

Log Referral Id

759993-2

Program

APS

Referral Date/Time

12/18/2020 04:30 PM

Status

CLOSED

Created By

rauscha

Modified Date

12/18/2020 06:06 PM

Narrative Entry Only

Contact Date : 12/18/2020 06:04 PM

Purpose

Additional Allegations

Narrative

Jason had 2 injuries at the facility in the past year. On one incident the grab bar in the shower gave out and Jason fell on his stump. He injured his back and neck and was taken to the hospital. He required long term care as a result. Another time he was being transported in a van and was not secured in the vehicle. The driver slammed on the breaks and Jason was flung into the windshield. Both of these instances occurred in the past year.

Created By

rauscha

Modified Date

12/18/2020 06:10 PM

CI Miscellaneous Contact (CI Only)

Contact Date : 12/18/2020 06:10 PM

Purpose

Referral Decision

Narrative

Referral Decision Vulnerable (yes/no)? YES Vulnerability Type: Cognitive Impairment, Mental Illness, Physical Disability Risk of Harm: Yes Harm Type: Financial Exploitation, Exploitation of Person Living/Housing Arrangement? AFC Facility Name: ANCHOR HILL Address: 1773 LUDER ROAD CARO , MI 48723 County: TUSCOLA Phone: (989) 673-7675 License Number: AS790267173 Facility Status: ACTIVE License Status: REGULAR License Effective Date: 2/16/2019 License Expiration Date: 2/15/2021 License Facility Type: ADULT SMALL GROUP HOME (CAPACITY 1-6) APS is the Responsible Agency (yes/no): yes Other Considerations: Decision: Rausch A Assign for exploitation. RS describes Jason as a high functioning adult who's life is diminished by punitive and exploitive practices by the guardian. RS and Jason are not familiar with navigating the guardian system and need assistance taking Jason's life back. 609 PM Comments:

Created By

polaskit

Modified Date

12/19/2020 09:49 AM

Misc. - Client

Contact Date : 12/19/2020 09:35 AM

Purpose

Attempt to contact Jason

Narrative

Phone number listed on referral is to a fax machine.

Created By

polaskit

Modified Date

12/19/2020 09:56 AM

Telephone-Collateral

Contact Date : 12/19/2020 09:37 AM

Purpose

Phone call to Anchor Hill AFC

Narrative

Worker spoke with staff, Draven who said, worker is not allowed to speak with Jason without a code. This is per the guardians request. Draven was informed that worker is with DHHS (APS) and it will be imperative that communication is

made due to concerns. Draven states, he will have to call his supervisor. When asked the name of his supervisor, he didn't know and stated, they switch on and off and he has to check and will call worker back. Draven was given workers full name and contact information. He reports calling back in the next 10 to 15 minutes. Worker will be updating phone number in MiAIMS.

Created By
polaskit

Modified Date
12/20/2020 05:14 PM

24 Hour -
Client/Collateral

Telephone-Client

Contact Date : 12/19/2020 10:00 AM

Purpose

Return phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker had a lengthy conversation with Jason. He was able to speak in his room privately without staff presence. Jason appeared meticulous with dates, timelines, people and events. He reports, having a 4 inch binder of information that he's gathered since his guardian, Melissa Samaan took over. Melissa is from Guardian Care. Guardian Care became Jason's guardian in 2016/2017. Jason was placed at the Lighthouse in March of 2019. Since then, Jason reports, slowly being cut off from the rest of the world and does not understand the purpose. There are only certain people that are allowed on the call list. These people have to give a secret code when calling. This code is only approved by Melissa. Jason states, he had a therapist he was seeing for 28 years, Timothy Eieri out of Grand Rapids and he is not allowed to speak with him anymore. The last conversation with Mr. Eieri was in 2016. Jason reports, before moving to the Lighthouse, he was living independently and had Amazing Grace Home Care coming into the home. Owner, Susan Savage was a vital part of Jason's life. Jason would like Susan on his call list, but states, Melissa entered a cease and desist order against her. There has been no further communication. Jason reports, Melissa has gone to great lengths to discredit everyone who was involved in his life. Worker inquired more about how the guardianship came about. After speaking with Jason, it is unclear why a guardian got involved in the first place. Jason explained, he was in a car accident as he was hit by a drunk driver and suffered a slight brain injury. State Farm is his insurance company. They requested (pushed for) a neuro psychological exam. To ensure he received his benefits (\$50,000) and continued medical coverage, Jason agreed to a guardian. Attorney, Jeffrey Fried was Jason's initial guardian, but after multiple disagreements, Jason brought on new guardian, Melissa Samaan. Jason was clear when stating, he thought Melissa was an independent guardian. If he would have known she was with Guardian Care, he never would have agreed. Jason reports, Melissa has mandated a list of restrictions that staff are made to follow. No free access to house phone, no cell phone, no computer, no internet, no Wi-Fi, no smart television, no emails and no visitations. The only two people that are approved to visit are Melissa and Monique Kurkowski which is the case manager from SAGE. Jason reports, Monique works under Melissa. If anyone else tries to visit, Melissa is immediately contacted. Jason states, Melissa has isolated him so much that his own family members didn't know if he was still alive. Jason reports, he receives \$200.00 a month out of approximately \$1045.00 from disability. Care

is covered by State Farm. Jason reports, all of his purchases must be preapproved by Melissa. He is not allowed to go to the store even before COVID. He would have to make a list for staff and the list would be approved or denied by Melissa. Jason went on to say, it is so bad that staff will have to sit in on his doctor appointments. He thinks this is because Melissa is worried Jason will tell the doctor what's going on. Worker inquired if Jason has ever been physical. Jason admits he can become "belligerent" but has never been physically violent. He wants his feeling and opinions to be heard. Jason speaks to therapist, Ciara Turner once a week over Zoom. Worker asked about the recent court hearing. Jason states, there was a hearing over Zoom with Judge, Kathryn George out of Macomb County on 11/16/2020. This is where the original guardianship took place. Jason states, his guardian ad litem, Todd Briggs didn't appear to have done any reading of his case. He reports only speaking with Mr. Briggs a few times for no more than 5 minutes and was told, "Let's just get this done." Attorney, George Heitmanis represented the court. The hearing was moved to 12/09/2020 with a different judge (unknown) however, Judge George was said to have also been on the hearing call. Jason reports, submitting a list of character witnesses that were never contacted. A break was made during the hearing where the judge and Melissa went offline. They came back and Melissa (Guardian Care) was awarded continued guardianship. The attorney for Guardian Care was requesting an 18-month restriction before a request for modification could be made, but judge order 6 months. Jason wants guardianship modification to be awarded to Professional guardian, William White. Mr. White was part of the recent hearing. Jason states, Mr. White told him after the hearing that he's never seen anything like it. Jason has provided worker will multiple names and phone numbers. Worker will be adding these contacts into MiAIMS. Jason is faxing written statement (approximately 12 pages) that was provided to the court along with the list of restrictions. William White (Professional Guardian) cell: 313-953-7516, office: 248-358-9619, Todd Briggs (Guardian ad litem) 313-964-2077, George Heitmanis (Representative of the court) 586-285-4500, Monique Kurkowski (Case manager for SAGE) 734-941-2026, Susan Savage (Amazing Grace Home Care) personal: 586-405-4493, office: 248-266-6777, Guardian Care (Main number) 248-386-6100.

Created By
polaskit

Modified Date
12/20/2020 05:16 PM

Misc.-Collateral

Contact Date : 12/19/2020 01:55 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet left a message stating, she was told by her brother, Jason that he had a long conversation with worker and she is calling to say, thank you, thank you, thank you. She is happy to offer any further information. She been very concerned about Jason and doesn't know where else to turn. Janet has asked for a return phone call to 718-490-4307.

Created By
polaskit

Telephone-Collateral

Contact Date : 12/19/2020 05:48 PM

Purpose

Modified Date
12/20/2020 05:18 PM

Return phone call to Janet Oldenbroek (Sister)

Narrative

Janet started conversation voicing her concerns about Jason's wellbeing once Melissa finds out APS is involved. MCL 15.243(1)(d)

MCL she is worried that the "backlash" could end up with her being removed from Jason's call list or even worse, Jason being placed in a psych facility. Janet reports, she lives in Manhattan NY and works as an occupational therapist. She and Jason have had an on again, off again relationship and reconnected last year. This was after several years of not speaking. Janet states, she was unable to find Jason and had started calling around to different hospitals in the Detroit area looking for him. Janet was finally put in contact with Melissa Samaan (Guardian Care). She was told by Melissa that she had to get the police involved when Jason was living independently, but still does not know why. All Melissa will tell her is it is for Jason's safety. Worker inquired on any violence from Jason. Janet states, Jason can be outspoken and at times a "asshole" but to her knowledge he has never been violent. She reports being told that Jason was making threats, but has never heard what the threats were. Janet went on to say, if Jason did make some sort of threats, it would have been out of anger and he would never follow through. Janet went on to say, Melissa uses all the right "buzz words" to keep Jason under her control. She states, even staff do not understand why Jason is there, not to mention the excessive restrictions. Janet states, this is including home manager, Amanda. Janet reports, Amanda was at the last guardianship hearing and told her she doesn't know how Melissa was able to continue as guardian. Janet spoke about their 91-year-old mother getting sick and how Jason wanted to see her, because he thought she may die. Melissa called Janet and questioned the mother's sickness and wanted to know if she was really in the hospital. Janet said, the control is something she has never seen before, stating, it is on a creepy level. Worker inquired if Janet has ever confronted Melissa about the extreme restrictions placed on Jason. Janet states, she has, but Melissa will always push it off on Guardian Care stating, she's not the guardian, yet she's the one with the control over Jason's life. She spoke of Jason having a close relationship with the owner of Amazing Grace Home Care, Susan Savaya after years of involvement and now Melissa has placed a cease and desist order on her, so Jason can no longer have contact. She states, whoever gets too close or involved is "shut out" by Melissa to keep Jason in an isolated space. It was Susan who recommended professional guardian, William White who was denied guardian during the last hearing. Janet said, she spoke with William after the hearing and he told her what happened was "bullshit." Janet again, spoke about the concerns for Jason and the isolation from family and friends. She reports, seeing patients handcuffed to bed with more rights than Jason. Janet became emotional and began to cry when speaking about Jason's current situation. She was informed that worker will be concentrated on the case and will be in contact if anything else is needed.

Created By
polaskit

Modified Date

Misc.-Collateral

Contact Date : 12/21/2020 09:01 AM

Purpose

Voicemail from Melissa Samaan (Guardian Care)

12/21/2020 09:26 AM

Narrative

Melissa stated, she is the assigned case coordinator for a client at the Lighthouse that she believes was contacted by APS this weekend. She wanted to make sure worker had her cell phone number along with office number. Cell number: 586-945-0703, Office number: 248-691-1100.

Created By

dennisk

Output

Contact Date : 12/21/2020 03:49 PM

Modified Date

12/21/2020 03:49 PM

Purpose

Form Generated: APS Referral Acknowledgement

Narrative

Supervisor Name=T Dowless

Worker Phone No ils=989-545-8225

Supervisor Text=Supervisor

Worker Phone No=

Worker Phone No=989-545-8225

Title=Adult Services Worker

uWorkerPhone No Another=:

Worker Phone No Extn Val=

MCL 15.243(1)(d)

Worker PhoneExtn No ils=Extn:

Return Date=01/11/2021

Form Content= This is to acknowledge the receipt of the Adult Protective Services referral you made regarding Jason Oldenbroek. This referral has been assigned to T. Polaski, our Adult Protective Services worker, for investigation. Should you have additional information to share with our Agency, please contact T. Polaski by writing to the local office or by calling this number: 9895458225 Extn: null. Thanks you for your concern.
Worker Phone No1=9895458225 Extn: null

Created By

polaskit

Telephone-Collateral

Contact Date : 12/23/2020 01:48 PM

Modified Date

12/23/2020 03:11 PM

Purpose

Phone call to William White (Professional Guardian)

Narrative

William reports, he was asked by Jason to be his guardian and he agreed. Todd Briggs filed the petition. William states, Jason explained the trust and communication between himself and his current guardian, Melissa Samaan (Guardian Care) had broken down. William is on the approved guardian list for Wayne and Oakland County. He spoke about never being contacted by the guardian ad litem, George Heitmanis. William states, he has never been involved in a case where the guardian ad litem didn't contact him. He states, during the hearing Mr. Heitmanis made statements of opinion, not facts. William reports, at one point the judge called a recess and both the judge and the attorney for Guardian Care both left the zoom hearing for approximately 20 minutes. William states, this could have been mere coincidence, but he found it to be odd. He felt as if it were more of a "Good ole boy network." William was asked if he had

spoken directly to Melissa. He informed Melissa about the guardianship and she told him, she'll fight it. Worker inquired about the cease and desist order against Susan Savage and Amazing Grace. William explained that Jason was caught having an affair with one of the agency workers and that is when he was moved to the Lighthouse. William went on to say, there was no intention on moving Jason out of the Lighthouse as he would never go against a neuro psych exam. It would only be considered if a new neuro psych exam was completed and it stated Jason could move to a less restrictive environment. As of right now, William believes Jason is at an appropriate placement. However, he does not understand the excessive restrictions brought on by Melissa stating, "Only Melissa could answer that." It was said that during the hearing, Jason focused too much on moving out of the Lighthouse. William explained to Jason that he is not agreeing to be his guardian to move him out. Jason concentrated on the list of restrictions and didn't mention anything about moving during discussion with worker. William will be faxing the guardian ad litem report to worker.

Created By
polaskit

Modified Date
12/23/2020 02:27 PM

Narrative Entry Only

Contact Date : 12/23/2020 02:24 PM

Purpose

Corrections (Worker error)

Narrative

Worker previously documented guardian ad litem and representative of the court incorrectly. Todd Briggs represented the court and George Heitmanis was the guardian ad litem for Jason during last court hearing.

Created By
polaskit

Modified Date
12/23/2020 03:48 PM

Telephone-Client

Contact Date : 12/23/2020 03:14 PM

Purpose

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason states, he has faxed over his list of confinements, personal references and the letter he sent to the judge. He again, spoke about not understanding the purpose for all of the restrictions and never getting a direct answer from Melissa. Jason said, he rather be in prison, because at least he'd know why he's there and when he's getting out. He spoke about the Lighthouse being a rehabilitation facility, but states, besides his physical shortcomings, he doesn't understand why he's there. Worker asked Jason if Melissa has ever discussed a "next step." Jason states, that would be their on campus apartments. He states, conversations with Melissa go nowhere as she spends more time manipulating the facts and passing the buck. Jason was informed that worker will be off for the holiday, but will be calling back after the first of the year.

Created By
polaskit

Modified Date
01/04/2021 10:31 AM

Misc. - Client

Contact Date : 12/29/2020 11:11 AM

Purpose

Voicemail from Jason

Narrative

Jason left a message asking for a return phone call.

Created By
polaskit

Telephone-Collateral

Contact Date : 01/04/2021 10:41 AM

Modified Date

01/04/2021 10:42 AM

Purpose

Attempt to contact Jason

Narrative

Worker spoke with staff, Amanda who states, Jason is currently at a doctors appointment and won't be returning until approximately 1:30pm. Worker asked that Jason call once he's available.

Created By
polaskit

Telephone-Client

Contact Date : 01/04/2021 01:43 PM

Modified Date

01/04/2021 02:05 PM

Purpose

Phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker initially spoke with home manager, Amanda. Amanda stated, Jason is in his room playing his guitar. Jason said, he had an "okay" Christmas. He received new guitar strings and some t-shirts. He reports asking his guardian, Melissa for \$500 dollars to buy Christmas gifts and it was denied. He reports receiving two \$75 dollar gift cards for his mother and sister. Jason asked if worker has received the information that was faxed over before the holidays. Worker has not received anything from clerical at this point. Jason asked if worker could speak with Amanda along with staff, Bret Crumby and Misty Wilson as they work with him 24/7 and can speak for his character and behaviors. Worker will be inquiring on sent documents from Jason.

Created By
polaskit

Email - Collateral

Contact Date : 01/04/2021 02:08 PM

Modified Date

01/04/2021 02:09 PM

Purpose

Email to Diane Jamieson and Roberta Marsh (Clerical)

Narrative

Did you ever receive a fax from a Jason Oldenbroek? He reports faxing over 15 or more pages of information for me to read. He is one of my APS clients from the Lighthouse.

