoconference. Monique (Case Manager for Insurance) and AFC home owner, Dan Eaton are the only 2 on the team meetings. Jason has requested that his psychologist, Ann Marie, OT, Kelly Lee and Home Manager, Avis also be present during the team meetings. It is unknown if this request will be granted. Jason stated, Chris Kroff lied to worker when he reported being the home owner during workers last visit. Jason spoke to Dan Eaton about this, but not much was said. Worker will be reaching out to attorney, Amir to inquire on an update with the courts.

Created By
polaskit

Email - Collateral

Contact Date : 09/27/2021 10:45 AM

Modified Date

09/27/2021 10:46 AM

Purpose

Email to Amir Abu-Aita (Attorney)

Narrative

Worker inquired on an update pertaining to Jason's case showing on the Wayne County docket.

Created By
polaskit

Email - Collateral

Contact Date : 09/27/2021 05:00 PM

Modified Date

09/28/2021 10:53 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Janet asked if worker could call her sometime tomorrow.

Created By
polaskit

Telephone-Collateral

Contact Date : 09/28/2021 10:50 AM

Modified Date

09/28/2021 10:54 AM

Purpose

Phone call to Janet Oldenbroek (Sister)

Narrative

Janet was walking out the door and asked that worker call back after 2:30pm.

Created By
polaskit

Email - Client

Contact Date : 09/30/2021 11:53 AM

Modified Date

09/30/2021 01:52 PM

Purpose

Email from Jason

Narrative

Jason sent copies of his prescriptions & services, disability certificate/treatment orders and letter sent to AFC home owner, Dan Eaton. All documents will be placed in client file.

Created By
polaskit

Email - Collateral

Contact Date : 09/30/2021 01:40 PM

Modified Date
09/30/2021 01:42 PM

Purpose

Email to Tracy Dowless (Supervisor)

Narrative

Worker asked that a courtesy visit be completed by Friday, October 8th.

Created By
polaskit

Misc.-Collateral

Contact Date : 10/04/2021 04:33 PM

Modified Date
10/04/2021 05:13 PM

Purpose

Voicemail from Robert (Bob) Maniere (Certified Prosthetist Orthotist)

Narrative

Bob left a voicemail asking for a return phone call as he has concerns regarding Jason's care.

Created By
polaskit

Text - Client

Contact Date : 10/04/2021 04:44 PM

Modified Date
10/04/2021 04:58 PM

Purpose

Text from Jason

Narrative

Jason reported having a huge discussion with Monique and Zack. Bob heard part of the conversation and will be calling worker. It's highly important that worker speak with him. This is extremely important.

Created By
polaskit

Telephone-Collateral

Contact Date : 10/04/2021 04:59 PM

Modified Date
10/04/2021 05:26 PM

Purpose

Return phone call to Robert (Bob) Maniere (Certified Prosthetist Orthotist)

Narrative

Bob reported, he was contacted by Jason's PMR, Dr. Bazzi asking him to assist in refitting Jason for a new prosthetic leg. Bob agreed to see Jason in his office tomorrow. He reported getting a phone call from Melissa Samaan stating, she'll make damn sure Jason is not at the appointment tomorrow. All appointment are to be made by her or her staff. Bob explained he is running a very busy practice and doesn't need the drama. This appointment is in the best interest of Jason. Bob is concerned about Jason's wellbeing as Melissa is denying him to get further ahead, so he is able to ambulate. Jason has been in a wheelchair due to not having a proper prosthetic leg. Bob was asked to put this incident and his concerns in writing.

Created By
polaskit

Text - Client

Contact Date : 10/05/2021 10:43 AM

Modified Date
10/05/2021 12:13 PM

Purpose

Text from Jason

Narrative

Jason stated, he had spoken with his prior psychiatrist, Dr. Wagenheim who agreed to see him and requested insurance information. His current psychologist was happy to hear this and highly recommended him. During a Team Meeting, Zach had said this would have to go through Monique who is refusing Jason see Dr. Wagenheim. "They" are insisting Jason see another doctor. Jason is familiar

with Dr. Wagenheim and was under his care for years before Guardian Care took over. He stated, Guardian Care is denying access to Bob Maniere and now Dr. Wagenheim. Jason asked if there's been any word about court.

Created By
pittst1

Courtesy Notes

Contact Date : 10/06/2021 11:06 AM

Modified Date
10/06/2021 02:32 PM

Purpose

Face to Face with Client

Narrative

Oakland County APS made an unannounced courtesy visit at Burton Ranch AFC in Novi, MI. As APS pulled up in the driveway an adult male was sitting on the front porch. APS approached the home and asked the male on the porch if he was Mr. Oldenbroek and he stated, yes. He was alert and cleaning, sitting in a wheel chair. He did not have on a shirt, but he was otherwise clothes. The customer is an amputee. A lady came from inside the home and APS identified herself to the lady. She informed APS that she is a Direct Care Worker and that her name is Tynitta Perry. APS explained that APS is doing a courtesy visit for Tuscola County APS. APS asked if she had any concerns to report to APS regarding the customer and she stated no. APS observed the customer's room, which was neat and clean. The home overall was neat and clean. APS observed the refrigerator to be adequately stocked with food as well as the cabinets with dry food products. APS asked the customer how he likes it at the home and he stated he is miserable and that Guardian Care Inc. is his guardian and that they feel that he is incapable for caring for himself. APS asked if there were any concerns he wanted to report to APS and he stated no. TP