Created By
polaskit

Misc.-Collateral

Contact Date : 01/08/2021 10:36 AM

Modified Date

01/11/2021 09:02 AM

Purpose

Voicemail from Timothy Pieri (Clinical Therapist)

Narrative

Mr. Pieri left a message stating, he is a clinical therapist out of Grand Rapids, Practice of Wellbeing. He believes worker had contact with either Jason or his sister. Mr. Pieri states, if worker is still investigating, he would like to speak about the situation Jason finds himself in. He asked for a return phone call to 616-240-1672.

Created By
polaskit

Misc. - Client

Contact Date : 01/08/2021 12:08 PM

Modified Date
01/08/2021 03:36 PM

Purpose

Voicemail from Jason

Narrative

Jason left a message asking for a return phone call as he has some questions he would like to ask.

Created By
polaskit

Telephone-Collateral

Contact Date : 01/08/2021 03:38 PM

Modified Date
01/11/2021 09:20 AM

Purpose

Return phone call to Timothy Pieri (Clinical Therapist)

Narrative

Worker spoke with Timothy Pieri. Timothy introduced himself as an ACSW,LMSW clinical therapist who has his own private practice called Wellbeing LLC. Mr. Pieri explained he was contacted by Jason's sister, Janet, who informed him what has been going on with Jason at the Lighthouse along with his guardian, Melissa Samaan (Guardian Care). Mr. Pieri reports, he worked with Jason for many, many years and was shocked to find him in this situation. He reports, several years ago, Jason switched guardians in hopes of regaining more independence. Jason had his own residence, and was monitored 24/7. He stated, the goal was always to move towards more independence. Mr. Pieri reports speaking with Jason and Janet for approximately one hour and a half over the phone. Worker asked how he was able to speak with Jason as his name is not on the call list. He states it was a conference call between himself, Jason and Janet. Mr. Pieri states, Janet placed him on a 3 way call. He believes someone in the facility may have assisted Jason, but he doesn't know for certain. Mr. Pieri has been denied any communication with Jason by Melissa. He didn't know where Jason was living, but he figured he was doing well since he hadn't heard from him. Mr. Pieri reports, Jason was clear, focused and articulate. He states, despite Jason being stripped of his rights, he remained calm and appropriate throughout conversation. Mr. Pieri states, he was shocked to find out that Jason has been place in a facility and stripped of basic freedoms, stating, "The whole situation is very bizarre." Mr. Pieri has known Jason for decades. He had worked with Jason and his Integrating Behavioral and Mental Health (IBM) doctor for many years. He believes there is no justification to isolate Jason from friends, family and community. Mr. Pieri went on to say, it appears as though Jason is being imprisoned. He reports wanting to advocate in any way possible to assist Jason in returning to a more independent lifestyle. Mr. Pieri asked for workers email, so that he can send a letter with additional information as he prefers his statements to be in writing. Mr. Pieri has serious concerns about Jason and the legitimacy of his situation. Timothyjpieri@gmail.com, Practice: Grwellbeing@gmal. com

Created By
polaskit

Telephone-Client

Contact Date : 01/08/2021 04:13 PM

Modified Date
01/11/2021 10:18 AM

Purpose

Return phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference as approved by ASN policy memo. Jason reports, he was informed that the Lighthouse is stepping away from his mental health treatment and bringing in Behavior Consultant. It is unknown if this is because the state is involved with an open case. Jason states, Melissa has instigated this as she utilizes things to complete her "paper trail." Jason went on to say, he asked if he could look up the company as they will be taking over. He was told by Melissa's assistant, "They don't want to be stalked." Jason states, they are already attacking my character. He has spoke to Melissa many times not wanting to know the reason for an action, but the purpose behind the action. Jason explained that he would structure a question, so he gets a direct response, but Melissa will always bypass the questions asked. He can no longer have contact with Melissa. She has to call him. Jason asked if worker had received the paperwork he faxed a couple weeks ago and worker has not. Jason was asked if he could email worker. Jason asked home manager, Amanda. Amanda got on the phone and stated, Jason is not allowed to email or use the internet. She was asked if Jason could email worker with herself present and she responded, "No he can't." Worker asked Jason to fax the paperwork again. Worker asked about FaceTime. Jason is not allowed to FaceTime without staff present. These restrictions are very concerning to worker as Jason has been left extremely isolated. Before hanging up the phone, Jason thanked worker again for trying to help him as he is fighting for his life.

Created By
polaskit

Email - Collateral

Contact Date : 01/11/2021 09:00 AM

Modified Date
01/11/2021 10:26 AM

Purpose

Email from Michelle Weisenbach (Clerical) Fax from Jason

Narrative

Michelle scanned in multiple pages of information from Jason. Jason has faxed worker his list of restrictions and limitations. Information he has requested from guardian, Melissa Samaan (Guardian Care). A list of references. His prior experience, trainings and education. A letter to the judge from the last court hearing outlining his emotional duress and mental anguish.

Created By
polaskit

Misc. - Client

Contact Date : 01/12/2021 11:00 AM

Modified Date
01/12/2021 11:28 AM

Purpose

Voicemail from Jason

Narrative

Jason left a message inquiring if worker had received his paperwork.

Created By
polaskit

Telephone-Client

Contact Date : 01/12/2021 11:40 AM

Modified Date
01/12/2021 11:45 AM

Purpose

Return phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was informed that worker has received his paperwork. Jason asked if

something could be set up with her SW, Kira Turner as she has been advocating for him as well. Kira can be reached through the main number to the Lighthouse. Jason also asked if worker could speak to his physical therapist, Alan Hammond (also an advocate) to learn more about his physical disability (prosthesis) and how he is able to manage. Jason spoke about trying to obtain legal representation. Jason was asked to stay patient as this will be a process. He was informed that worker will be calling him back towards the end of next week.

Created By
polaskit

Misc.-Collateral

Contact Date : 01/12/2021 12:04 PM

Modified Date

01/13/2021 02:39 PM

Purpose

Voicemail from Melissa Samaan (Guardianship Care)

Narrative

Melissa states, she is calling regarding her client, Jason Oldenbroek. She received correspondence from him requesting that worker be cc'd on a bunch of different things. Unsure if worker is aware of this and would like to discuss this matter. Melissa requested a call back to 586-945-0703.

Created By
polaskit

Email - Collateral

Contact Date : 01/14/2021 08:58 AM

Modified Date

01/14/2021 09:34 AM

Purpose

Email with attachment from Timothy Pieri (LMSW ACSW CAADC)

Narrative

Hello Tiffany, This is obviously a letter written several years ago. It is a good representation of our history of working together. I am amazed that he is in the terrible position that he has found himself struggling through. As we shared on the phone call, I see a clear denial of his civil rights. If it is true, as he has stated, that the guardian has taken his phone, his computer, all his belongings have been taken from him, and he finds himself trapped in an adult foster care setting that is not of his choosing. While it has been some time since we have had physical contact, I continue to hold a moral and ethical level of concern for his welfare. I do hope you can 'get to the bottom of this', as it may fall within the scope of your position. As I stated, I had an hour discussion with Jason last Wednesday. He was clearheaded, focused, intelligent, and quite detailed regarding his position. If there is anything else I can do to aid you in your efforts, please let me know. Yours, Timothy

Created By
polaskit

Email - Collateral

Contact Date : 01/14/2021 08:59 AM

Modified Date

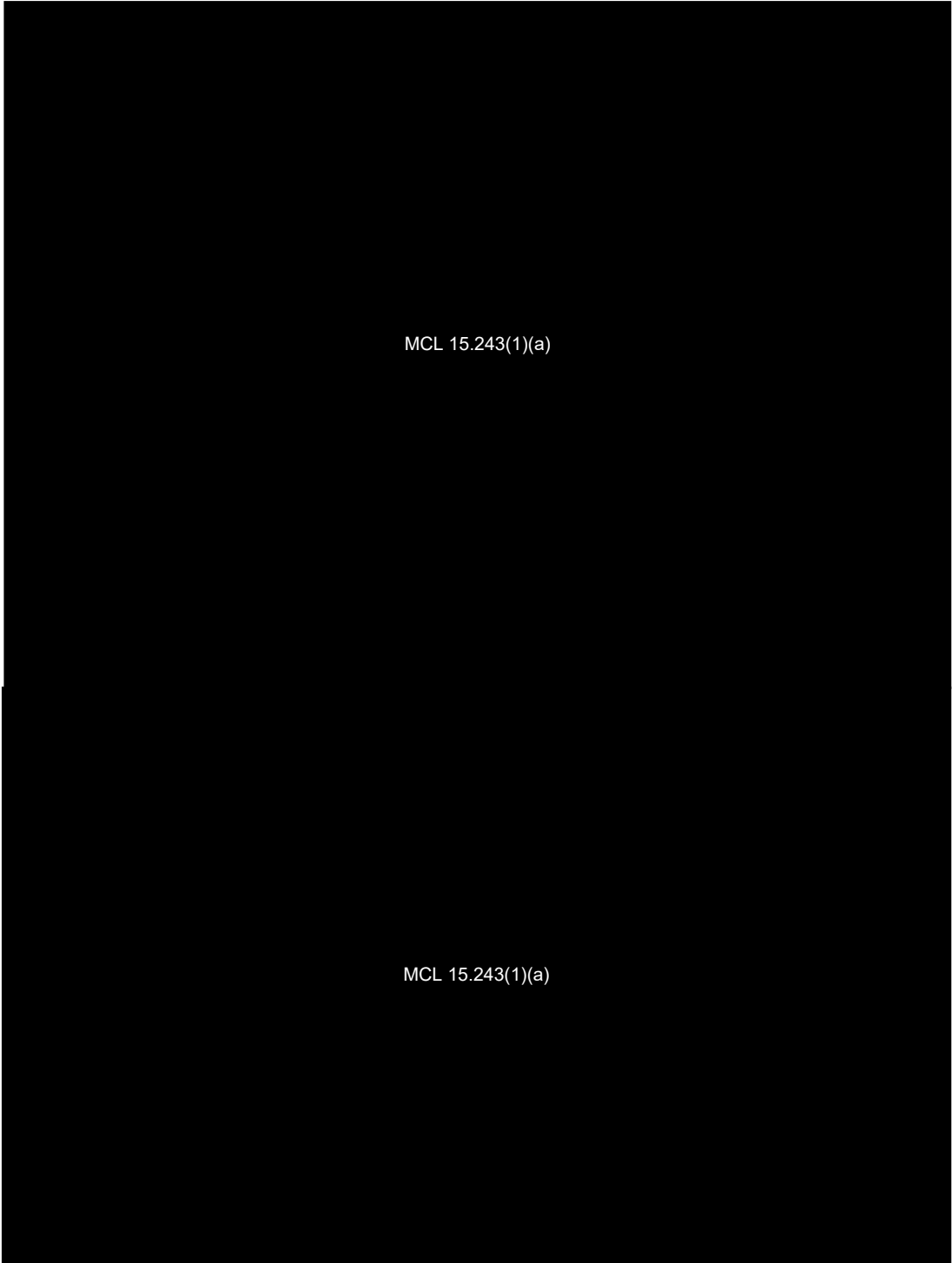
01/14/2021 09:31 AM

Purpose

Attachment form Mr. Pieri (The Wellbeing LLC) Behavioral Health & Fitness Center

Narrative

MCL 15.243(1)(a)



MCL 15.243(1)(a)

MCL 15.243(1)(a)

Created By
polaskit
Modified Date
01/15/2021 10:20 AM

Telephone-Collateral

Contact Date : 01/14/2021 02:27 PM

Purpose

Return phone call to Melissa Samaan (Case Coordinator for Guardianship Care)

Narrative

Worker had a lengthy conversation with Case Coordinator, Melissa Samaan. All allegations were addressed. The questions to why Jason has such restrictions regarding, phone, internet, smart tv or tablet are still unclear. Worker inquired why Jason is not allowed to attend any NA, AA or religious or community meetings. Melissa reports, these meetings would not be appropriate as he has therapist, Kira at the Lighthouse with whom he has a close relationship with. She also expressed worry that Jason may "elope." Worker inquired why Jason is not

allowed on Facebook. Melissa states, he was on Facebook, but was posting about what happened during his last court hearing, so he's been revoked. She was asked why Jason can no longer speak with his prior clinical therapist, Timothy Pieri. Melissa again stated, Jason has a therapist at the Lighthouse. She went on to say, when Jason was posting about his last guardianship hearing (which he lost) Mr. Pieri made a comment on one of Jason's posts. Jason has not been Mr. Pieri's patient for more than 4 years. Melissa believes this is still inappropriate. Worker asked Melissa to explain how Jason ended up going from having his own residence to residing at the Lighthouse. Melissa reports, Jason was living on his own and had Amazing Grace coming into the home to provide assistance. Jason had his leg amputated due to a car accident and was also receiving wound care due to multiple surgeries and infections. Melissa states, she was informed by one of the wound care nurses that Jason was having sexual relations with staff, Tina from Amazing Grace. During this same time, Jason's landlord was raising the rent and he could no longer afford it, so was being kicked out. He was also dealing with an infection in his leg. Melissa states, she fired Amazing Grace and had another home care company come into the home and this is when things got "heated." She reports, Jason becoming very angry and verbally aggressive about the situation. He refused to allow new staff to come into the home. She also reports, Jason had a trained German Shepard that would attack on command. When the new agency arrived. Jason gave the dog the first command. When asked if the dog ever attacked, Melissa stated, no, because the staff left right away and call the police. She reports, Jason agreed to go to rehabilitation at the Lighthouse. When Jason was at the Lighthouse, she searched his home. Melissa reports finding lots of knives, brace knuckles and cans of wiped cream under his bed. She also went through Jason's phone and found lots of naked pictures and videos of him and the staff having sex. At this time, Melissa decided that Jason is not safe to live on his own. Melissa was asked if it would be possible that Jason ever return to a more independent living situation. She states, Jason would need to be compliant with all services at the Lighthouse. Jason is reported to be doing very well with PT (has come a long way) and therapy, but continues to refuse OT. Melissa states, for example, she needs to know if he's safe using a stove and budgeting his finances. When she tells Jason this, he accuses her of insulting his intelligence. She then stated, Jason could be successful in a more independent environment with a new home care agency involved, but believes Jason is fixated on having Amazing Grace as his provider. Melissa was asked directly if she believes Jason is incompetent. She paused and stated, "Yes." She explained that Jason lacks insight due to his past medical decisions and what happened with prior agency. Worker inquired on Jason's last psych exam. This was completed in 2015. Melissa states, Jason asked about a new psych exam a month ago. He can request another psych exam from the court, but he wants to find his own person. Melissa states, they are bring in Behavioral Consultants and they will be meeting with Jason tomorrow. He can begin to earn privileges back with complying...20 minutes here and 30 minutes there etc...Melissa mentioned several times during the conversation that their agency is very big and the cover all of Wayne County

APS. Jason may lack insight and have made some bad choices in the past regarding his medical care and finances; however, Jason does not display any signs of being incompetent.

Created By
polaskit

Email - Collateral

Contact Date : 01/15/2021 12:09 PM

Modified Date

01/15/2021 01:26 PM

Purpose

Email from Melissa Samaan (Case Coordinator for Guardianship Care)

Narrative

Melissa sent email with attachments of neuropsychological evaluation, psychology behavioral addendum, letter of successor full guardianship, New Baltimore police report, letter to Jason from Paola M.P. Seidel, M.D. FAAPMR (Musculoskeletal Medicine, Rehab of Spinal Cord and Brain Injury) Occupational Medicine and Electrodiagnosis. cc'd letter from Jason, approval of contacts and visitation list, letter from assistant, Zachary Parsons to Lighthouse approving Jason's cousin, Debra Teesdale and brother, Gary Oldenbroek to call list as of 11/18/20 and GAL report.

Created By
polaskit

Email - Collateral

Contact Date : 01/20/2021 12:12 PM

Modified Date

01/20/2021 01:13 PM

Purpose

Email from Diane Jamieson (Clerical)

Narrative

Jason has faxed worker a copy of a letter and documents he sent to Attorney General, Dana Nessel. Document package consists of 8 sections. Section 1: A look into Jason's experience, training and education. Section 2: Legal Court Documents. Section 3: Personal injury. Section 4: Lighthouse Neurological Rehabilitation Center team notes. Section 5: Financials. Section 6: Neuropsychological Examination, Dr. Applebaum. Section 7: References. Section 8: Staffing observations.

Created By
polaskit

Misc.-Collateral

Contact Date : 01/20/2021 04:54 PM

Modified Date

01/22/2021 09:50 AM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet left a message wanting to follow up as well as ask worker a couple of questions. She has asked for a return phone call to 718-490-4307.

Created By
polaskit

Telephone-Client

Contact Date : 01/21/2021 02:36 PM

Modified Date

01/22/2021 12:04 PM

Purpose

Phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason asked if worker received the documents he sent to Attorney General, Dana Nessel. Worker received all 8 sections. Worker inquired on Jason's interactions with Behavioral Consultants. He reports speaking with them twice over Zoom. The first meeting was on January 6th, second on January 15th and

he has another one scheduled for tomorrow, January 22nd. Jason states, he expressed being "leery" of the situation. He asked them to explain the purpose (not reason) behind his extreme restrictions. Jason wants to know how not having access to a phone and computer along with who he can and cannot speak with is benefiting his life. Jason gave an example of getting new eye glasses, but not being allowed to look at frames on the internet. He spoke again about not being allowed contact with any professionals from his past. Jason was asked about requesting a new psychological exam. He reports requesting a new psych evaluation multiple time, but with the stipulation that it be completed by an outside source, someone impartial...not someone Melissa finds. He spoke about having a discussion with one of his doctors, Dr. Paulo Siedel during his last Zoom appointment on January 14th. He reports, Dr. Siedel is the doctor that handles all of his prescription medications. His next appointment with Dr. Siedel is scheduled for March 15th at 1pm. The people on the Zoom call were his case manager, Monique, SW, Kira, home manager, Amanda Miller and Melissa's assistant, Zachary. Jason states, the psych evaluation will take a couple of days and there will be transportation needed etc. He believes the extra resources it will take for him to get a fair evaluation will be one of the reasons it will be denied. Jason states, Guardianship Care has stolen 2 years of his life and he is fighting to get his life back. Jason acknowledged he has memory issues caused by TBI, but states, he utilizes the abilities he does have.

Created By
polaskit

Modified Date
01/25/2021 03:20 PM

Telephone-Collateral

Contact Date : 01/25/2021 02:33 PM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Narrative

Worker had a brief, but detailed conversation with Amir. Worker voiced concerns about Jason's current guardianship as well as the extreme restrictions place on him at the Lighthouse by Melissa Samaan (Guardian Care). Amir asked worker to email additional information about Jason and his current situation. Due to Jason's residence being in Tuscola County, a change in venue can be requested. Amir also spoke about requesting a Independent Mental Evaluation (IMA) be completed by a 3rd party. If Jason passes IME, a petition for termination of guardianship can be made. If not, a modification of guardian.

Created By
polaskit

Modified Date
01/25/2021 03:51 PM

Telephone-Client

Contact Date : 01/25/2021 03:26 PM

Purpose

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved ASN policy memo. Jason was updated and reassured that worker is continuing to obtain information to better serve him and his current situation. Jason states, he is relieved that after 2 years, someone is listening to him.

Created By

Misc.-Collateral

Contact Date : 01/25/2021 03:52 PM

polaskit

Modified Date

01/25/2021 03:53 PM

Purpose

Return phone call to Janet Oldenbroek (Sister)

Narrative

Worker was unable to leave a message due to voicemail being full.

Created By

polaskit

Modified Date

01/26/2021 02:44 PM

Email - Collateral

Contact Date : 01/26/2021 02:40 PM

Purpose

Email with attachments sent to Amir Abu--Aita (Attorney)

Narrative

I have attached the initial allegations. The referral source has been removed. I included a contact, along with a written letter from prior therapist, Timothy Pieri. I also attached documents that Jason prepared for Attorney General, Dana Nessel. Document package consists of 8 sections. Section 1: A look into Jason's experience, training and education. Section 2: Legal court documents. Section 3: Personal injury. Section 4: Lighthouse Neurological Rehabilitation Center team notes. Section 5: Financials. Section 6: Neuropsychological Examination. Section 7: References. Section 8: Staffing observations. I have more, but figured this would be plenty at first glance. I appreciate your time!

Created By

polaskit

Modified Date

01/27/2021 03:01 PM

Misc.-Collateral

Contact Date : 01/27/2021 10:46 AM

Purpose

Voicemail from Melissa Samaan (Guardian Care)

Narrative

Melissa left a message stating she wanted to touch base regarding her client at Lighthouse. She has asked for a return phone call to 586-945-0703.

Created By

polaskit

Modified Date

01/27/2021 04:06 PM

Telephone-Collateral

Contact Date : 01/27/2021 03:10 PM

Purpose

Return phone call to Melissa Samaan (Guardian Care)

Narrative

Melissa thanked worker for returning her phone call. She asked if there is anything else worker needs. Worker responded, not at this time. Melissa asked how long worker foresees the investigation lasting...could it last 6 months? She was informed that worker has no way of telling how long the investigation will last. Melissa reminded worker, at the end of the day, Jason is still their client, so she will need to know what's going on. Melissa was informed that all allegations were addressed with her on January 14th and there have been no changes. Melissa explained that Jason is mentally ill and if he indulges in fantasy that would only make things worse for him. Worker inquired on what Melissa meant by the word, fantasy. She paused and stated, "Like worker is angry about what's going on and is going to get her." Worker asked who this is coming from. Melissa states, she is hearing different things from the staff at the Lighthouse. She was asked when she spoke with Jason last. Melissa reports speaking to Jason a couple of weeks ago. During January 14th conversation, Melissa stated, she hadn't spoken with Jason in a year. Melissa asked how often worker has to speak with Jason. She was informed that worker is following policy, but if Jason

calls, worker will return his phone call. Melissa explained that workers conversations could be hindering Jason's rehab. She was asked to give an example how workers conversations with Jason are effecting him negatively. Melissa reports, during Jason's PT his is not doing what he's suppose to be doing, because he's too busy talking about the investigation. She asked to have a copy of workers report. Melissa was told, she can foia the report once case is closed. She will be notified of case closure. Melissa wanted to know if this is common. She reports never experiencing an investigation. Melissa appeared nervous throughout conversation. She came across almost panicky when worker didn't have any further information to offer at this time. Melissa asked worker to call her if there is anything else needed or with any questions regarding Jason.

Created By
polaskit

Email - Collateral

Contact Date : 01/27/2021 11:47 PM

Modified Date

01/28/2021 07:45 AM

Purpose

Email from Amir Abu-Aita (Attorney)

Narrative

Hi Tiffany, This is fascinating stuff to say the least! Have you tried speaking with the guardian? The main question is, why? Why cant he have a normal life with socialism, religion, and choices? Once we become more well-rounded, I can petition the Macomb County PC for change of venue to Tuscola. After that, I can Petition to Modify or Terminate the guardianship. Thoughts? Attorney Amir E. Abu-Aita Abu-Aita Law Firm, PLLC Shaheen Law Firm PC, Of Counsel Alexandra Nassar, PLLC, Of Counsel The Law Office of Elias J. Fanous, PLLC, Of Counsel Telephone: (810) 238-1700 Cell: (810) 610-7836 Facsimile: (810) 238-1701 E-mail address: Amir@ShaheenPC.com Address: 5151 Gateway Centre, Suite 100, Flint, MI 48507

Created By
polaskit

Email - Collateral

Contact Date : 01/28/2021 08:51 AM

Modified Date

01/28/2021 08:52 AM

Purpose

Email to Amir-Abu-Aita (Attorney)

Narrative

Amir, Let me thank you again for taking the time to guide me. I see it was a late night for you. Due to the injustice that is occurring with my client, this case has become very important to me. I have spoken with Melissa Samaan twice. We had a lengthy conversation on January 14th and another yesterday, January 27th. All allegations against Melissa were addressed on January 14th. Things like socialization, religion and choices are not rights to Melissa, these are considered privileges. When she was asked, why Jason can no longer attend, NA, AA or church, she stated, "If Jason needs to talk to someone, he has a therapist for that." She also mentioned her fear that Jason will "elope" if allowed to go out into the community. All of Jason's rights as a human being must be approved by Melissa. During our conversation yesterday, she reminded me that Jason is their client and she will need to know what's going on. She asked me how long this investigation will last and how often I have to speak with Jason. Melissa reminded me that Jason is mentally ill, so his indulgence in "fantasies" are not good for him. His fantasies consist of regaining his freedom (I would be

fantasizing too). She also informed me that my communication with Jason is hindering his rehab. I asked Melissa how my conversations are negatively affecting Jason's rehab and asked for an example. She stated, instead of Jason doing his PT, he spends all of his time talking about the investigation. There is no doubt, Melissa wants total and utter control over Jason. I sincerely worry about Jason's future and wellbeing. Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723 989-545-8225

Created By
dowlesst

Case Conference with Supervisor

Contact Date : 01/28/2021 01:44 PM

Modified Date

01/28/2021 01:45 PM

Purpose

Case conference with Program Manager D Lynch

Narrative

He has reviewed case and is in agreement of pursuing change of venue. Legal and Policy Department will be notified for further guidance.

Created By
polaskit

Misc.-Collateral

Contact Date : 01/28/2021 03:24 PM

Modified Date

01/29/2021 10:13 AM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet left a message asking for a return phone call to 718-490-4307.

Created By
polaskit

Telephone-Collateral

Contact Date : 01/29/2021 08:10 AM

Modified Date

01/29/2021 10:15 AM

Purpose

Return phone call to Janet Oldenbroek (Sister)

Narrative

Janet states, she has a couple of questions she would like to discuss, but asked if worker could call back later this afternoon.

Created By
polaskit

Telephone-Client

Contact Date : 01/29/2021 10:16 AM

Modified Date

01/29/2021 11:01 AM

Purpose

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was informed that worker is continuing to pursue allegations. He was reminded, due to the nature of his situation this will not be an event, but a process that will take time. Jason was informed that worker will be keeping him on a 10 days business contact and he can expect communication every couple of weeks. Jason reports, he contacted the Macomb County Court to request court documents from day one to present. The GAL came to Jason's residence on March 14, 2019. GAL's report to the court was submitted on March 19th and he was confined on March 20, 2019. Jason states, the report from the GAL stated, there were no problems. It indicated, Jason was healthy and coherent, but wanted to continue with current guardian. Jason reports there were many other discrepancies that were used to manipulate the situation. He spoke of the police report and allegations that he was having sex with more than one

individual. Jason states, this is false. The report spoke about Jason's collection of knives and swords that were left to him by his deceased brother. Jason states, the police report states, there was nothing illegal, but Melissa confiscated his belongings anyway. Jason was asked to fax worker the GAL report from March 19, 2019.

Created By
polaskit

Telephone-Collateral

Contact Date : 01/29/2021 01:06 PM

Modified Date
01/29/2021 02:37 PM

Purpose

Phone call from Amir-Abu-Aita (Attorney)

Narrative

Amir states, he has spoken with attorney and public guardian, Eric Mead who agreed to be Jason's guardian. Worker was told, Eric is out of Genesee County, but currently has a client in Caro. Discussion of modification and termination of guardianship was discussed. Amir believes, Melissa Samaan will contest guardianship and dig up everything she can find from the past. He states, a modification will be the better and safer way to go. If it is determined by a 3rd party IME that Jason is competent (which he appears to be) he can always file for a limited guardianship or a termination of guardianship. Step one would be requesting a change of venue and then petitioning for modification. Worker voiced objectives that would allow Jason a more independent way of being. This would consist of speaking to whomever he would like, being allowed to go onto a computer, go to NA/AA meetings, attend church and the ability to participate in the community. Amir agreed after reading many pages of Jason's written documents that he appears capable, but has concerns about his physical handicaps, as Jason is an amputee. It is workers opinion that Jason would not deny home help due to his physical limitations. Worker was asked to discuss starting point with Jason.

Created By
polaskit

Email - Collateral

Contact Date : 01/29/2021 01:34 PM

Modified Date
01/29/2021 04:10 PM

Purpose

Email with attachment to Amir Abu-Aita (Attorney)

Narrative

I have attached the GAL's report that was submitted to Macomb County. Jason reports, he was visited by GAL at his residence on March 14, 2019. GAL submitted report on March 20th and Jason was immediately placed at the Lighthouse. I find contradiction between GAL's notes and Jason's placement at the Lighthouse, not to mention the extreme restrictions that have been placed on him. Thanks again, Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Created By
polaskit

Case Conference with Supervisor

Contact Date : 01/29/2021 01:46 PM

Modified Date
01/29/2021 02:44 PM

Purpose

Phone call to Tracy Dowless (Supervisor)

Narrative

Tracy was updated on case and conversation with attorney, Amir. A request for payment has been submitted. Waiting on preapproval.

Created By polaskit Modified Date 01/29/2021 02:53 PM	Telephone-Client Contact Date : 01/29/2021 02:04 PM <hr/> Purpose Phone call to Jason Narrative Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker discussed the pro's and con's of both a modification and a termination of guardianship. Jason has agreed to a modification of guardianship. Worker asked Jason about his willingness to accept services if he were in a more independent environment. Jason states, he has no problem accepting help. Jason was asked to keep conversations confidential. Worker will continue to monitor case.
Created By dowlesst Modified Date 02/03/2021 02:34 PM	Narrative Entry Only Contact Date : 02/03/2021 02:32 PM <hr/> Purpose Consultation with Legal Dept by Policy Office Narrative Contact will be made with AG's office to attempt to secure representation for MDHHS filing petition. If a SAAG attorney is not available, it will be approved for an private attorney to be retained.
Created By polaskit Modified Date 02/08/2021 09:33 AM	Narrative Entry Only Contact Date : 02/08/2021 08:30 AM <hr/> Purpose Videoconference with AG's office Narrative Videoconference with AG's office and supervisor. Will be contacted by the end of the week after internal discussion.
Created By polaskit Modified Date 02/10/2021 11:45 AM	Email - Collateral Contact Date : 02/09/2021 04:05 PM <hr/> Purpose Email from Robert Marsh (Clerical) Narrative Worker received a faxed letter from Jason regarding new medication changes that are concerning him. Jason documented doctor, medications, dosages and dates. Copy of letter has been saved. Jason stated in letter, there continues to be no adjustments or changes to his restrictions.
Created By polaskit Modified Date 02/11/2021 02:52 PM	Misc. - Client Contact Date : 02/11/2021 10:08 AM <hr/> Purpose Voicemail from Jason Narrative Jason left a message asking for a return phone call.
Created By polaskit	Telephone-Client Contact Date : 02/11/2021 03:09 PM <hr/> Purpose

Modified Date

02/12/2021 10:54 AM

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reports, there has been no change in restrictions. He spoke about having a third Zoom appointment with his new psychiatrist, Dr. Conlon. She is decreasing one of his mood stabilizers (Lamictal) that he's been on for more than 20 years. She is decreasing dosage and starting new medication. Jason doesn't feel comfortable being taken off the same medication he's been taking for more than 2 decades and being put on something new. Jason stated, "Lamictal has always served me well and I haven't had any issues." Worker inquired why the doctor has decided to change meds. Jason states, Dr. Conlon believes Lamictal is an old medication and the new medication is new and improved. Jason states, regardless of having a guardian that controls his entire life, he can decide what he will and won't put into his body. Jason has refused the new medication (even though it continues to be increased) as the old med is continuing to be decreased. Jason states, no one is listening to him about his concerns switching medications, so he wrote a letter to the doctor. After it was approved to be faxed, it wasn't faxed to the doctor's office. When Jason pointed this out, he was told "they" will relay the message to the doctor. Jason reports, this was on January 11th and he is still waiting to hear back. Jason has been speaking with his therapist, Kira at the Lighthouse. He states, she has been an advocate for him and listens to what he has to say. Kira is said to be updated on everything that is going on. Jason asked worker to reach out to Kira. Jason reports having a Zoom appointment with Behavioral Consultants today. He asked again, about regaining some of his freedoms by relaxing some of the restrictions. Jason was told, Behavioral Consultants are working closely with guardian and Lighthouse. They are working on coming up with a 6 month plan to where he can earn things like a new TV, phone privileges, visitors, computer time etc... Jason is frustrated that he has to "jump through hoops" to earn things regular people have. Jason is still not allowed to go to church or attend any form of AA or NA meetings. Jason believes the only purpose behind keeping him locked away is money. Jason reports, he received approval from his insurance to get a new psych evaluation. Jason was asked to wait until worker can get further direction on the best way to move forward.

Created By

polaskit

Modified Date

02/12/2021 11:01 AM

Misc.-Collateral

Contact Date : 02/11/2021 03:57 PM

Purpose

Voicemail left for Kira Turner (Therapist Lighthouse)

Narrative

Worker left a detailed message along with contact information and work hours asking for a return phone call. 989-286-3776

Created By

polaskit

Modified Date

Misc.-Collateral

Contact Date : 02/16/2021 01:03 PM

Purpose

Voicemail from Monique

02/17/2021 08:58 AM

Narrative

Monique left a message stating, she was calling on behalf of Dr. Conlin (psychiatrist). No last name was left. Monique asked for a return phone call to 734-941-2026.