Created By
polaskit

Face to Face - Client

Contact Date : 10/06/2021 11:06 AM

Modified Date
10/06/2021 02:54 PM

Purpose

Courtesy Visit Complete by ASW, Pitts

Narrative

Oakland County APS made an unannounced courtesy visit at Burton Ranch AFC in Novi, MI. As APS pulled up in the driveway an adult male was sitting on the front porch. APS approached the home and asked the male on the porch if he was Mr. Oldenbroek and he stated, yes. He was alert and cleaning, sitting in a wheel chair. He did not have on a shirt, but he was otherwise clothes. The customer is an amputee. A lady came from inside the home and APS identified herself to the lady. She informed APS that she is a Direct Care Worker and that her name is Tynitta Perry. APS explained that APS is doing a courtesy visit for Tuscola County APS. APS asked if she had any concerns to report to APS regarding the customer and she stated no. APS observed the customer's room, which was neat and clean. The home overall was neat and clean. APS observed the refrigerator to be adequately stocked with food as well as the cabinets with dry food products. APS asked the customer how he likes it at the home and he stated he is miserable and that Guardian Care Inc. is his guardian and that they feel that he is incapable for caring for himself. APS asked if there were any concerns he wanted to report to APS and he stated no. TP

30 Day Face to Face
Client

Created By
dowlesst

Telephone-Collateral

Contact Date : 10/06/2021 01:48 PM

Modified Date

10/06/2021 01:56 PM

Purpose

PC with Attny Amir Abu-Aita

Narrative

Requested update on court situation. Amir reports that Macomb County court has closed case and sent to Wayne Co. However, Wayne County returned the file because on the court order, it states change of venue to Tuscola County. He has called and emailed both counties several times regarding this and Macomb County continues to send Wayne County the court file with the order for the change of venue to Tuscola County. Macomb County website says change of venue was to Wayne Co. Due to this occurring multiple times now, Amir will now be taking a day away from his office and personally going to both Macomb and Wayne Counties on 10/15/21 to attempt to get the issue resolved. He will take the petition to modify guardianship with him as well, in hopes to file it that day. Updated Amir as to the on-going issues with the current Guardian and the need to attempt to expedite this as much as possible, so that this does not end up becoming a fatal situation for client.

Created By
polaskit

Telephone-Client

Contact Date : 10/11/2021 09:43 AM

Modified Date

10/11/2021 10:03 AM

Purpose

Phone call from Jason

Narrative

Jason asked for an update on modification. He was informed there has been some miscommunication between Wayne County and Macomb County, so the case file has been transferred back and forth between counties. Worker explained, Amir will be taking the day off from his office of Friday, Oct. 15th to go to the courts in person in hopes of getting the situation resolved. He will be attempting to file modification on this day if possible.

Created By
polaskit

Text - Client

Contact Date : 10/12/2021 10:27 AM

Modified Date

10/12/2021 09:16 PM

Purpose

Text from Jason

Narrative

Jason stated, his occupational therapist, Kelly Lee was out to see him yesterday and he asked her for some help going over his financial records that Zach finally sent. Jason created a spreadsheet to add up the numbers and nothing came together. Extreme discrepancies. Kelly couldn't make sense of it and agreed something was wrong. Kelly opted to contact Guardian Care and ask for a complete set of records, receipts and register. With what Zach had sent, there is 4 months missing. Also Guardian Care has split monthly allowance between Jason's debit card for \$100 and open account with medical alternatives. The only access is by Guardian Care approval for any purchases. Throughout register there have been many purchases of items, such as clothes and other things Jason never received, as well as belongings he already owns.

Created By

Telephone-Collateral

Contact Date : 10/14/2021 12:53 PM

polaskit

Modified Date

10/14/2021 01:13 PM

Purpose

Phone call to Bob Maniere

Narrative

Worker inquired about the letter Bob said he was going to be sending regarding grave concerns for Jason's care. Bob stated, he had gotten busy, but will have it to worker by the end of the day.

Created By

polaskit

Modified Date

10/14/2021 03:14 PM

Telephone-Collateral

Contact Date : 10/14/2021 01:13 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Amir stated, he will be unable to go to Wayne County courthouse tomorrow in person as planned as no one is allowed inside the building due to COVID. Amir will continue to monitor case file, so petition can be filed as soon as possible.