Created By
polaskit

Telephone-Collateral

Contact Date : 02/17/2021 08:32 AM

Modified Date

02/17/2021 09:24 AM

Purpose

Return phone call to Monique Kurkowski

Narrative

Monique reports she is an independent case manager for Dr. Colin. This is the first time she's worked with her. She states, Dr. Colin asked that she reach out to worker about concerns for Jason's mental decline. Monique states, Jason was on such a good path, but now there is concern for his mental status. Worker agreed with concerns as Jason is refusing to take new medication and being weened off prior mood stabilizer. Monique reports, he is on prior mood stabilizer at same dosage. She states, Jason was use to "dictating" his own medications before coming to the Lighthouse. During his 2 years at the Lighthouse, he's shown significant improvement. Now, Jason is attempting to make his own decisions that go against doctors orders. Worker inquired on signs of decline. Monique reports, Jason is not fully participating, he's showing frustration and is not eating and drinking coffee all day. She states, Jason does not trust the doctor and she doesn't know why. Monique wonders if there is a possibility that Jason's choices are being influenced. It was explained that it is not workers job or education to have any say in what medications Jason does or does not take. Monique told worker, "We need to encourage the process and by listening too much, you become a believer and supportive." It was explained that worker listens to Jason as worker is listening to her. Monique inquired how long investigation could last and how often worker speaks to Jason. She was informed that Jason is contacted every 10 business days. She stated, that's good to know. Monique asked how we could work together to support Jason. She asked if Jason has the right to refuse medications (or any medical procedure) with having a guardian in place. Monique was informed, worker will be reaching out if there is any questions in the future.

Created By
dowlesst

Narrative Entry Only

Contact Date : 02/17/2021 09:54 AM

Modified Date

03/16/2021 12:36 PM

Purpose

Follow-up mail sent to AG Office

Narrative

Requesting further direction

Created By
dowlesst

Narrative Entry Only

Contact Date : 02/18/2021 12:36 PM

Modified Date

03/16/2021 12:39 PM

Purpose

Email received from AG's Office

Narrative

Additional information needed. If accounting was filed with Tuscola Co address, court case should have automatically transferred to Tuscola County. Recommended reviewing court file in Macomb Co. to determine who Guardian is, who insurance case manager is, review accountings and GAL reports.

Created By
polaskit

Telephone-Collateral

Contact Date : 02/18/2021 04:40 PM

Modified Date

02/19/2021 05:09 PM

Purpose

Phone call to Jason (Lighthouse)

Narrative

Worker was told that Jason is in the shower and he will call back when he's finished.

Created By
polaskit

Telephone-Client

Contact Date : 02/18/2021 05:00 PM

Modified Date

02/19/2021 05:49 PM

Purpose

Return phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason stated, he was not in the shower and is not sure why worker was told that. Jason reports, he is feeling mentally and emotionally drained. He spoke about things going back to the way they were before when staff would follow his every move. He is not sure why this is occurring. Worker inquired about Jason's Lamictal medication as there is grave concern over the decrease in dosage. Lamictal is an FDA approved drug that treats bipolar disorder as well as helps bouts of depression, mania and hypomania. It is especially effective at preventing bipolar depression. Jason reports, he is down to one dose of 100mg at night . He was taking 2 doses of Lamictal 100mg once in the morning and once at night. The morning dose has completely stopped as of February 10th. Worker heard Jason verify this with staff. Jason was asked if he has voiced his concerns about being taken off this medication and placed on a new med with case manager, Monique Kurkowski. Jason stated, she told him this is the doctors decision and the guardian is going along with the doctor. Jason believes it's the other way around. He stated, Guardian Care knows he is refusing to take new medication as the Lamictal continues to be decreased. Jason reports making several attempts through staff to contact the doctor with no response. He stated, "My refusal is just another feather in Guardian Care's cap." Jason went on to say, he is not denying he needs medication, but doesn't want to change the medication that has worked so well for him. The only reason he was given for switching the medication is it is a better and newer medication. Jason spoke about being on medications for 28 years and knowing how he feels. He believes Guardian Care is dictating as they approve and deny everything in his life. Jason feels as though no one is listening to him as Guardian Care is "building a case against him." Jason stated, he has nothing personal or private anymore as Guardian Care has invaded every aspect of his life. He talked about how he loved to journal, but that was taken away when they confiscated his journals and dug up all his skeletons from his past. Worker asked about the worst thing he

believes they "dug up." He journaled about BDSM which is a sexual preference and how he liked to watch porn. Jason stated, "I'm a grown man, but they will use anything against me." Worker inquired about any recent team meetings. Jason had a team meeting scheduled for today, but it was cancelled. He wasn't given a reason why. He thinks they are "Circling their horses." Jason always goes back to finances and truly believes the only reason all this is happening is money, stating, finances are the only thing that make any sense. He feels like he's serving a sentence. Jason told worker, he can understand how someone would feel that has been locked up for a crime they never committed. Jason keeps waiting for something to change, for the nightmare to be over and to be free again. Jason was asked to be patient as worker attempts to navigate his situation in search of a healthy a positive resolution.

Created By
polaskit

Modified Date
02/24/2021 09:02 AM

30 Day Face to Face
Client

Face to Face - Client

Contact Date : 02/22/2021 01:18 PM

Purpose

Visit with Jason

Narrative

Worker called and asked COVID screening questions prior to making contact. There were no symptoms. Visit took place outside on the front porch. Worker and Jason wore a mask and stayed 6 feet apart during visit. Jason appeared clean and was nicely dressed. Jason's left leg has been amputated. He was in a wheelchair and not wearing his prosthetic. Jason gave worker two thick binders outlining his life, personal injury, medical documents, court documents, financial, neuropsychological evaluation, personal references etc.. The binders were impeccably organized in sections using color coded tabs. Jason asked that worker read through the information. Worker will continue to monitor case every 10 business days.

Created By
polaskit

Modified Date
02/26/2021 04:09 PM

Misc. - Client

Contact Date : 02/25/2021 05:39 PM

Purpose

Voicemail from Jason

Narrative

Jason stated, he wanted to update worker. He reported having a Zoom meeting with Behavioral Consultants today and they still want to put a 6 month plan in place that will allow him to "earn privileges" for cell phone and/or internet use. This would be a 6 month program. If he can prove himself by cooking, cleaning and laundry they will see about a Lighthouse apartment. Jason believes they should have enough data from the last 2 years he's been living at the facility. He told them they need to be doing some research into Guardian Care and that he would not be utilizing their services. Jason stated, he does not trust their business practices as they were hired by Guardian Care. Jason report the doctor called in his Lamictal (bi-polar) medication and he is back to receiving it morning and night.

Created By
polaskit

Misc.-Collateral

Contact Date : 02/26/2021 04:05 PM

Purpose

Modified Date
02/26/2021 04:12 PM

Voicemail from Kira Turner (Lighthouse therapist)

Narrative

Kira stated, she is returning workers phone call and she can be reached at 989-286-3776.

Created By
polaskit

Misc. - Client

Contact Date : 03/02/2021 03:59 PM

Purpose

Voicemail from Jason

Narrative

Jason left a message stating, he has been scheduled to have a neuro psych done on 3/5/2021 at 11:30am and again on 3/18/2021 at 8:30am by Dr. Seigerman. He stated, not knowing anything about this doctor and not allowed to get on the computer to research information. Jason stated, he has no idea who set up this appointment. He asked for a return phone call.

Modified Date
03/04/2021 09:54 AM

Created By
polaskit

Telephone-Client

Contact Date : 03/03/2021 03:34 PM

Purpose

Return phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or video conference interview as approved by ASN policy memo. Jason spoke about being scheduled to complete a neuro psych evaluation on Friday, March 5th at 11:30am and again on March 18th at 8:30am. He doesn't understand what is happening and no one is giving him any information. Jason reports receiving a sticky note from home manager, Amanda with the name of the doctor and time of appointment. He is not allowed to use the computer to gather any information about Dr. Seigerman. Jason stated, he has left multiple messages for Melissa Samaan (Guardian Care) and she has not returned any of his phone calls. Jason is refusing neuro psych. He acknowledges by refusing, Melissa will more than likely get an order from the judge. Jason has no issue with completing a neuro psych, but wants an independent, someone that is not involved or affiliated with Guardian Care.

Modified Date
03/04/2021 10:09 AM

Created By
polaskit

Misc.-Collateral

Contact Date : 03/04/2021 01:27 PM

Purpose

Voicemail from Kira Turner (Therapist Lighthouse)

Narrative

Kira left a message asking for a return phone call.

Modified Date
03/05/2021 04:20 PM

Created By
polaskit

Telephone-Collateral

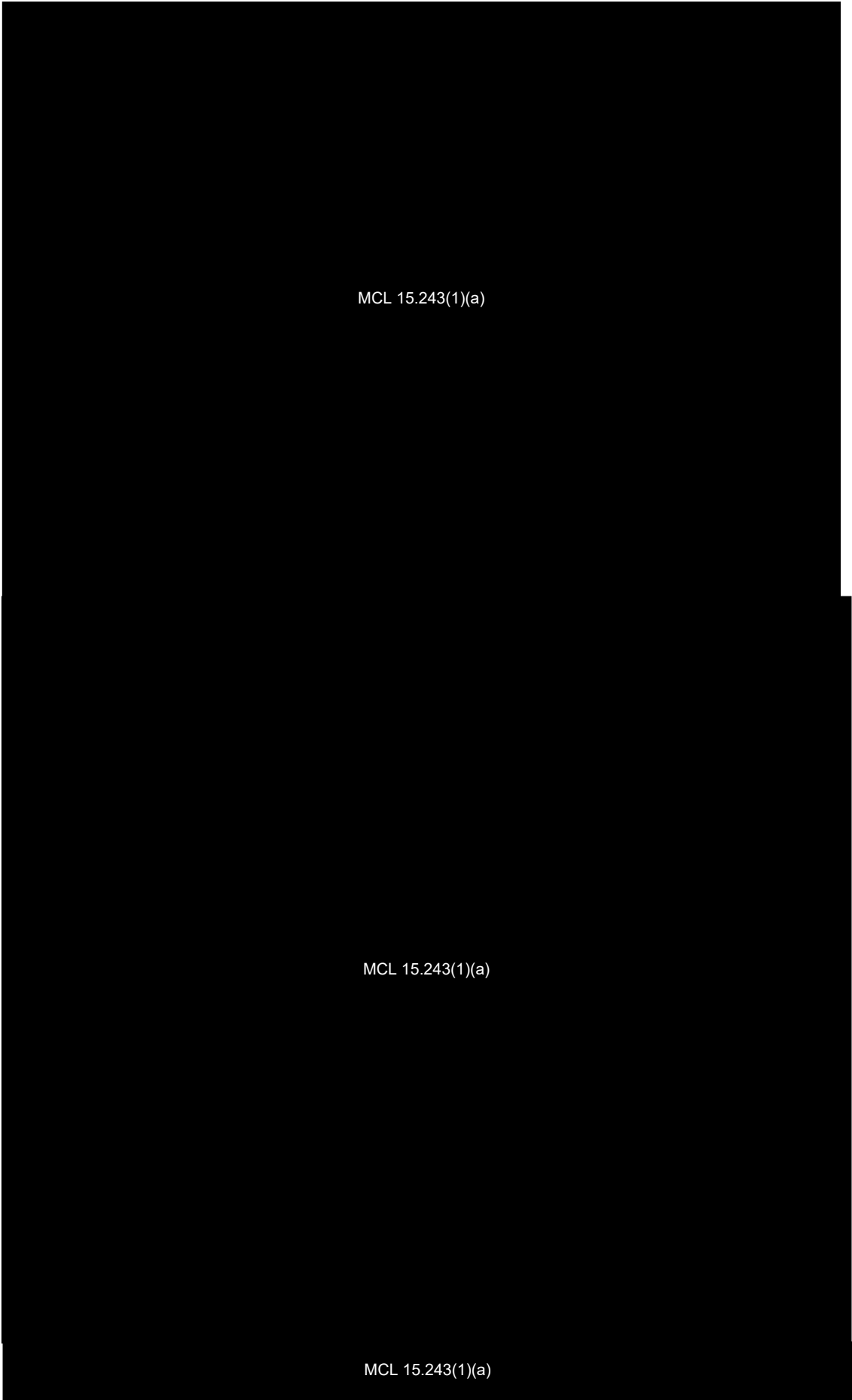
Contact Date : 03/04/2021 03:18 PM

Purpose

Return phone call to Kira Turner (Therapist Lighthouse)

Narrative

MCL 15.243(1)(a)



MCL 15.243(1)(a)

MCL 15.243(1)(a)

MCL 15.243(1)(a)

Created By
polaskit

Misc.-Collateral
Purpose

Contact Date : 03/05/2021 02:52 PM

Modified Date
03/08/2021 09:24 AM

Voicemail from Dan Zemaitis (Visiting Judge)

Narrative

Mr. Zemaitis left a very detailed message stating, Jason was a former client of his. After speaking with Jason's sister, Janet Oldenbroek, he was informed, worker is doing an investigation as it relates to Jason. He represented Jason after his initial injuries. Mr. Zemaitis reported, he was elected judge and was a judge for 18 years. He is now retired as a visiting judge. Mr. Zemaitis stated, maybe able to help out in some way, or more importantly Jason may need an attorney with some of the horror stories he has been told. His first indication was to speak with worker to see if he can help out in anyway. Mr. Zemaitis asked for a return phone call to 616-260-9734.

Created By
polaskit
Modified Date
03/08/2021 09:53 AM

Misc.-Collateral

Contact Date : 03/05/2021 09:17 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet stated, she just had a pretty disturbing talk with Jason and things are escalating. He had a very bad day today and she is concerned about a number of things. Janet stated, she has noticed a very big decline in Jason's stability since they started modifying his medications a month ago. She asked for a return phone call as soon as possible.

Created By
polaskit
Modified Date
03/08/2021 10:29 AM

Telephone-Collateral

Contact Date : 03/05/2021 09:45 PM

Purpose

Return phone call to Janet Oldenbroek (Sister)

Narrative

Janet reported, Jason had a conversation with Melissa Samaan (Guardian Care). He told Melissa about all of the things he has accomplished and how far he's come. Janet stated, Melissa told him it doesn't matter what he's done in the past, none of those things matter and that he will always be seen as incapacitated. Jason became so angry he trashed one of the homes computers. He was hoping they would take him to jail. Jason believes he would have a better life and more freedoms in jail than at the Lighthouse. Janet spoke about the change she has seen in Jason over the last month. She believes this is due to the Lighthouse "screwing" with Jason's medications. Janet went on to say, Jason had been the most stable and focused she had seen him until his medications started being "messed with." Janet reported, Jason is very angry stating he's done jumping through their hoops. He believes nothing he says or does will ever make a difference. Jason is beginning to feel hopeless at his situation. Janet stated, Melissa knows what to say to Jason and how to "push his button" and unfortunately it works. She stated, Jason is a smart guy and Melissa intentionally insults his intelligence. She has alienated him, attacked his character and goes for what will bring Jason down. Janet reported, reaching out to Jason's attorney, Dan Zemaitis who represented Jason 20+ years ago. He is now a judge in Kent County. She also has had conversations with Timothy Pieri a therapist who treated Jason for many years (since the mid 90's) along with Mark Witte the

executive director at Allegan County Mental Health Services. He helped Jason with his Living Large newspaper when Mark was an administrator of Network 180. He has always been good friends with Jason since the 90's, but none of these people are allowed on the call list. There are NO professionals from Jason's past that are allowed contact with him. It is imperative for Jason's mental health that he knows there are still people out there that care for him. After Janet spoke with Mark Witte, he is going to be reaching out to some people. He believes it would be best to get Jason removed from the TBI umbrella and into a mental health umbrella. This would offer a wider spectrum of support for Jason. Janet spoke about Melissa wanting to bring in OT to teach Jason how to cook and do laundry. She stated, "This is ridiculous as Jason knows how to do these tasks." Janet stated, if they really want to help him, why don't they start with some financial planning as Jason has always been a poor money manager. Janet will be calling to check on Jason tomorrow. She was asked to remind him that worker is working diligently and there are many people that support him. It is important that Jason stay strong during this time. Timothy Pieri (therapist) 616-240-1672, Mark Witte (Executive Director of Allegan County Mental Health) 269-615-4893, Dan Zemaitis (Judge, Kent County) 616-260-9734.

Created By
polaskit

Misc.-Collateral

Contact Date : 03/08/2021 10:43 AM

Modified Date

03/08/2021 10:44 AM

Purpose

Attempt to contact Judge, Dan Zemaitis

Narrative

There is no voicemail setup, so worker was unable to leave a message.