Created By

polaskit

Modified Date

10/15/2021 06:32 PM

Telephone-Client

Contact Date : 10/15/2021 04:55 PM

Purpose

Phone call to Jason

Narrative

Jason stated, Bob Maniere and Dr. Bazzi are going to be sending Guardian Care a letter to have case manager, Monique (State Farm) removed from his case as she is inept in her functioning. Monique is suppose to be taking care of medical needs. However, she has to listen to Guardian Care. Melissa and Zach will also be mentioned in the letter. Jason stated he has been confined to wheelchair due to the decisions made by Guardian Care. Melissa stopped Mr. Maniere from making Jason a socket to fit his stomp, so that he is able to ambulate independently. This would have allowed Jason to get out of his wheelchair using a properly fitted prothesis. Dr. Bazzi cleared Jason to have a prothesis on Sept. 29th. Melissa called Bob and refused Jason to be seen. Jason stated this was stopped for absolutely no reason. Jason is upset as he could be walking by now. Jason was seen by Dr. Baang infectious disease doctor today at 9:30am. Monique had failed to get MRI and bloodwork ordered. Jason stated, a comparison was needed to see how his leg is doing by having another MRI. Dr. Baang stated it would be a good idea to have another MRI. Monique never called to schedule MRI and bloodwork even though this was imperative to Jason's treatment. Dr. Baang is looking for Osteomyelitis and MRSA. He explained this to Monique. A script was written out. Jason reported needing bifocal eye glasses. He received eye glass from Amazon. They were magnifying reading glasses. However, Jason also needs glasses for seeing far away. He reported being without his prescription glasses since being at the Lighthouse. This has been approximately 7 months. Jason had been asking for an eye appointment all this time. He was finally seen at Focus Eye Care on Sept. 16th at 3pm. Monique was out to the home last week with a pair of prescription sunglasses. He is waiting for clear glasses to come in. .

Created By

Email - Collateral

Contact Date : 10/20/2021 10:55 AM

polaskit

Modified Date

10/20/2021 11:38 AM

Purpose

Email from Amir Abu-Aita (Attorney)

Narrative

Jason's case is currently in Macomb County. There has been an amended order to change of venue. File will be mailed to Oakland County this morning.

Created By

polaskit

Modified Date

10/27/2021 10:14 AM

Text - Client

Contact Date : 10/22/2021 03:47 PM

Purpose

Text from Jason

Narrative

Jason texted asking if there has been any news about the modification hearing.

Created By

dowlesst

Modified Date

10/27/2021 07:56 AM

Narrative Entry Only

Contact Date : 10/27/2021 07:56 AM

Purpose

Courtesy interview request sent to Oakland County

Narrative

-

Created By

polaskit

Modified Date

10/27/2021 10:15 AM

Text - Client

Contact Date : 10/27/2021 10:12 AM

Purpose

Text to Jason

Narrative

Case was sent to Oakland County last Wednesday. Waiting to hear..

Created By

polaskit

Modified Date

10/29/2021 02:59 PM

Text - Client

Contact Date : 10/28/2021 12:24 PM

Purpose

Text from Jason

Narrative

Zach is now refusing to return phone calls from Medical Alternatives. I am without things that require finances, and the refusal to return phone calls is definitely affecting me.

Created By

dowlesst

Modified Date

11/04/2021 03:07 PM

Narrative Entry Only

Contact Date : 11/04/2021 03:07 PM

Purpose

Follow-up request sent to Oakland County

Narrative

-

Created By

polaskit

Modified Date

11/05/2021 03:12 PM

Face to Face - Client

Contact Date : 11/05/2021 09:56 AM

Purpose

Courtesy visit completed

Narrative

Face to face contact was made with Mr. Oldenbroek outside of his AFC home in Novi, MI. He was observed to be properly dressed and groomed while sitting in his wheelchair and smoking a cigarette on the porch of the home. Mr.

30 Day Face to Face
Client

Oldenbroek stated that although he would rather be back towards home, he is doing alright at the current home. He reported that his daily needs are being met and that he has no specific concerns regarding his current placement. Mr. Oldenbroek reported that he does not know how long he will be in Novi as he is waiting to hear back on a court decision. was informed that depending on his length of stay in Novi and the length of his case, that this worker may have to come back and see him again. He stated that would be fine and thanked APS for coming by.

Created By
cavanaughj1
Modified Date
11/05/2021 02:03 PM

Courtesy Notes

Contact Date : 11/05/2021 09:56 AM

Purpose

Face to face with customer.

Narrative

Face to face contact was made with Mr. Oldenbroek outside of his AFC home in Novi, MI. He was observed to be properly dressed and groomed while sitting in his wheelchair and smoking a cigarette on the porch of the home. Mr. Oldenbroek stated that although he would rather be back towards home, he is doing alright at the current home. He reported that his daily needs are being met and that he has no specific concerns regarding his current placement. Mr. Oldenbroek reported that he does not know how long he will be in Novi as he is waiting to hear back on a court decision. was informed that depending on his length of stay in Novi and the length of his case, that this worker may have to come back and see him again. He stated that would be fine and thanked APS for coming by.

Created By
polaskit
Modified Date
11/05/2021 01:05 PM

Text - Client

Contact Date : 11/05/2021 10:04 AM

Purpose

Text from Jason

Narrative

John came by from health and welfare. Nice guy. I guess he will be making visits from here on out.

Created By
polaskit
Modified Date
11/16/2021 09:38 AM

Misc.-Collateral

Contact Date : 11/11/2021 08:45 AM

Purpose

Voicemail from Ann Marie Sheridan (Licensed Professional Counselor)

Narrative

Ann Marie stated, she is a new therapist working with Jason and wanted to introduce herself. She asked worker to call anytime, and that she would be happy to help in anyway possible. 734-634-2867

Created By
polaskit
Modified Date
11/16/2021 04:23 PM

Misc. - Client

Contact Date : 11/16/2021 03:33 PM

Purpose

Voicemail from Jason

Narrative

Jason stated, he just heard about the modification of guardianship from his case manager, Monique (insurance) and they won't be contesting. Jason said, he feels like a huge weight has been lifted. He asked for a return phone call.

Created By
polaskit

Telephone-Client

Contact Date : 11/17/2021 11:10 AM

Modified Date
11/17/2021 11:41 AM

Purpose

Return phone call to Jason

Narrative

Jason reported having a team meeting yesterday with Zach (Guardian Care) Monique (Case Manager) Dan Eaton (Director of Medical Alternatives) Avis Bryan (Home Manager) Kelly Lee (OT) Ann Marie (Psych Therapist) and music therapist. Jason reported the meeting going well. The psych report from Ann Marie was very positive. After the meeting, Monique asked to speak with Jason in private. He was not comfortable with this and requested Dan Eaton stay. Monique informed him the Guardian Care will not be contesting modification of guardianship; however, will be contesting Bob Maniere as the new guardian. Jason continues to want Bob as his new guardian. He has a long history with Bob. Jason stated, he called the Oakland County Probate Court last week to inquire if his case has been received and it had not. He plans to call once a week. Jason was informed, worker will be reaching out with any updates regarding court hearing.

Created By
polaskit

Telephone-Client

Contact Date : 11/17/2021 01:58 PM

Modified Date
11/17/2021 02:00 PM

Purpose

Phone call from Jason

Narrative

Jason reported, Monique is stepping down and will no longer be acting as his case manager. He stated, Monique is on her way to the home now to notify him in person. Jason called the Oakland County Probate Court and they have not yet received his case file. He was informed change of venue went through on Oct. 21st.

Created By
polaskit

Misc.-Collateral

Contact Date : 11/19/2021 02:55 PM

Modified Date
11/23/2021 09:45 AM

Purpose

Voicemail from Karen Amick

Narrative

Received workers name and number from Jason. He thought worker would be a good resource to contact. Karen asked for a return phone call to 734-788-0009.

Created By
polaskit

Misc. - Client

Contact Date : 11/23/2021 09:57 AM

Modified Date
11/23/2021 11:32 AM

Purpose

Voicemail from Jason

Narrative

Jason stated, Bob Maniere secretary received a call from Zach at Guardian Care asking a bunch of questions regarding Bob taking over guardianship. No information was released. Zach requested a call back from Bob. Jason asked for

a return phone call before the holiday.

Created By
polaskit

Telephone-Collateral

Contact Date : 11/23/2021 11:41 AM

Modified Date
11/23/2021 11:47 AM

Purpose

Return phone call to Karen Amick (Case Manager)

Narrative

Karen reported she is an independent case manager, and Jason would like to hire her to replace current case manager, Monique. She stated, Jason may have acted prematurely as Monique is still acting as case manager. Karen is the owner of Quality Care Consulting and has other case managers working under her. She doesn't feel comfortable getting involved until the "slate is clean." Karen has agreed to take on Jason's case once court proceedings have finished.

Created By
polaskit

Telephone-Client

Contact Date : 11/24/2021 03:34 PM

Modified Date
11/24/2021 03:42 PM

Purpose

Phone call from Jason

Narrative

Jason reported, Monique Kurkowski handed him a letter resigning. The letter was also addressed to Guardian Care, State Farm, Medical Alternatives and Dr. Bazzi. Jason stated he is writing a letter requesting all of her notes and documentation from Sage Marketing Solutions. He spoke about Zach (Guardian Care) calling Comfort Prosthetics (CEO, Bob Maniere) inquiring about Bob's interest in becoming Jason's guardian. Jason will be calling Oakland County Probate on Monday, November 29th to inquire about case.

Created By
polaskit

Email - Client

Contact Date : 11/28/2021 11:58 PM

Modified Date
11/29/2021 04:29 PM

Purpose

Email from Jason

Narrative

Jason sent copies of letters he sent to the Lighthouse, Sage, Dr. Siedel, Beaumont, Guardian Care requesting any and all documentation, notes and/or communications, written or digital, regarding his case file contained by Lighthouse Neurological Rehabilitation Center. As per federal mandate his entitlement to these records be delivered to his current address within 60 days of this notice. Jason is requesting psychological therapy documents from Mrs. Brandi Bly and Kira Turner, physical therapy from Mr. Alan Hammond, Anchor Hill/ Mrs. Amanda Miller/Home manager notes and reports, Promiseland/ House Manager/ Notes and reports, 24 hour one on one staffing daily notes and reports. Nursing and Physical Care, ER visits and purpose. Psychiatric/ Dr. Movva. Guardian Care Inc. Also requesting X-Rays, MRI's, Bloodwork and lists of medications. Copies of letters will be placed in clients file.

Created By
polaskit

Email - Collateral

Contact Date : 11/29/2021 08:49 AM

Modified Date
11/29/2021 09:00 AM

Purpose

Email to Tracy Dowless (Request for courtesy visit)

Narrative

Can I please get a courtesy visit completed on Ralph Oldenbroek (Jason) no later than December 3rd? Log # 759993-2. He is residing at the Burton Ranch AFC located at 39413 Burton Dr. Novi, MI 48375. This is in Oakland County. Burton Ranch AFC: 248-473-8231 Ralph Oldenbroek: 586-876-8659 (cell) A check on wellbeing and current condition of home is needed as this is an ongoing case.