Created By
polaskit

Email - Collateral

Contact Date : 03/08/2021 03:21 PM

Modified Date

03/08/2021 04:09 PM

Purpose

Email from Roberta Marsh (Clerical)

Narrative

Jason has faxed a 2 page program sheet he received from Behavior Consultants. There are multiple sections/levels that state, Jason will... Jason indicated on his cover sheet that he is very angry.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/08/2021 03:51 PM

Modified Date

03/08/2021 04:03 PM

Purpose

Phone call from Judge, Dan Zemaitis

Narrative

Mr. Zemaitis stated, he hasn't spoken to Jason in many years, but remembers Jason was very involved in his AA and NA recovery program. Mr. Zemaitis mentioned at one point he invited Jason to his church where there was another recovery program available. Mr. Zemaitis is concerned about Jason's wellbeing. He reports being in the family division for 18 years, so will be speaking with an attorney to be advised what can be done. Mr. Zemaitis was informed that worker has an attorney that has agreed to take Jason's case as well as another attorney that has agreed to be guardian. Worker is waiting on approval from AG's office. Worker addressed concerned with the recent neuro psych evaluation that was

ordered, but Jason refused due to not trusting the source. Mr. Zemaitis stated, he will be making some contacts and getting back with worker later in the week. He reports keeping notes on what's going on.

Created By
polaskit

Telephone-Client

Contact Date : 03/08/2021 05:05 PM

Modified Date

03/09/2021 04:21 PM

Purpose

Phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker address current issues. Jason spoke about a conversation he had with Melissa Samaan (Guardian Care) where he was told that nothing he's done in his past is worth anything, because he's incapacitated. He stated, "It was the conversation from hell." Worker addressed the broken computer. Jason stated, he was so mad (never being that mad) and put a knife through the computer screen. He immediately acknowledge he shouldn't have done that and how it has made things worse. Jason stated, he's a 63 year old man and when someone tells you it doesn't matter what you've done in your life, because your incapacitated, he lost his temper. Worker spoke with Jason about the importance of controlling his frustration as it will only hinder the outcome. Jason stated, he's well aware. He spoke about the Behavior Consultants new 6 month program that doesn't reflect the last 2 years at the Lighthouse. He stated, "Jason can cook, Jason can clean, Jason can do laundry." He finds this program insulting and offensive stating, he's been doing all of these things for the past 2 years. Worker address the conversation with Kira and the talk of suicide. Jason adamantly denied he mentioned worker. Jason reported saying, "There would probably be people in this world that would contemplate suicide being in my position." Worker was very firm with Jason and addressed the seriousness of suicide. He was told under no circumstance is that okay. Jason stated, he would never do something like that as his dad committed suicide. He believes what he says to people is taken out of context. Worker inquired about the neuro psych evaluation. Jason reported not going. He spoke with Melissa about the psychiatrist that was going to do the evaluation and was told they (Guardian Care) have worked with the doctor before. Jason stated, this is exactly why he didn't want to do it. He wants an evaluation by someone that has nothing to do with Guardian Care. He believes the evaluation will be compromised. Jason spoke about wanting a new TV and having the money to buy a TV, but is being denied, because he has to earn it. This is part of Jason's behavior program. Jason stated, "I'm not a 10 year old that is asking for a new bike, I'm a grown man." Worker inquired on medications. Jason reported being back on his regular medications at the same dosages. He told worker his frustration doesn't have anything to do with his medication, but the control Melissa has over every aspect of his life. Before ending conversation, Jason was asked to follow the rules and what's being asked of him, so things don't become more difficult to solve in the future. Jason agreed.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/09/2021 03:45 PM

Modified Date

03/09/2021 03:50 PM

Purpose

Phone call to Macomb County Probate Court

Narrative

Worker spoke with Rita (last name unknown). Rita advised worker they are still closed to the public. All documents can be requested through a mailed letter including a return envelope. The charge is \$1.00 dollar per page. 40 N. Main St. 5th floor Mt. Clemens, MI 48043. 586-469-5290.

Created By

polaskit

Modified Date

03/15/2021 08:49 AM

Email - Collateral

Contact Date : 03/13/2021 04:39 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Emailed cc'd to Timothy Pieri (previous therapist) Mark Witte (Recovery Advocate) and Judge, Dan Zemaitis. Hey Tiffany, I'd love to hear how your week was and if you got anything helpful from the courthouse. Below is the latest info re an incident last night. Also, see my questions below re his dr and meds. Last night.... After the last time I talked with Jason (Monday?), I needed to step back for a few days to take care of myself. He was raging and I couldn't reason with him or have a coherent convo. I just talked with him. Last night he had an accident... while changing his guitar strings, one of them snapped and hit him in the eye. His good eye. They took him to the ER where they gave him D/C care papers to ensure he takes care of it. Apparently when he got back, he found out they had searched his room. Then 4 staff members came in to get the d/c papers and wouldn't give him time to read them. He was angry about all of that. I'm not 100% sure how things happened but at some point they got him out of his w/c and had him pinned on the floor with 4 ppl restraining him. Given how volatile he's been and how angry he was that they searched his room (wouldn't tell him what they confiscated), I'm guessing their version will be different from his. Regardless, he said he has bruises from the incident and his back and neck are messed up. Not to mention, he had just come from 4 hours in the ER with an eye injury. They wouldn't let him call the police but apparently they called later. Cops talked to him and took pix but he said staff had already talked to them so doesn't expect anything to help him. ~ Will you be able to get that police report? He's very upset, crying, more despondent than the rage from the last week. 'They put their hands on me. I've got to get out of here....even if I have to leave everything behind.' I was relieved to hear that as a 'plan' after my previous concern of possible other plans. But...he's getting more and more desperate. Meds/Dr.... Last week I had asked J if he would sign a release so I could follow up with the psychiatrist. He absolutely refused and was angry that I brought it up. He was in no state of mind to consider that meds might be playing a role in his recent behavior. I can't imagine how that can NOT be a major contributor here. I don't think he's been back on his normal dose long enough to have stabilized...but what do I know? Do you have the ability to question and investigate the new-ish psychiatrist he was switched to? Questions I have: ~ What is her connection/relationship with Melissa and/or Guardian Care? Prior to and after the switch to her care. ~ What was their communication before the Dr. decided to change J's meds? ~ Why were the meds changed? Date? ~ How many times

(and dates) did the dr. follow up with J since the med change started? How many times did J request another appt to discuss the change...# of refusals? ~ How often are they monitoring blood levels since then? Results? ~ How long has he been back on his previous therapeutic dose?

Created By
dowlesst

Narrative Entry Only

Contact Date : 03/15/2021 08:27 AM

Modified Date

03/16/2021 12:40 PM

Purpose

Email to Attny General's Office

Narrative

Macomb Count court not open to view documents in file. Would need to pay to have copies sent to worker.

Created By
polaskit

Email - Collateral

Contact Date : 03/15/2021 09:12 AM

Modified Date

03/15/2021 09:40 AM

Purpose

Email from Michelle Weisenbach (Clerical)

Narrative

Jason sent a written letter regarding a situation that took place over the weekend. It appears Jason was taken to the hospital after injuring his eye changes the strings on his guitar. He was given health information by the hospital, but refused by staff to read the information. A physical altercation took place. Jason reports being bruised and sore. He is requesting a change in residence due to deteriorating health and wellbeing.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/15/2021 11:34 AM

Modified Date

03/15/2021 11:59 AM

Purpose

Referral to CI

Narrative

Worker spoke with CI staff, Erin Rudegear. All pertinent information was given.

Created By
dowlesst

Narrative Entry Only

Contact Date : 03/15/2021 11:37 AM

Modified Date

03/15/2021 02:08 PM

Purpose

Denied APS referral

Narrative

Allegations: Ralph 'aka Jason' (63) is residing at an AFC home and facility for traumatic brain injury. Jason sustained a brain injury in 1992 and is also an amputee. He no longer has his right leg. Jason has a guardianship in place through Guardian Care. On 3/12/21, Jason was taken to the hospital due to hurting his eye. He was stringing a guitar and one of the strings snapped into his eye. He went to the ER for this and received care and discharge paperwork from his visit. Jason wanted to read and keep the paperwork for himself but was denied. Several staff members went into his room and took the papers from him from the hospital. Jason tried to stand up in his wheelchair and was immediately pushed back hard into the chair by staff. He somehow ended up on the floor after this. The staff members pinned Jason to the floor and were restraining him because he had gotten upset. Jason sustained bruises on his back, arms and neck area as well as soreness. When Jason returned to bed he had opened a

window for some fresh air after the incident, and staff came in and closed the window. They wouldn't even let him have his own window open. Law enforcement did not do anything about the situation. As far as it is known, all the staff involved are still working directly with Jason, and he is on 1-on-1 supervision, so a staff member is with him 24/7

Created By
spriksj

Courtesy Notes

Contact Date : 03/15/2021 11:47 AM

Modified Date
03/15/2021 11:52 AM

Purpose

AIM-735 Requested by Tracy Dowless

Narrative

Consolidation completed - Log 7582304-1 is now log 759993-2. During the consolidation the address and phone number was changed. This information can be updated in log 759993-2 while it is open. Physical Address Anchor Hill AFC 1773 LUDER ROAD Caro, Michigan 48723, the phone number was Other Phone 989-672-1899

Created By
polaskit

Email - Collateral

Contact Date : 03/15/2021 12:43 PM

Modified Date
03/15/2021 12:43 PM

Purpose

Referral to BCAL

Narrative

Referral made.

Created By
dowlesst

Narrative Entry Only

Contact Date : 03/15/2021 03:27 PM

Modified Date
03/16/2021 12:41 PM

Purpose

Email from Toni Harris, AG's office

Narrative

provided link to Macomb Co online records

Created By
polaskit

Telephone-Client

Contact Date : 03/16/2021 10:25 AM

Modified Date
03/17/2021 11:38 AM

Purpose

Phone call from Ralph (AKA Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported new allegations of physical abuse by staff members at the Lighthouse. He reported, the incident started when he was taken to the ER by staff, Mitch after hurting his eye while cutting his guitar strings. Before Jason was released from the hospital, he was given paperwork regarding his injured eye. The string did not hit Jason's pupil, but caused injury to his left eye. Jason reported, he wanted to read his paperwork before handing over to staff. Jason stated, once home he went to his room where he was followed by Mitch demanding the paperwork. Jason refused stating, it's my eye and I want to read it first. He laid the paperwork on his bed and got into his wheelchair. He was informed while he was gone, staff searched his room. Jason became even more angry. He was telling staff to get out of his fucking room. Jason stood up from his wheelchair and was pushed back into his wheelchair. Staff, Jessica went around

to get the paperwork off the bed and Jason stood up again to stop her. He reported, 4 staff Taylor, Ben, Jessica and Mitch slammed him to the floor. He reported being held down for 15 minutes. Jason stated, at this point he fought back. He was asked if he had been physical with any of the staff prior to being restrained. Jason stated, he didn't lay a hand on anyone until he was on the floor. He reported, bruising on both arms and neck and back pain. He wanted to call the police, but was denied access. Jason stated, after being restrained he laid back on his bed and opened the window to get some fresh air and try to calm down. He was told his windows cannot be opened. Jason kept the window open anyway. He was informed by home manager, Amanda that he is now on one-on-one. Jason went on to say, there was a staff sitting outside his door and he asked him to move, so he could use the bathroom. He stated, the staff eventually got up, but didn't remove the chair, so he threw it. Jason reported also tipping over a bookcase, because he was so mad. Approximately 45 minutes after incident the police showed up. Jason reported, speaking with Trooper, Brandon Hall from the MSP. Badge number 776. Phone number: 989-673-2156. Jason told the police he wanted to prosecute. He was told the report would be sent to the prosecutor. Jason acknowledge that worker and sister, Janet are working hard for him, but he's still alone. He believes everyone listens to Melissa Samaan saying he's incapacitated. He stated, stories are manipulated and scripts are flipped to make everything his fault. Jason stated, he has suffered mental and emotional abuse while being at the Lighthouse, but physical abuse was never an issue until now. He reported, no longer feeling safe. After conversation, worker asked to speak with home manager, Amanda Miller.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/16/2021 11:10 AM

Modified Date

03/17/2021 12:07 PM

Purpose

Conversation with Amanda Miller (Home manager Lighthouse)

Narrative

Amanda reported, while Jason was at the hospital, his room was searched due to injury. This was confirmed and okay by Monique and guardian, Melissa Samaan. Jason had a pair of wire snips to cut guitar strings. These were confiscated as they could be used as a weapon. Jason became very angry when he was told his room was searched. Amanda stated, herself, Jessica, Taylor, Ben and Nick all searched the room. Nick left the home right after as he was called in from another home. She reported, asking Jason for the paperwork from the hospital, because he's not his own guardian. Amanda stated, she was willing to make copies for Jason, but was told to get the fuck out of his room. Jessica tried reaching for the papers, but it didn't work. Jason stood up from his wheelchair and got in Taylor's face. Once Jessica was able to grab the paperwork, Jason grabbed her by the arm. This is when the restraint on the floor occurred. Amanda reported, she did not see this part of things, but this is what she was told by staff. Amanda walked in after Jason was on the floor. Ben had Jason's right arm, Taylor had Jason's left arm and Jessica and Mitch were on both legs. Jason was trying to kick, scratch and bite during this time. It was reported, Jason was held for 8 minutes, but policy states they can hold up to 15 minutes. Jason said, he's going to get into bed and watch them get out of his fucking room. After the

incident, Jason threw a chair and knocked over a bookcase. He was telling Mitch, he better put in for a transfer, because he was going to hurt him. It was a matter of if, but when. Jason was informed that things are going to turn out good for him if he keeps threatening. Worker inquired if Amanda thinks that Jason is acting like a caged animal due to his lack of freedoms. She doesn't believe this is the case. Amanda stated, Jason is use to making his own rules and doesn't like following what's been laid out. She spoke about his ability to earn privilege's by following the behavior plan laid out, but Jason refuses. Worker asked for an example. She stated, Jason wants a new TV and if she followed the behavior plan set by Behavior Consultants he would be able to get a new TV in a month. Jason is refusing to participate, because it insults his intelligence. Amanda reported, after everything was over, Jason went to bed and slept the whole night. Worker asked for phone numbers to the other staff involved. Worker was informed all information will need to go through Tristan in HR. 989-672-2024.

Created By
dowlesst

Telephone-Collateral

Contact Date : 03/16/2021 11:22 AM

Modified Date

03/16/2021 12:04 PM

Purpose

PC with Guardian, Melissa Samaan

Narrative

Has concerns regarding investigation and assigned investigator. She feels that investigator is crossing boundaries and causing client treatment "to go the wrong way." Melissa states that Tiffany has contact with client multiple times per week. It was explained that due to COVID-19, contacts are currently mainly conducted by telephone. Also explained that worker has a responsibility to return client's phone calls and worker has a required number of contacts to make with client per current guidelines. Melissa was advised that the worker must look at the case from all angles with all information presented to her, from all parties involved. Melissa admitted this is a complex case. It was discussed that complex cases can take longer to investigate and reach conclusions. Melissa states that client reports he should not speak with her, but she is unsure if client is being truthful about that. Melissa also stated that Lighthouse staff advised her that Tiffany had told client she could not believe that he had not killed himself yet. Melissa stated she did not feel this was truthful and did not believe the worker would say that. Melissa then went on to say that worker is providing client with medical advice. When asked for detail on this, Melissa stated that Tiffany admitted to Lighthouse Therapist Kiera Turner that she had advised client not to get a neurological evaluation that his primary physician had prescribed. Melissa went on to say that she had shared documents with Tiffany that she in turn shared with client. She stated that specifically this was a letter that client's primary physician had written and now client wants to see a copy of it. She stated that she feels it would be detrimental for client to see this letter. She stated that she never told Tiffany not to share the documents, she just assumed she would not. Melissa stated that client is becoming violent now. She is not blaming Tiffany as client has mental illness, but thinks it is a contributing factor. Melissa stated that client is in facility due to having sexual relations with home help providers. I stated that the bigger concern in that scenario is lack of boundaries on the part of home care providers, not a client with mental health issues. She

agreed and stated that is why he is where he is now. Melissa stated that client is now refusing medications and treatment. Melissa stated that licensing investigated this and did not substantiate. Melissa stated that Tiffany did not discuss allegations with her and she is not aware of what is being investigated. Allegations were discussed with her. Melissa states that she feels that Tiffany feeds into client's boundary issues and she has advised Tiffany that she feels that she is contributing to this client's issues. Melissa states her company is contracted with Wayne County and used to be contracted with Macomb County as well. She stated that Wayne County does not conduct long investigations like this. Advised that length of investigations are a case by case basis and cases are currently open longer due to COVID. Melissa would like the case reviewed by supervision and a new worker assigned if misconduct was found. Advised that I will review the case. Also advised I will follow up with her regarding her concerns. Email is msamaan@guardiancareinc.com

Created By
dowlesst

Case Conference with Supervisor

Contact Date : 03/16/2021 12:23 PM

Modified Date

03/16/2021 12:23 PM

Purpose

Case conference with Program Manager David Lynch

Narrative

Regarding case dynamics and current standing

Created By
dowlesst

Misc.-Collateral

Contact Date : 03/16/2021 03:03 PM

Modified Date

03/16/2021 03:30 PM

Purpose

Email message from Tuscola Co clerical and voicemail message

Narrative

Monique Kurkowski from Sage 734-941-2026 She has information to give regarding complaint. Per voicemail message things she had noticed about client's behavior.