Created By
polaskit

Modified Date
11/29/2021 11:46 AM

Email - Collateral

Contact Date : 11/29/2021 11:37 AM

Purpose

Tracy Suggitt-Courtesy Visit Oakland County

Narrative

Ralph Oldenbroek (Jason) (Log: 759993-2) is assigned to Heather Goodin as a courtesy for Tuscola County.

Created By
polaskit

Modified Date
11/30/2021 12:04 PM

Text - Client

Contact Date : 11/30/2021 09:24 AM

Purpose

Text from Jason

Narrative

Just talked to Oakland County. No paperwork filed as of yet.

Created By
polaskit

Modified Date
11/30/2021 12:07 PM

Email - Collateral

Contact Date : 11/30/2021 12:06 PM

Purpose

Email to Amir Abu-Aita

Narrative

Worker asked if there has been any updates on the modification hearing for Jason.

Created By
polaskit

Modified Date
12/02/2021 07:36 AM

Face to Face - Client

Contact Date : 12/01/2021 01:40 PM

Purpose

Courtesy visit by ASW, Heather Goodin (Oakland County)

Narrative

APS completed a visit with Ralph (Jason) Oldenbroek at his home. APS asked the following question: Has anyone in the household been in contact with a person positive for COVID-19 or thought to be exposed to COVID-19 within the past 14 days? No. Has anyone in the household recently displayed symptoms of a respiratory infection, such as a cough, sore throat, fever or shortness of breath? No. He was dressed appropriately and clean. He was changing her sheets in his room when APS arrived. He stated that he is doing okay and that the staff at the home treat him well. He stated that the only thing he doesn't like about the home is there is no intelligent conversations because the workers are you and the clients in the home have dementia or TBI. He stated that he feels like he has been in hell with his guardianship with Guardian Care. He stated that his case was just transferred to Oakland County and is hoping for better results. APS informed him that APS will have to complete 30-day visits until his case is

30 Day Face to Face
Client

closed. Due to limited contact and potential exposure to COVID-19, the ASW obtained verbal consent from client for Plan of Care. The POC will be signed by the supervisor.

Created By
goodinh1

Courtesy Notes

Contact Date : 12/01/2021 01:40 PM

Modified Date
12/02/2021 07:31 AM

Purpose

Ralph (Jason) Oldenbroek- 30 day visit

Narrative

APS completed a visit with Ralph (Jason) Oldenbroek at his home. APS asked the following question: Has anyone in the household been in contact with a person positive for COVID-19 or thought to be exposed to COVID-19 within the past 14 days? No. Has anyone in the household recently displayed symptoms of a respiratory infection, such as a cough, sore throat, fever or shortness of breath? No. He was dressed appropriately and clean. He was changing her sheets in his room when APS arrived. He stated that he is doing okay and that the staff at the home treat him well. He stated that the only thing he doesn't like about the home is there is no intelligent conversations because the workers are you and the clients in the home have dementia or TBI. He stated that he feels like he has been in hell with his guardianship with Guardian Care. He stated that his case was just transferred to Oakland County and is hoping for better results. APS informed him that APS will have to complete 30-day visits until his case is closed. Due to limited contact and potential exposure to COVID-19, the ASW obtained verbal consent from client for Plan of Care. The POC will be signed by the supervisor.

Created By
polaskit

Text - Client

Contact Date : 12/01/2021 02:20 PM

Modified Date
12/01/2021 05:22 PM

Purpose

Text from Jason

Narrative

Visit from Heather Goodin Adult Protective Services.

Created By
polaskit

Text - Client

Contact Date : 12/03/2021 01:55 PM

Modified Date
12/03/2021 04:22 PM

Purpose

Text from Jason

Narrative

Jason reported having a phone consult with an attorney on Monday, December 6th at 2:30pm. Jason requested confirmation from Zachary (Guardian Care) for access to: storage lockers, automobiles, Christmas with his mother, return of his computers and cell phones, annual guardian report, location of 2 missing guitars. Jason asked if any of his belongings were put into his old storage locker from the Lighthouse. He asked for an updated balance of financials both savings and checking, documents of belongings inventory removed, sold or discarded from New Baltimore Home. Court documentation regarding no contact actions. Court documentation regarding removal of service dog. Location and return of all belongings from Lighthouse; 3 ring binders, flash drives, digital recorder, spiral notebook, cooking utensils, tools, and items confiscated by Lighthouse staff held

in office safe, Anchor Hill. Recognition of Karen Amick of Quality Care Consultants as replacement Case Manager. Inventory of items shipped from the Lighthouse to both Burton Street as well as Guardian Care office along with shipping register/billing. Jason reported nothing has been filed with the court yet.

Created By
polaskit

Text - Client

Contact Date : 12/06/2021 05:20 PM

Modified Date

12/07/2021 04:23 PM

Purpose

Text from Jason

Narrative

I have downloaded the paperwork to file the motion. I have no idea what's going on with the court. I am surprised that the motion has not been filed yet. Let me know if i should pursue things on my own. If need be I have no problem doing it now.

Created By
polaskit

Misc.-Collateral

Contact Date : 12/07/2021 02:23 PM

Modified Date

12/07/2021 04:20 PM

Purpose

Attempt to contact Amir Abu-Aita (Attorney)

Narrative

Voicemail full. Unable to leave a message.

Created By
polaskit

Text - Client

Contact Date : 12/07/2021 04:25 PM

Modified Date

12/07/2021 04:32 PM

Purpose

Text to Jason

Narrative

Jason was informed that worker has made attempts to contact attorney and inquire on delay.

Created By
polaskit

Text - Client

Contact Date : 12/07/2021 05:05 PM

Modified Date

12/07/2021 05:06 PM

Purpose

Text from Jason

Narrative

Bob got a call from Melissa and they have a court date. Please call me!

Created By
polaskit

Telephone-Client

Contact Date : 12/07/2021 05:20 PM

Modified Date

12/07/2021 05:25 PM

Purpose

Phone call to Jason

Narrative

Jason stated, Bob Maniere called him 20 minutes ago and informed him he received a message from Melissa Samaan stating they (Guardian Care) will not be contesting at the modification hearing on January 5th at 9:30am. Jason reported not receiving any paperwork regarding hearing. Worker has not received notice of hearing.

Created By
dowlesst

Email - Collateral

Contact Date : 12/08/2021 08:27 AM

Purpose

Modified Date
12/08/2021 09:23 AM

Email to Attny Amir Abu-Aita

Narrative

Hi Amir I hope this e-mail finds you and your family well amid this busy holiday season. Jason Oldenbroek has reported to Tiffany that there is a hearing on his case in January. I believe he stated the 9th. Are you aware of this? We weren't sure how to respond to him. Thank you and have a great day!

Created By
dowlesst

Email - Collateral

Contact Date : 12/08/2021 09:14 AM

Purpose

Response from Attny Abu-Aita

Narrative

Hi Tracy! I discovered that Jason's file was finally transferred to Oakland County. Petition for modification is complete to file. I also discovered the pretrial hearing on January 5, 2022. I did call the court to get information about this hearing. Waiting for a response back. Best Regards, Attorney Amir E. Abu-Aita Abu-Aita Law Firm, PLLC

Modified Date
12/08/2021 09:24 AM

Created By
dowlesst

Case Conference with Supervisor

Contact Date : 12/08/2021 09:25 AM

Purpose

Worker advised that supervisor will attend hearing with her on 1/5/2022

Narrative

-

Modified Date
12/08/2021 09:25 AM

Created By
polaskit

Text - Client

Contact Date : 12/08/2021 09:40 AM

Purpose

Text to Jason

Narrative

Jason was informed case has made it to Oakland County and things appear to be moving forward. Jason sent a screen shot of Melissa's text message to Bob Maniere informing him that the hearing is scheduled for January 5th at 8:30am. She informed him the hearing will be held in Oakland County and they (Guardian Care) will be the ones to most likely serve the petition.

Modified Date
12/08/2021 09:44 AM

Created By
polaskit

Email - Collateral

Contact Date : 12/17/2021 03:30 PM

Purpose

Email to Kathryn Dennis (Supervisor)

Narrative

Can I please get a courtesy visit completed on Ralph Oldenbroek (Jason) no later than Wednesday, December 29th? Log # 759993-2. He is residing at the Burton Ranch AFC located at 39413 Burton Dr. Novi, MI 48375. This is in Oakland County. Burton Ranch AFC: 248-473-8231 Ralph Oldenbroek: 586-876-8659 (cell) A check on wellbeing and current condition of home is needed as this is an ongoing case. Hearing is scheduled for January 5th. Thank you, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Modified Date
12/17/2021 03:30 PM

Created By
polaskit

Face to Face - Client

Contact Date : 12/22/2021 12:19 PM

Modified Date
12/26/2021 05:29 PM

Purpose

Courtesy visit complete

Narrative

Oakland County APS completed a visit with Ralph Oldenbroek AKA Jason at his AFC home. APS asked staff, Anjanah Jenkins, the following question: Has anyone in the household been in contact with a person positive for COVID-19 or thought to be exposed to COVID-19 within the past 14 days? No. Has anyone in the household recently displayed symptoms of a respiratory infection, such as a cough, sore throat, fever or shortness of breath? No. Mr. Oldenbroek was dressed appropriately and clean. He was sitting on his bed in his room when APS arrived. He stated that he is doing okay. APS observed 3 guitars on his wall. He reported that he has played for a long time. He reported that he is not able to play there because they complain about the noise. He reported that there are a lot of things that he can't do that he enjoys. He reported that his hearing on January 5th is for a guardianship modification. He reported that his friend, Robert Maniere, will be made his guardian. He reported that he plans to move after the guardianship change is final and get his own place.