Created By
dowlesst

Narrative Entry Only

Contact Date : 03/16/2021 03:27 PM

Modified Date

03/16/2021 03:31 PM

Purpose

CB to Monique Kurkowski

Narrative

No answer, left message

Created By
dowlesst

Misc.-Collateral

Contact Date : 03/16/2021 03:32 PM

Modified Date

03/16/2021 04:20 PM

Purpose

PC with Monique Kurkowski

Narrative

States she is unfamiliar with APS and APS procedures Advised that I can listen to her concerns, but cannot have a case discussion with her due to confidentiality. States she has worked with client for about 3 years. Feels the APS is causing client to receive mixed messages. Client is expressing that Tiffany is directing him to refuse medications and treatment. When asked if these were behaviors that had occurred in the past as well, Monique responded yes. She indicated that behaviors are escalating to higher levels this time, however.

She stated in the past client objected using I statements, now he says "Tiffany said..." Monique does admit that client will use things out of context and he is a "team splitter" because of his mental illness. Monique kept repeating that someone had supplied client with a copy of the GAL report from the last hearing. Upon further inquiry, she is unsure if he actually has a copy of it or not or who supplied it to him. Client told her he has it. She does not feel he should have it. In speaking with her, I discussed that in probate court hearings that I have been involved in the GAL's report is a matter of record and expressed in court with the client present and not something that was kept secret from the client. Monique stated that Ralph is now fixated on the Dr's report that is mentioned in the GAL report and now comes to his Dr appt angry and demanding a copy of the report. Client stated in yesterday's appointment "I will crucify anyone who is not on my side." Monique stated that client wanted a nueropsych appt and now refuses to cooperate. States client is becoming dangerous to himself and others and is getting more and more restrictions, such as not being able to close his door. She stated that client had gotten razor blades and was hoarding weapons. When I inquired as to how he would have gotten them with so many restrictions in place, as this would indicate an internal issue with the facility, rather than an issue with APS involvement. She stated he may have taken them from a maintenance man and did not appear to feel that was the issue. Monique states Jason no longer trusts his case manager. She stated that Jason's "programming is going in reverse." She wanted to know what needed to be done to get case resolved. She was advised that if a worker needed any information from her regarding a client, they would be in contact with her. Also gave her a brief overview of APS investigations and advised that timeframes were currently extended due to COVID-19. Monique stated that she does not know why worker is "telling him things", although it was not clear exactly what those things were, other than the GAL report discussed and client's refusal of treatment, which again is histrionic with this client. Monique also stated that client is refusing a cardiology appointment. Monique was advised if any further information was needed, she would be contacted. She stated that everyone involved with client is concerned.

Created By
dowlesst

Email - Collateral

Contact Date : 03/16/2021 07:47 PM

Modified Date

03/17/2021 07:46 AM

Purpose

Approval from C Farrell to obtain local attorney

Narrative

Private attorney may contact the SAAG attorney in Macomb Co for assistance if desired.

Created By
dowlesst

Email - Collateral

Contact Date : 03/17/2021 07:44 AM

Modified Date

03/17/2021 07:59 AM

Purpose

Email to assigned worker regarding obtaining local attorney

Narrative

Advised of approval

Created By

Misc.-Collateral

Contact Date : 03/17/2021 10:53 AM

polaskit

Modified Date

03/17/2021 10:58 AM

Purpose

Voicemail left for Amir Abu-Aita (Attorney)

Narrative

Worker left a detailed message along with contact information asking for a return phone call.

Created By

polaskit

Modified Date

03/19/2021 02:11 PM

Telephone-Client

Contact Date : 03/19/2021 10:29 AM

Purpose

Phone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by policy. Jason stated, he has 4 staff "ransacking" his bedroom again. Worker inquired on what had happened since last incident. Jason reported, absolutely nothing. He has stayed in his room since the last altercation and now they believe, because he's not coming out of his room, he's hiding something. Jason is accusing staff of harassment. Jason was informed, worker just received approval to retain an attorney to request change of venue and modification of guardianship, but it will take some time. Jason was asked to follow the rules and do what is asked by staff to ensure there are no further issues.

Created By

polaskit

Modified Date

03/19/2021 03:54 PM

Telephone-Collateral

Contact Date : 03/19/2021 03:48 PM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Narrative

Amir stated, he received works message and is excited to start working on Ralph's (Jason) case. He will begin with a change of venue. Next will be the modification in guardianship. Amir stated, attorney, Eric Mead has agreed to be guardian. He believes, Eric will be a good fit for Jason. Worker inquired if there is any additional information he needs. Amir stated, he should have everything, but if not, he will call.

Created By

polaskit

Modified Date

03/22/2021 10:05 AM

Misc. - Client

Contact Date : 03/19/2021 04:02 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason stated, he is calling from officer, Hanson's phone to inform worker he is being taken away for an evaluation. Jason stated, he wanted to speak with worker and asked for a return phone call on officer, Hanson's phone 517-898-5354.

Created By

polaskit

Modified Date

03/22/2021 10:09 AM

Misc. - Client

Contact Date : 03/19/2021 08:54 PM

Purpose

Voicemail from Jason

Narrative

Jason stated, he is calling from the ER. He reported being "shot up" with a bunch of medications. He spoke about being shipped to (unknown). Jason was difficult to understand. He sounded sluggish and slow. Worker was not able to understand where Jason said he was being transferred to.

Created By
polaskit

Email - Collateral

Contact Date : 03/19/2021 09:26 PM

Modified Date

03/22/2021 10:12 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Emailed cc'd to Timothy Pieri (former therapist), Mark Witte and Judge, Dan Zemaitis. Hey all, I got a call from Monique, Jason's case manager, tonight. They admitted him to the ER as they were concerned he was a danger to himself and/or others. She wasn't sure if they planned to admit. Monique and I talked for quite a while about how difficult this situation is. She's been with him for quite a while and is an advocate. She is limited by what she could disclose to me and we talked about having me more involved in meetings in the future if ok with him. Also meetings with Melissa. I told her that has been planned for a long time with no follow-through but I'm willing. I called the hospital, J's still in ER and I didn't get a clear idea if/when they'll be admitting him. I talked to Jason for a few minutes but he was pretty sluggish and difficult to understand. Other than he's not happy with this turn, of course. I'm assuming he's heavily medicated at the moment. I called back for clarification re admit etc but the nurse was busy and unable to talk. I'm waiting for a call back. I asked who he wanted me to contact/notify and you 4 were the list. So...that's it for now. Janet

Created By
polaskit

Email - Collateral

Contact Date : 03/21/2021 07:52 PM

Modified Date

03/22/2021 10:17 AM

Purpose

Email update from Janet Oldenbroek (Sister)

Narrative

Cc'd in email was Timothy Pieri, Mark Witte and Judge, Dan Zemaitis. Ok, I finally got ahold of a supervisor of Pt Care Services (Lara) today since I've gotten no call-backs or info since Jason went to the ER on Friday afternoon. BTW, he's in McLaren Caro Regional Hospital. Update: ~ Jason is STILL in the ER. Lara said they aren't able to transfer psych pts to an acute bed while waiting to do a transfer to a psych hospital. She said they once had a pt in the ER for 42 days!!!! Lordy. I haven't spoken to him today but as of last night he's been pretty resistant to acknowledging his actions that have lead to this....still extremely angry and in victim mode. They've been sedating him, of course. Lara said they did finally put him in a real bed today (!) and that he's been sleeping more today. Less combative. Progress. ~ Of course it's a weekend so no d/c planners/SW'ers are working, nor are psychiatrists available for consults. Nursing has been calling facilities for a transfer and he has been refused by over 20 facilities at this point...because either no beds and/or his history. ~ She said tomorrow/Monday they should be getting a psych consult and the SW'r (Carrie) at a nearby hospital will be working on D/C planning. They are able to work with facilities as far away as Detroit and GR. ***Which made me wonder if this may be the opportunity we

need to get J into more appropriate setting after he's stabilized? If McLaren can get him transferred to a psych hospital in western MI, maybe that will help get him out of the Caro (and TBI) network that he's been in? Then if the psych hospital agrees that it'd be more appropriate to place him in an AFC facility for his psych needs...???? Maybe that will inch us closer to support for changes to more appropriate care over all (guardianship as well)? What do youz think?

Requests: ~ Mark, I mentioned to Lara that 'I know a guy' who has a lot of connections and asked if they would be willing to talk to you about possible d/c options. She said yes. Is that something you'd be willing to help with? The general number is 989.673.3141. Lara or Wendy are both Pt. Care Services supervisors and available to help. Also, please lmk if I have permission to give your number to them and/or Carrie, the D/C planner and if it's ok for them to call you. ~ Timothy and Tiffany, do you have any pull or connections to get an appropriate placement for him, given all of the above? ~ Oh, I also just realized that since it appears he's not under 'password protection' at the ER, you guys may be able to talk with him directly? If you're up for it, I'm sure he'd appreciate a call from a friend. This is the 'mobile' number of a phone that they can give to him: 989.553.6355 FYI, I think they still have his name listed as Ralph Oldenbroek when you ask for him. Please let me know if anyone can help and/or has suggestions for me. Thanks for any support that you can offer. All for now...

Janet

Created By
polaskit

Email - Collateral

Contact Date : 03/22/2021 08:13 AM

Modified Date

03/22/2021 10:20 AM

Purpose

Email to Janet Oldenbroek (Sister)

Narrative

Reply all. I am sorry to hear about everything that has taken place in the last couple of days. I just received approval last week to retain an attorney. We will be working on petition for change of venue and modification of guardianship. As of now, no one but guardian will have any say in Jason's placement. Tiffany Polaski Adult Services Worker Tuscola County DHHS 1365 Cleaver Rd. Caro, MI, 48723

Created By
polaskit

Email - Collateral

Contact Date : 03/22/2021 10:17 AM

Modified Date

03/22/2021 10:22 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Great news, Tiffany. Thanks for that! I understand guardian has the say in placement. I was just saying that the hospital is having trouble finding any psych placement. At this point, they don't have a lot of choices so it sounds like they'll be looking for 'any port' to get him out of their hands. If they were presented with a good one that would take him...why would they turn it down? Could they afford to do that? If Melissa refuses it (and/or any subsequent recommendations by experts in charge of his treatment)...that would be telling as well. I'm concerned that the hospital seems prepared to indefinitely park Jason in the ER until they find a psych placement...not good for him. Which might also give Melissa a reason to say, 'Never mind, just send him back to the Lighthouse.' Also not good.

Lmk if I'm off base here...and/or any other suggestions. Since it's been hard for me to talk with him lately, it's easier for me to work behind the scenes. But I don't want to waste my energy if it's not helpful (or is harmful). Thanks all... Janet

Log Referral Id

759993-2

Program

APS

Referral Date/Time

12/18/2020 04:30 PM

Status

CLOSED

Created By

dowlesst

Modified Date

03/22/2021 02:30 PM

Narrative Entry Only

Contact Date : 03/22/2021 02:14 PM

Purpose

E-mail response sent to Melissa Samaan

Narrative

Good Afternoon I have reviewed Mr. Oldenbroek's case and have found no wrong doing on the part of the currently assigned investigator. After speaking with you and Monique Kurkowski, there was a question regarding Mr. Oldenbroek obtaining a copy of the GAL report from the last hearing from the investigator. Mr. Oldenbroek actually provided a copy of this report to the investigator himself. Your assumption that the report was provided to Mr. Oldenbroek by the investigator is incorrect, as he already had it in his possession. You had also indicated to me that the investigator had not spoken with you regarding the allegations. According to case documentation, she had a conversation with you regarding the allegations and included your responses on 01/14/21. Regarding your concerns iof the length of this investigation, as you and I have already discussed, APS investigations do currently take longer under COVID-19 protocols. There is also a large amount of information from various sources to disseminate. In addition, more allegations regarding the Lighthouse facility have been called in, which also require investigation under the open investigation. This case is being handled as efficiently as possible given all of these dynamics and the worker's current caseload demands. I do hope this provides further clarity to you. Ms Polaski will remain the investigator on this case, as there is no finding of wrong-doing on her part. Sincerely, Tracy Dowless Adult Services Supervisor Genesee and Tuscola Counties IPhone (810)449-3057

Created By

polaskit

Modified Date

03/23/2021 10:35 AM

Misc. - Client

Contact Date : 03/22/2021 10:21 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a detailed message stating, he is still at the hospital as they are having a hard time finding placement. Jason stated, the last 3 days at the hospital have been like a vacation away from the Lighthouse and void of any "bullshit." He spoke about being grateful to be away from there. Jason mentioned placement at a male clinic in Florida and Wisconsin. He talked about needing a psychological evaluation completed, so he can start living his life again. Jason apologized stating, "I hope I didn't make too much of a mess of things." Jason spoke about concern for his belongings at the Lighthouse. He reported having upwards of \$15,000 in belongings. Jason asked for a return phone call to 989-553-6355.

Created By

polaskit

Modified Date**Telephone-Client**

Contact Date : 03/23/2021 10:38 AM

Purpose

Return phone call to Ralph (Jason)

03/23/2021 11:45 AM

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported feeling calm, happy and safe again. He appeared happy and laughed. Worker does not remember ever hearing Jason laugh. He reported having time to put things in perspective and rest his mind from the constant worry. Jason believes he won't be returning to the Lighthouse, because they don't want him back. He was asked what occurred that he finds himself in this situation. Jason reported, the Lighthouse is accusing him of having homemade weapons in his room. He was asked directly if this is in anyway true; whether one or more weapons were found. Jason adamantly denied having any weapons. Worker inquired on a status update while being at the hospital. Jason stated, they wanted to do a CAT Scan, but he refused without having legal representation. He said, the hospital realized there was a scan done on the previous Friday when he hurt is eye. Jason was also refusing bloodwork, but due to law enforcement presence he agreed. Worker asked about communication with guardian or staff while at the hospital. Jason reported, no one has contacted him. Worker inquired on psych evaluation. Jason reported, there has been no evaluation. He spoke about the male clinic in Florida and another in Wisconsin. He stated, these are the best facilities for TBI's and amputees. Jason wants a psych evaluation from one of these facilities as he believes there will be no connection to Guardian Care. He was informed that worker does not have any control over where or who completes the evaluation. Jason was reminded there is an attorney involved and working on a change of venue for a modification in guardian. He was asked to call worker with any updates.

Created By
polaskit

Email - Collateral

Contact Date : 03/23/2021 01:43 PM

Modified Date

03/23/2021 01:44 PM

Purpose

Email to Amir Abu-Aita (Attorney)

Narrative

Good afternoon, I wanted to give you a quick update on what's happened with Jason, as I am not sure how this will affect things moving forward. Jason is currently in the ER at McLaren Caro Hospital. He has been there since Friday as they (guardian) are looking for another placement. The Detroit area was mentioned, but again, I don't know where he will end up or how this will affect our change of venue and modification to guardianship. Things have escalated at the Lighthouse. Jason calls it harassment. I'm sure the facility would call it something else. There is going to be another psych evaluation, but I'm unsure where, when or by whom. I am concerned how these abrupt changes will impact us moving forward to better assist Jason.

Created By
polaskit

Misc. - Client

Contact Date : 03/23/2021 04:53 PM

Modified Date

03/24/2021 10:47 AM

Purpose

Voicemail from Jason

Narrative

Jason stated the hospital wants him to go on the computer to some website and talk to some psychiatrist that no one knows and no one can see to offer up their position on what they think should happened. Jason told them he won't do anything like that and wants input form worker. He asked for a return phone call.