30 Day Face to Face
Client

Created By
robertsonr

Courtesy Notes

Contact Date : 12/22/2021 12:19 PM

Modified Date
12/22/2021 03:24 PM

Purpose

30 Day Face to Face with Ralph Oldenbroek

Narrative

Oakland County APS completed a visit with Ralph Oldenbroek AKA Jason at his AFC home. APS asked staff, Anjanah Jenkins, the following question: Has anyone in the household been in contact with a person positive for COVID-19 or thought to be exposed to COVID-19 within the past 14 days? No. Has anyone in the household recently displayed symptoms of a respiratory infection, such as a cough, sore throat, fever or shortness of breath? No. Mr. Oldenbroek was dressed appropriately and clean. He was sitting on his bed in his room when APS arrived. He stated that he is doing okay. APS observed 3 guitars on his wall. He reported that he has played for a long time. He reported that he is not able to play there because they complain about the noise. He reported that there are a lot of things that he can't do that he enjoys. He reported that his hearing on January 5th is for a guardianship modification. He reported that his friend, Robert Maniere, will be made his guardian. He reported that he plans to move after the guardianship change is final and get his own place.

Created By
polaskit

Misc.-Collateral

Contact Date : 01/04/2022 10:00 AM

Modified Date
01/04/2022 10:39 AM

Purpose

Phone call to Oakland County Probate Court

Narrative

Worker called to inquire on the attendance policy for hearings due to COVID, but was unable to speak with anyone.

Created By

Telephone-Client

Contact Date : 01/04/2022 10:25 AM

polaskit

Modified Date

01/04/2022 10:44 AM

Created By

polaskit

Modified Date

01/05/2022 01:38 PM

30 Day Face to Face
Client**Created By**

polaskit

Modified Date

01/05/2022 01:24 PM

Created By

polaskit

Modified Date

01/05/2022 04:33 PM

Created By

dowlesst

Modified Date

01/10/2022 03:51 PM

Purpose

Phone call to Jason

Narrative

Jason stated, his sister, Janet Oldenbroek wants to attend the modification hearing scheduled for tomorrow, Jan 5th at 8:30 via Zoom, but hasn't been unable to make contact with anyone at the courthouse. Jason reported hearing is being held at 1200 Telegraph Rd. Pontiac, MI 48341 building 12-B. He appeared very happy and excited.

Face to Face - Client

Contact Date : 01/05/2022 08:30 AM

Purpose

Modification of guardianship hearing.

Narrative

Worker met with Jason at the Oakland County Probate Court for modification of guardianship hearing. Hearing took place in front of Judge, Daniel A. O'Brien. Also present for the hearing was supervisor, Tracy Dowless, attorney, Amir Abu-Aita, prospective guardian, Bob Maniere. and Guardian Care attorney. There were no issues. Guardianship was awarded to Mr. Maniere and documents were signed. Jason is very happy and satisfied with outcome. He is looking forward to regaining some simple freedoms. Guardian was informed of case closure. Worker will be keeping case open for the next couple of weeks to monitor.

Misc.-Collateral

Contact Date : 01/05/2022 01:23 PM

Purpose

Voicemail left for Janet Oldenbroek (Sister)

Narrative

Worker left a detailed message along with contact information asking for a return phone call.

Telephone-Collateral

Contact Date : 01/05/2022 02:39 PM

Purpose

Return phone call from Janet Oldenbroek (Sister)

Narrative

Worker had a lengthy conversation with Janet. She was present over Zoom during the hearing and thrilled modification went through with no issue. Janet became emotional while expressing her gratitude. She has been worried about Jason for a long time and feels like she can finally breathe a sigh of relief.

Narrative Entry Only

Contact Date : 01/10/2022 03:14 PM

Purpose

Email to Katharyn Barron at AG's office

Narrative

Good Afternoon Back in October at the EDGE conference in Genesee County, we briefly discussed a case, along with Attorney Amir Abu Aita involving an APS case in Tuscola County, in which our client was being deprived of his most basic

rights under his Guardian. This had been occurring for several years. The owner of the Guardianship agency is well-known and the head of the Michigan Guardianship Association. This past week, after a year of the ward being moved around in and out of the state (in or opinion, to avoid APS and a change of venue in the courts), we were able to successfully get the Guardianship changed for this ward. You had asked Amir and I to let you know when this occurred. The ward in this case is very well spoken and we have every reason to believe this case will become known to the media, as he has pledged to make his story known and his new Guardian supports this. Please let us know if we can be of any further assistance in this matter. Thank you Tracy Dowless Adult Services Supervisor Genesee and Tuscola Counties iPhone (810)449-3057

Created By
dowlessst

Telephone-Collateral

Contact Date : 01/10/2022 03:48 PM

Modified Date

01/10/2022 03:59 PM

Purpose

PC with Katharyn Barron, AG's office

Narrative

Discussed case and change of Guardianship. Discussed how legislation for Guardianship reform is being formulated based on cases such as this. She would be interested in speaking with Jason and his new Guardian if they would like to speak with her. Advised I will pass on this information.

Created By
polaskit

Telephone-Client

Contact Date : 01/11/2022 01:57 PM

Modified Date

01/11/2022 02:34 PM

Purpose

Phone call to Jason

Narrative

Jason was informed, Katharyn Barron at the AG's office would like to speak with him as she is working on legislation for Guardianship reform. Jason was happy to know his voice will be heard. He sent a letter along with documents to the AG's office approximately a year ago, but never heard from anyone. Jason stated, he will be calling Mrs. Barron immediately. Worker inquired on housing and finances. Jason reported, Bob is working on housing, but is having issues obtaining financial information from Guardian Care as they have been uncooperative.