Created By
polaskit

Telephone-Client

Contact Date : 03/23/2021 05:19 PM

Modified Date
03/24/2021 11:17 AM

Purpose

Return phone call to Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was informed to follow medical advice. Worker explained the importance of following doctors orders/suggestions and to participate in his own care. He was informed that refusals will only make things worse. Jason asked how a psych evaluation over the computer with someone that doesn't know anything about him is going to help. He was asked to follow protocol. Jason wonders if this will help or hurt him. He stated, his last 2 years at the Lighthouse has made him scared to death to make any wrong moves in fear it will be used against him. Jason was given a clear picture of his situation and what "not following the rules" has caused. He was informed that if he remains defiant and continues to resist the program, he may be moved to another county. This would affect change of venue and petition for modification in guardianship. Jason was not aware that his decisions and actions could possibly result in this occurring. He was reminded of the many times worker expressed concern for his unwillingness to do what is asked. Jason was asked to accept what is being asked of him, to follow the behavioral plan and stop resisting. After the conversation, reality of his situation sank in. He appeared much less arrogant. Jason agreed that if he can remain at the Lighthouse, he will work the program that has been outline.

Created By
polaskit

Misc. - Client

Contact Date : 03/23/2021 06:28 PM

Modified Date
03/24/2021 11:23 AM

Purpose

Voicemail from Jason

Narrative

Jason stated, he just got off the phone with Monique Kurkowski (Case manger for insurance company). He told her, he's ready, willing and able to work through the program, because he's tired of the fight and tired of the battles as all it's done is waste time. Unfortunately, somewhere down the line they booked him to go to a treatment center somewhere in Indianapolis. It's anywhere from 1-3 weeks, but after that, no one knows where Jason will be going. Jason apologized to worker for messing things up. He asked for a return phone call.

Created By
polaskit

Email - Collateral

Contact Date : 03/23/2021 07:22 PM

Modified Date
03/24/2021 10:42 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Emailed cc'd to Timothy Pieri (previous therapist) and Mark Witte. I talked to J today. He was totally blissed out (Ativan?) and does not seem to understand he can't camp out in the ER for as long as he wants. He got very angry at me for asking if the SW/dc planner had been there. He said he refused to talk to anyone (SW, d/c planner etc) yesterday... 'I threw them all out...told them to let me enjoy my peace here for a few days'. Then got angry at me for asking him to let those ppl help him. He said there are plenty of places that know him that would take him. Apparently no one else knows about those places. So d/c planning has gone on without him. They had to extend the search outside of MI and it looks like the below facility has a bed in Indianapolis.

<https://www.neuropsychiatric-hospitals.net/> Reviews:

<https://reviews.birdeye.com/neuropsychiatric-hospital-of-indianapolis-155774818079610> ٪ ***If anyone has suggestions and/or contacts for a quality

place that will actually be good for him (and consider taking him), please let me know asap. Even if it's out of state. *** He also doesn't seem to understand that this is not likely to be his way out of the Lighthouse (at least any time soon). He said 'I should have done this 2 years ago'. Concerning. I had a long talk with Monique (case manager) again today... ~ Almost all of the bed denials have been because of his 'intensity' and the intensity of his situation... they are unable/unwilling to take that on. ~ She agrees with the plan for psych med management and said that J doesn't seem to be fully aware of his situation here. That the hospital is right that he's not stabilized yet and staff is clear that he needs a short term psych hospital for med management. I agree with all of that. ~ She said at this point there is no plan to change his longterm placement with the Lighthouse after the short med management stay. I don't know how quickly the transfer will/can take place but again, please lmk if anyone has suggestions and/or contacts. All for now. Thanks... Janet

Created By
polaskit

Misc. - Client

Contact Date : 03/23/2021 07:34 PM

Purpose

Voicemail from Jason

Narrative

Jason stated, transport is there to take him away to parts unknown in South West Michigan. He was asking transport where exactly he'll be going, so he could inform worker. Jason did not get a response and voicemail ended.

Modified Date
03/24/2021 11:30 AM

Created By
polaskit

Misc. - Client

Contact Date : 03/23/2021 07:38 PM

Purpose

Voicemail from Jason

Narrative

Jason left a message stating, he's still waiting for transport to tell him where he's going. All he knows it's a neurological rehabilitation center somewhere in South West Michigan. There was a lot of silence as he was waiting for response. Time ended on voicemail.

Modified Date
03/24/2021 11:31 AM

Created By

Email - Collateral

Contact Date : 03/23/2021 08:05 PM

polaskit

Modified Date

03/24/2021 11:33 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Update to the update... Driver just arrived to take J to a different place:
NeuroBehavioral Hospital 9330 Broadway Crown point, IN 46307 219.648.2400

Created By

polaskit

Modified Date

03/24/2021 12:19 PM

Telephone-Collateral

Contact Date : 03/24/2021 08:05 AM

Purpose

Phone call to Janet Oldenbroek (Sister)

Narrative

Janet is concerned for Jason and the recent turn of events. She spoke with Monique Kurkowski yesterday evening. She was told Jason has been deteriorating since the last guardianship hearing. Janet believes the problem is when the medications were changed and Jason was refusing to take the new prescribed med. Janet stated, Jason has been balanced and free of any infections since being at the Lighthouse, but she worries at what cost? She reported, Jason is treated with such isolation and extreme conditions that it could be seen as a form of torture. Worker explained, if Jason is moved out of county a change of venue cannot continue which will eliminate the modification in guardianship goal. Janet doesn't believe Jason will be moved out of the Lighthouse as he is their "Cash Cow." Janet stated, she has spoken with prior therapist, Timothy Pieri and close friend & educator, Mark Witte. She was informed it would be in Jason's best interest to have him removed from the TBI umbrella and into a mental illness due to bipolar and depression. Worker is unaware of the logistics. Janet was informed, workers goal is least restrictive. This would consist of a full guardian and placement and/or 24/7 care, but with opportunities to have contact with friends and professionals from Jason's past. The freedom to participate in AA and NA meetings and other community activities etc... Janet is aware that Jason has been refusing to work the program outline, threatening staff and being violent. Jason denies being violent. She stated, they (Guardian/Lighthouse) want him to "will his way" into health, but under the current situation, she can understand why that's been difficult. Janet will continue to be an advocate for Jason, but is not able to take on the responsibility of guardian. She will continue to communicate with worker as needed.

Created By

polaskit

Modified Date

03/24/2021 12:41 PM

Email - Collateral

Contact Date : 03/24/2021 12:40 PM

Purpose

Email to Amir Abu-Aita (Attorney)

Narrative

Jason has been transported to Neuro Behavioral Hospital at 9330 Broadway Crown Point, IN 46307. Phone number: 219-648-2400. He will be there anywhere from 1-3 weeks.

Created By

polaskit

Narrative Entry Only

Contact Date : 03/24/2021 02:43 PM

Purpose

Modified Date
03/24/2021 02:44 PM

Moved to 30 day

Narrative

There is no current risk of imminent harm or danger.

Created By
polaskit

Misc. - Client

Contact Date : 03/24/2021 07:03 PM

Purpose

Voicemail from Jason

Modified Date
03/25/2021 08:45 AM

Narrative

Jason left a detailed message. He sounded defeated and got a little emotional while speaking. Jason stated, the facility is definitely a lockdown facility. Definitely worse case scenarios. There are people that have to be hand fed, absolutely no privacy, 2 beds to a room, no curtains, half doors for bathroom, not allowed own clothes or any belongings. Currently wearing secondhand clothes. Jason stated the way things seem to be going, he doesn't see himself making it back to Tuscola County. Jason gave thanks and appreciation for workers efforts. He became very emotional and asked that if anything happens to him, he would like worker to follow through. Jason speaking of the injustices he believes have occurred.

Created By
polaskit

Telephone-Client

Contact Date : 03/25/2021 12:07 PM

Purpose

Phone call from Jason

Modified Date
03/25/2021 12:43 PM

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason stated, he spoke with the doctor and 5 others today. His medication is being tweaked. He asked about returning to the Lighthouse and was given an abrupt, no. Jason is scared, Melissa will try to keep him where he's at. He believes, Melissa has manipulated the facts and will continue to do so. Jason will be speaking with the SW today or tomorrow and is hoping to get more information about what's going to happen to him. He spoke about the current facility being "something else." No curtains, no dressers, no light sockets etc.. Jason stated, he is not allowed to wear his own clothes and is ironically wearing a t-shirt that says, "Search and Recue." He laughed. Jason reported, not speaking with Melissa. He asked for her phone number. Jason stated, he was given a yellow crayon to write down her phone number. He laughed again stating, he had to write the numbers 2 inches tall, so he could read them. Jason appeared to have a bit of a sense of humor. Jason was informed that worker will be reaching out to attorney to get update on petition.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/25/2021 12:55 PM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Modified Date
03/25/2021 01:01 PM

Narrative

Amir stated, he has received both prior emails and will be moving forward with petition for change of venue. He has asked that worker attempt to local original guardianship petition to ensure all of the correct people are being served. Worker voiced concerns about the possibility of Jason being moved to another county. Amir stated, guardian can move Jason, but doesn't mean guardian can escape abuse allegations. Amir will ensure the facts are ready.

Created By
polaskit

Email - Collateral

Contact Date : 03/25/2021 01:36 PM

Modified Date

03/25/2021 02:08 PM

Purpose

Amir Abu-Aita (Attorney)

Narrative

Sent names from proof of service along with original guardianship petition as requested.

Created By
polaskit

Telephone-Collateral

Contact Date : 03/25/2021 02:00 PM

Modified Date

03/25/2021 02:11 PM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Narrative

Petition for change of venue is complete. All parties on original petition will be notified. Amir reported, Jason will be served approximately 8 days before hearing.

Created By
polaskit

Email - Collateral

Contact Date : 03/25/2021 06:39 PM

Modified Date

03/26/2021 08:05 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Access code to speak with Jason while in the facility is 2909.

Created By
polaskit

Text - Collateral

Contact Date : 03/31/2021 02:41 PM

Modified Date

04/01/2021 12:05 PM

Purpose

From Amir Abu-Aita (Attorney)

Narrative

Worker asked to signed revised petition.

Created By
polaskit

Narrative Entry Only

Contact Date : 03/31/2021 02:54 PM

Modified Date

04/01/2021 12:06 PM

Purpose

Change of venue petition

Narrative

Petition signed.

Created By
polaskit

Text - Collateral

Contact Date : 03/31/2021 04:56 PM

Modified Date

04/01/2021 12:07 PM

Purpose

From Amir Abu-Aita (Attorney)

Narrative

Petition sent in

Created By polaskit Modified Date 04/02/2021 03:56 PM	Telephone-Client <div> Contact Date : 04/01/2021 10:24 AM </div> <hr/> Purpose Phone call from Ralph (Jason) Narrative Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason stated, he is doing good and enjoying his time away from the Lighthouse. He spoke about having more freedom at the facility than he did at the Lighthouse. He is enjoying the ability to call people that he hasn't got to talk to in several years. He has spoke with prior therapist, Timothy Pieri and friend, Mark Witte (Executive Director of Allegan County Mental Health). Jason asked if specific documents he sent to worker could be forwarded to sister, Janet, Timothy and Mark. Jason stated, he is trying to get into a home in Cass City, but his placement is still unknown at this time. He reported, speaking with Melissa and stated, she didn't know anything. Jason will be keeping worker updated.
Created By polaskit Modified Date 04/02/2021 04:05 PM	Email - Collateral <div> Contact Date : 04/01/2021 12:20 PM </div> <hr/> Purpose Email to Janet Oldenbroek, Timothy Pieri & Mark Witte Narrative Jason's letter along with other documentation that was sent to attorney general, Dana Nessel by Jason was forwarded to sister, Janet Oldenbroek, prior therapist, Timothy Pieri and Executive Director of Allegan County Mental Health, Mark Witte per Jason's request.
Created By polaskit Modified Date 04/02/2021 04:25 PM	Misc. - Client <div> Contact Date : 04/02/2021 12:39 PM </div> <hr/> Purpose Voicemail from Ralph (Jason) Narrative Jason stated, he is pushing to be transferred to Cass City, but after speaking with Monique Kurkowski (Case manager for insurance) it doesn't look promising. He was told they are having a hard time finding a place anywhere due to the reports of him being violent, having sharps in his room and creating shanks. Jason stated, they continue to manipulate the facts, so it looks as though he will be at the current facility in Indiana for a while. Jason reported being told that his belongings are still being kept at the Lighthouse.
Created By polaskit Modified Date 04/05/2021 03:31 PM	Misc. - Client <div> Contact Date : 04/05/2021 03:12 PM </div> <hr/> Purpose Voicemail from Ralph (Jason) Narrative Jason left a message stating, he spoke with Monique Kurkowski (Case manager for insurance) and was told they are having problems finding him a place in Michigan that has a "program." He stated, they are talking about sending him out

of state. Jason sound worried as this will interfere with plans to modify guardianship. He has asked for a return phone call.

Created By
polaskit

Telephone-Client

Contact Date : 04/05/2021 03:20 PM

Modified Date

04/06/2021 03:08 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a voicemail asking for a return phone call.

Created By
polaskit

Telephone-Collateral

Contact Date : 04/05/2021 03:30 PM

Modified Date

04/06/2021 03:36 PM

Purpose

Phone call from Janet Oldenbroek (Sister)

Narrative

Janet has also been made aware of the trouble Guardianship Care (Melissa Samaan) is having in trying to find placement for Jason. Janet stated, she couldn't understand why, so she spoke with Monique Kurkowski (Case manger for insurance) and was told it was due to the intensity of the situation. Janet stated, Monique was alluding to violence. Janet explained this didn't make sense, because she called Forest View Hospital in Grand Rapids on March 22nd and spoke to Amber (last name unknown). She was told, Jason was denied at their facility due to reports of his TBI, being blind and ADL dependent. Janet reported, this is a complete misrepresentation of Jason's abilities. Janet did not confront Monique on the discrepancy of information for fear she would end up removed from Jason's call list. She stated, Monique never mentioned the reports of Jason being blind and ADL dependent. Janet went on to say, if this is the misinformation that is being share with facilities something needs to be done. Janet wants to know the exact information that is being sent to all of these different facilities. She also wants to know what behaviors are being observed in the here and now. What is Jason's observed level of independence. What documents are showing a false information. Is this an attempt to get Jason moved out of state? Janet wants to know what kind of facilities are they looking for based on current observations. Jason is reported independent with ADL's and IADL's. Jason is not blind. Janet continues to work with Timothy Pieri and Mark Witte.

Created By
polaskit

Telephone-Client

Contact Date : 04/06/2021 09:50 AM

Modified Date

04/06/2021 03:55 PM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported speaking with Monique Kurkowski (Case manager for insurance) and told, he's been denied at 25 different facilities in Michigan. They are going to start looking at facilities out of state. Jason stated, he questioned how he could be denied from so many different facilities and was told due to violence. Jason believes there is something going on with their reporting and people receiving

misinformation. He spoke about the word "incapacitated." Jason spoke about having the word incapacitated attached to his name lowers peoples expectations and is destructive. He stated, Melissa uses the word incapacitated when they speak as a way of control and manipulation. Jason reported, he is pushing for a new psych evaluation, but they don't do them at his current facility. He is working with a psychiatrist and PA, Jordan. He inquired about change of venue. Jason was informed, worker is waiting on a hearing date and he will also be served.

Created By
polaskit

Telephone-Client

Contact Date : 04/07/2021 02:30 PM

Modified Date

04/09/2021 08:38 AM

Purpose

Telephone call from Jason

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker spoke with both Jason and Janet Oldenbroek on a conference call Janet setup. Janet spoke with Jason about concerns of him asking others to reach out to family and friends on Facebook to get ahold of him. She believes if Melissa Samaan finds out, all calls will cease and Jason will be back to speaking with no one. Jason became upset and told Janet, he hasn't been able to speak with people outside the Lighthouse for 2 years and now he has the chance to make connections again. Worker shared in Janet's concern and attempted to explain that Melissa has the power to end all phone calls. He blamed Janet of sounding like Melissa and hung up the phone. Janet was not happy with Jason hanging up so abruptly. She stated, Jason has done this in the past and knows how she feels about just hanging up. Janet understands Jason's excitement in talking with people from the past, but worries he will say too much and push too far causing the same restrictions he had at the Lighthouse. Worker recognized all of Janet's efforts in trying to help Jason and suggested she take a break.

Created By
polaskit

Telephone-Client

Contact Date : 04/07/2021 02:50 PM

Modified Date

04/09/2021 08:48 AM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason called back and apologized for hanging up. He again spoke about not being able to talk to family, friends and prior professionals from his past for 2 years and now he has the chance to talk to people again. He stated, Janet is sounding like Melissa Samaan, telling him who and who he can't speak with. Worker reminded Jason that Janet is on his side and only wants the best for him. Jason stated, Janet has become too involved to the point she is not managing the responsibilities in her own life, because she's been so focused on him. Jason stated, he appreciates everything that Janet has done and continues to do, but thinks they need a little break from each other.