Created By
polaskit

Telephone-Collateral

Contact Date : 01/11/2022 02:16 PM

Modified Date

01/11/2022 02:38 PM

Purpose

Phone call to Bob Maniere (Guardian)

Narrative

Bob was informed about the information regarding the AG's office and their desire to speak with Jason. Bob reported, Guardian Care continues to be uncooperative. He was heading into a meeting and asked to be emailed the contact information. Robertmaniere@hotmail.com.

Created By
polaskit

Text - Client

Contact Date : 01/11/2022 02:20 PM

Modified Date

01/11/2022 02:43 PM

Purpose

Text from Jason

Narrative

Jason called Katharyn Barron (AF's office) at the phone number worker provided and was told she is no longer with that office anymore.

Created By
polaskit

Email - Collateral

Contact Date : 01/11/2022 02:45 PM

Modified Date

01/11/2022 02:47 PM

Purpose

Email from Tracy Dowless (Supervisor)

Narrative

Tracy made contact with Katharyn Barron at the AG's office and was told she will be making contact with Jason. Phone numbers for Jason and guardian, Bob Maniere have been provided.

Created By
polaskit

Text - Client

Contact Date : 01/11/2022 02:48 PM

Modified Date

01/11/2022 02:49 PM

Purpose

Text to Jason

Narrative

Katharyn Barron will be contacting you directly.

Created By
polaskit

Email - Collateral

Contact Date : 01/21/2022 11:57 AM

Modified Date

01/21/2022 12:09 PM

Purpose

Email from Amir Abu-Aita (Attorney)

Narrative

Invoice received. The total amount outstanding of \$2,727.41 due on 3/20/2022. Invoice# 442.

Created By
polaskit

Telephone-Client

Contact Date : 01/24/2022 01:20 PM

Modified Date

01/24/2022 01:40 PM

Purpose

Phone call to Jason

Narrative

Jason he is doing really well. He was at Comfort Prosthetics getting his leg worked on when worker called. Jason stated, he found his storage unit, but many of his items are missing. He was able to locate his vehicle. All computers and cell phones were erased and set to factory specs. Jason continues to look for housing. Bob and his attorney are working on the finances as there are a lot of discrepancies. Jason sound happy. He appears to be thriving under the care of his new guardian.

Created By
polaskit

Narrative Entry Only

Contact Date : 01/25/2022 10:14 AM

Modified Date

01/25/2022 10:44 AM

Purpose

Closing Statement

Narrative

All allegations have been addressed. Jason came to the attention of APS 11 months ago. He was under the care of Guardian Care. Jason had been at the Lighthouse confined to a wheelchair for 2 years due to being an partial amputee. He had never been properly fitted for a prosthetic leg. All basic freedoms had been abolished. Jason was not allowed to have contact with the outside world.

He had been denied religious freedoms, access to support groups and fellowships. Jason was ridiculed and belittled for his thoughts and/or opinions. He was steadfast in his desire for freedom. Jason became his own advocate and fought for himself to those who would listen. After a long 3 years, Jason was able to obtain a trusted guardian who has put his interests and wellbeing first. Bob Maniere was appointed guardian of Jason on January 5th at the Oakland County Probate Court. Jason is happy and thriving. He has a new prosthetic leg and is learning to walk again. He and Mr. Maniere are currently looking for appropriate housing. Jason's goal is to get back to the things he once enjoyed, and start living life again. The department has no further concerns for the safety or wellbeing of Jason.

Created By
dowlesst

Modified Date
01/25/2022 11:52 AM

Case Conference with Supervisor

Contact Date : 01/25/2022 11:50 AM

Purpose

Supervisory review for closure

Narrative

OK to close. Client has appointed a new Guardian. Accounting issues can be addressed through the courts. APS intervention is no longer warranted.

Created By
polaskit

Modified Date
01/25/2022 12:06 PM

Output

Contact Date : 01/25/2022 12:06 PM

Purpose

Form Generated: MDHHS-5530 APS Investigative Report

Narrative

caseLogRefNum=759993-2

SupName=[object Object]

Worker Name=Tiffany Polaski

Created By
polaskit

Modified Date
01/25/2022 12:07 PM

Output

Contact Date : 01/25/2022 12:07 PM

Purpose

Form Generated: MDHHS-5531 Adult Protective Services Risk Assessment

Narrative

Assessment Date=01/05/2021_99189

caseLogRefNum=759993-2

Status Check=Initial

Worker Name=Tiffany Polaski

Action Status Code=CL

Created By
polaskit

Modified Date
01/25/2022 12:08 PM

Output

Contact Date : 01/25/2022 12:08 PM

Purpose

Form Generated: MDHHS-5531 Adult Protective Services Risk Assessment

Narrative

Assessment Date=01/25/2022_99190

caseLogRefNum=759993-2

Status Check=Closing

Worker Name=Tiffany Polaski
Action Status Code=CL

Created By
polaskit
Modified Date
01/25/2022 12:09 PM

Output Contact Date : 01/25/2022 12:09 PM

Purpose
Form Generated: MDHHS-5532 APS Plan of Care
Narrative
-

Created By
polaskit
Modified Date
01/25/2022 12:09 PM

Output Contact Date : 01/25/2022 12:09 PM

Purpose
Form Generated: MDHHS-5533 APS Closing Summary Record
Narrative
-