Created By

Telephone-Client

Contact Date : 04/08/2021 02:30 PM

polaskit

Modified Date

04/09/2021 09:24 AM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason stated, he was turned down at the Eisenhower Center. He stated, this is a good thing, because he's heard terrible things about the facility. Jason reported, there is supposed to be a team meeting sometime tomorrow. Worker was unable to talk due to prior obligations and asked Jason to call back with any information from the team meeting.

Created By

polaskit

Modified Date

04/09/2021 05:05 PM

Telephone-Collateral

Contact Date : 04/09/2021 03:18 PM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported, the team at the hospital along with Melissa Samaan and Monique (Case manager for insurance) are having a meeting this afternoon, but wasn't given a time. Jason has concerns there is no one speaking on his behalf and everything they hear is coming from Melissa. Jason wanted to know if worker could be a part of the meeting. No one from the hospital has made any contact. Jason asked if worker would call the SW, Samantha on Monday. He reported being diagnosed with dementia. Jason spoke about his TBI and his memory loss, but stated, it's been stable. He has managed his memory loss by writing things down he doesn't think he'll remember such as names, dates and phone numbers. Jason wants to go into an AFC, but stated, Melissa is denying this request, because they don't offer "programs." Jason went on to say, where he's currently at is the safest he's felt in 2 years. He stated, his belongings along with mail is still going to the Lighthouse. Jason would like worker to contact State Farm as he believes there is a misappropriation of funds by guardian. He wants someone to look into how Guardian Care is using his benefits. Jason was asked to call worker on Monday with an update about the meeting and placement possibilities.

Created By

polaskit

Modified Date

04/12/2021 01:00 PM

Email - Collateral

Contact Date : 04/12/2021 12:35 PM

Purpose

Email from Shelby Coolbaugh (Administrative Manager)

Narrative

Worker received email from Shelby Coolbaugh, administrative manager from neurobehavioral. Email indicates, Shelby is from Michigan Elder Justice Initiative. Michigan Long Term Care Ombudsman Program. Attached was a voicemail Jason left for Shelby asking that worker be contacted regarding concerns about his case. 15851 S. US 27, Suite 73 Lansing, MI 48906 Phone: 517-827-8027 Fax: 517-574-5301 Email: scoolbaugh@meji.org

Created By polaskit Modified Date 04/13/2021 04:41 PM	Misc. - Client Purpose Voicemail from Ralph (Jason) Narrative Jason left a message asking for a return phone call. Contact Date : 04/13/2021 11:58 AM
Created By polaskit Modified Date 04/14/2021 10:47 AM	Telephone-Client Purpose Phone call from Ralph (Jason) Narrative Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was asked if he can call back at 3:00pm as worker has scheduled appointments. Jason will be calling back at 3pm. Contact Date : 04/14/2021 09:34 AM
Created By polaskit Modified Date 04/14/2021 10:44 AM	Telephone-Collateral Purpose Phone call from Janet Oldenbroek (Sister) Narrative Janet continues to stay in contact with Jason. She asked if there has been any update regarding change of venue hearing. She was informed, worker is still waiting on a hearing date. Janet continues to want what's best for Jason. She believes a new guardian and a fresh start will be in Jason's best interest. Contact Date : 04/14/2021 10:00 AM
Created By polaskit Modified Date 04/16/2021 08:26 AM	Misc. - Client Purpose Voicemail from Ralph (Jason) Narrative Jason stated, he had a long conversation with the director, Jerome and explained his situation and what's been going on with his guardian. He understands his background. Jason ask Jerome if he could get a letter from the psychiatrist and psychologist stating the situation. He asked Jerome to call worker and stated he didn't have a problem with that. Jerome has been given workers phone number to contact. Contact Date : 04/14/2021 07:32 PM
Created By polaskit Modified Date 04/16/2021 08:39 AM	Telephone-Client Purpose Phone call from Ralph (Jason) Narrative Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason spoke about his conversations with director, Jerome (last name unknown). Jason stated, Jerome knows he is self sufficient and able to care for himself. He spoke about guardian, Melissa and what's be reported in comparison to what's being reported at current facility under their observations. Jason stated, there Contact Date : 04/15/2021 09:29 AM

has been little to no communication with the SW as she appears to only listen and follow what Melissa tells her. He reported speaking with Monique and was told they are looking for a placement out of state. Jason stated, Monique also follows Melissa's directives. Jason went on to say, what was recorded at the Lighthouse is the total opposite of what's being reported at current facility. He stated, staff doesn't even know why he's there. Jason asked how Melissa could turn down an available bed in Tuscola such as an AFC Home. He spoke about what he believes to be a complete mismanagement of his insurance funds by Guardian Care and how it all comes down to the money. Jason was informed that worker is still waiting on a hearing date.

Created By
polaskit

Misc. - Client

Contact Date : 04/16/2021 04:30 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a detailed message stating, he spoke with a woman named, Racheal (last name unknown) at the disability rights division for the attorney general. She gave him a wealth of information about Macomb County court and how guardians bill. He stated, Racheal was very helpful. Jason reported, Racheal will be sending him some disclosure papers to sign and will be contacting Melissa (Guardian Care) to get some releases signed. He went on to say, if that doesn't work, she will be taking legal action. Jason reported, the director was able to find a placement in Cass City called Northview Meadows that has immediate openings. He has been unable to reach case manager, Monique. Racheal: 517-374-4663

Modified Date

04/19/2021 03:10 PM

Created By
polaskit

Telephone-Collateral

Contact Date : 04/19/2021 03:16 PM

Purpose

Phone call to Amir Abu-Aita (Attorney)

Narrative

Worker inquired about hearing date. Amir reported, he hasn't received anything yet. He is currently out of state and working remote. Amir will be back in the office on Thursday, April 22nd. If he doesn't hear anything by early next week, he will be calling Macomb County court house. Amir will be contacting worker as soon as he hears something.

Modified Date

04/19/2021 03:22 PM

Created By
polaskit

Misc. - Client

Contact Date : 04/20/2021 02:39 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left a message asking for a return phone call to 219-648-2400

Modified Date

04/21/2021 10:11 AM

Created By
polaskit

Telephone-Client

Contact Date : 04/20/2021 04:15 PM

Purpose

Phone call from Ralph (Jason)

Narrative

Modified Date

04/21/2021 10:13 AM

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason was asked to call worker back tomorrow, Wednesday at 9:30am to have discussion.

Created By
polaskit

Telephone-Client

Contact Date : 04/21/2021 09:18 AM

Modified Date

04/21/2021 10:33 AM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason spoke about long conversation with Racheal from the recipient rights division. During conversation, she also spoke with one of the directors, Jerome Phillips. Jason stated, Racheal was well aware of Macomb County court being notorious for "wrong doings," He stated, Racheal knows about Judge George and understands Jason's position. There are forms Racheal is said to be emailing Jerome, but they have not yet been received. Jason talked about Racheal being a part of the guardianship task force and asked that worker contact her for additional information and/or resources. Jason asked if the AG report he provided to worker could be faxed to Racheal at 517-487-0827. He was informed, worker will be contacting Racheal. Jason was asked if he has had any recent conversations with Melissa or Monique. He reported speaking with Monique briefly to check on his belongings. Jason's belongings are believed to be at the Lighthouse. Jerome provided Jason with a list of AFC homes in Tuscola County. Jason stated, he called and spoke with the manager, Kelly Richmond at Northview Meadows in Cass City and was told there is an available opening. He reported, speaking with Kelly 3 different times and everything appeared to go very well. There was a virtual meeting setup for yesterday (Tuesday) at 8:30am. On Monday, he was told by SW, Samantha that reports from the Lighthouse were sent to Northview and he was immediately denied. Jason continues to have communication with Timothy Pieri and Mark Witte. He has also reached out to Bob Moniere who is the owner and operator of Comfort Prosthetics. Jason reported knowing Bob for 10-12 years. He worked on Jason's prosthetic leg.

Created By
polaskit

Telephone-Collateral

Contact Date : 04/21/2021 10:05 AM

Modified Date

04/21/2021 11:28 AM

Purpose

Conversation with Jody Fulton (RN Neuro Behavioral Hospital)

Narrative

After speaking with Jason, worker spoke with nurse, Jody Fulton. Jody is one of Jason's regular nurses that works with him daily. Worker inquired on Jason's mental status and behaviors. Jody reported Jason is very helpful to both staff and other patients. They will joke around about putting him on the payroll. She stated, Jason can have a temper, but it is easily shutdown. These times are reported to be "few and far between." Jody has noticed these times to be more of a personality conflict. She spoke about an incident with one of the security guards. Jason wanted his door shut and it that was going against the hospital

rules. Jason took it personal and thought the security guard was "gunning for him." There was another incident with one of the other nurses, but Jody didn't have any particulars. She believed this was a personality clash. Worker inquired about Jason's diagnosis of being deemed incapacitated. Jody appeared surprised and asked where that came from. She reported, Jason is very much with it and again spoke about Jason helping both staff and patients. Jody was asked who worker could speak with regarding Jason and his current placement. She recommended leaving a note for Nursing Director, Carole and Director, Jerome Phillips. Jody stated, she will inquire about getting a possible conference setup.

Created By
polaskit

Misc.-Collateral

Contact Date : 04/22/2021 04:17 PM

Modified Date

04/23/2021 02:07 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet stated, she was calling to check-in to see how things are going. She asked for a return phone call.

Created By
polaskit

Misc. - Client

Contact Date : 04/23/2021 09:55 AM

Modified Date

04/23/2021 02:11 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason reported receiving a retainer agreement for investigation by Disability Rights of Michigan. He stated wanting to fax worker the documents, but doesn't have access to a fax machine. Jason has asked that worker contact Racheal from the recipient rights division. He will be calling back at 3:00pm.

Created By
polaskit

Misc.-Collateral

Contact Date : 04/23/2021 01:43 PM

Modified Date

04/23/2021 02:24 PM

Purpose

Voicemail from Timothy Pieri (Jason's former therapist)

Narrative

Timothy stated, he is formally a clinical therapist for Jason and owner of Wellbeing LLC. He has had ongoing contact with Jason. Timothy suggested the team work together for the development and coordination of a plan as well as a spokes person to navigate situation. Timothy left his business number at Wellbeing LLC: 616-458-6870 and personal cell at 616-240-1672. He hopes to have contact in the near future.

Created By
polaskit

Misc. - Client

Contact Date : 04/23/2021 02:58 PM

Modified Date

04/23/2021 04:14 PM

Purpose

Phone call from Ralph (Jason)

Narrative

Jason called back as he indicated in his last voicemail, but did not leave a message.

Created By
polaskit

Misc.-Collateral

Contact Date : 04/23/2021 04:12 PM

Modified Date

04/23/2021 04:15 PM

Purpose

Voicemail left for Racheal (Recipient Rights Division)

Narrative

Worker left a detailed message along with contact number and work hours asking for a return phone call.

Created By
polaskit

Telephone-Client

Contact Date : 04/23/2021 04:25 PM

Modified Date

04/23/2021 04:53 PM

Purpose

Phone call from Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason reported speaking with case manager, Monique and informed they (Melissa Samaan) are looking for placement in Texas and Florida. Jason wants to remain in his home state. He spoke with his prior clinical therapist, Timothy Pieri. Jason stated, Timothy has his old file with neuro psych completed by Hope Network along with other documents. It acknowledges Jason's memory issues, BiPolar and prior drug use. Jason recognizes he has memory issues and compensates by taking notes and journaling. He spoke about his fear of journaling due to Melissa confiscating all his personal journals. Jason spoke about getting a new SW, Katlyn (last name unknown). He has not spoken with her yet. Jason received form from Recipient Rights regarding an investigation into the Lighthouse. He believes there should also be an investigation into Guardian Care as the Lighthouse was in many ways following Melissa's directives. Jason was informed a message was left for Racheal at Recipient Rights and worker is expecting to hear back next week. He inquired on any word from the attorney. Worker again expects to hear something next week.

Created By
polaskit

Email - Collateral

Contact Date : 04/26/2021 08:18 AM

Modified Date

04/26/2021 08:25 AM

Purpose

Email from Michelle Weisenbach (Clerical)

Narrative

Jason faxed the retainer agreement for investigation from the Disability Rights of Michigan. DRM will investigate allegations of abuse against the Lighthouse in Caro, MI.

Created By
polaskit

Misc.-Collateral

Contact Date : 04/26/2021 01:56 PM

Modified Date

04/26/2021 02:25 PM

Purpose

Voicemail from Janet Oldenbroek (Sister)

Narrative

Janet left a message stating, she is just checking in. She asked for a return phone call when workers available.

Created By

Misc. - Client

Contact Date : 04/26/2021 05:00 PM

polaskit

Modified Date

04/27/2021 08:31 AM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason was calling to verify worker received recently sent fax from DRM.

Created By

polaskit

Modified Date

04/27/2021 03:25 PM

Misc.-Collateral

Contact Date : 04/27/2021 03:23 PM

Purpose

Voicemail left for Amir Abu-Aita (Attorney)

Narrative

Worker left a detailed message along with contact information and work hours asking for a return phone call regarding hearing date.

Created By

polaskit

Modified Date

04/27/2021 04:07 PM

Telephone-Collateral

Contact Date : 04/27/2021 03:28 PM

Purpose

Return phone call to Janet Oldenbroek (Sister)

Narrative

Janet stated, she had a very nice conversation with Jason last week regarding old family issues etc.. Jason acknowledged he didn't do well with well with family, but is trying now. She stated, Jason appeared much more grounded and their talk was productive. Janet hasn't had any recent conversations with Mark Witte or Timothy Pieri. It is unknown if this is per Jason's request. As Janet was speaking, Jason was calling worker. Worker ended the phone call with Janet to touch base with Jason.

Created By

polaskit

Modified Date

04/27/2021 04:12 PM

Telephone-Client

Contact Date : 04/27/2021 03:41 PM

Purpose

Phone call from Ralph Oldenbroek (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Jason stated, he spoke with case manager, Monique earlier today and was told they (Melissa-Guardian Care) have an interview for a placement in Southfield. Jason inquired on hearing date. He was informed worker left a message for the attorney and is waiting to hear back. Jason asked if worker received the fax form he received from Disability Rights of Michigan. He was told, yes. He asked if worker has made contact with DRM, Racheal. He was informed, worker left her a message on Friday. As Jason was speaking attorney, Amir was calling. Worker ended conversation to speak with Amir.

Created By

polaskit

Modified Date

04/27/2021 04:23 PM

Telephone-Collateral

Contact Date : 04/27/2021 03:50 PM

Purpose

Phone call from Amir Abu-Aita (Attorney)

Narrative

Amir stated, he viewed the online records and change of venue hearing is scheduled for Wednesday, May 26th at 1:30pm. He hasn't received the documents, but expects to have them by the end of the week. This will be a

Zoom hearing and worker will be present. Testimony of where Jason resides based on most recent court records. Worker has concerns that Jason will be placed outside of Tuscola County before hearing takes place. If this occurs, there will be a petition for modification of guardian.

Created By
polaskit

Telephone-Client

Contact Date : 04/27/2021 04:23 PM

Modified Date
04/27/2021 04:28 PM

Purpose

Phone call from Ralph Oldenbroek (Jason)

Narrative

Jason inquired about update from the attorney. He was informed a hearing date has been scheduled for May 26th at 1:30pm. This will be a Zoom hearing. Jason was informed, he will be served at some point. He reports trying to obtain DRM, Racheal's email, so AG report and other documents can be sent to her.

Created By
polaskit

Misc. - Client

Contact Date : 04/27/2021 05:16 PM

Modified Date
04/28/2021 10:49 AM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason left email for Rachael Prevatt for the Recipient Rights of Michigan. Rprevatt@drmich.org. He requested the documents sent to worker by himself be forwarded to Rachael.

Created By
polaskit

Misc. - Client

Contact Date : 05/05/2021 11:41 AM

Modified Date
05/05/2021 12:15 PM

Purpose

Voicemail from Ralph (Jason)

Narrative

Jason stated, this will be the last phone call he will be allowed to make to worker per Melissa Samaan (Guardian Care) orders. Jason has asked that worker reach out to Janet and he is not allowed any further contact with her.

Created By
polaskit

Email - Collateral

Contact Date : 05/05/2021 11:52 AM

Modified Date
05/05/2021 12:07 PM

Purpose

Email from Janet Oldenbroek

Narrative

Hey Tiffany, I just got a vm from jason. He is now restricted from all phone use per Melissa. Apparently I'm off the list but I'm waiting for an appt so haven't followed up. Somehow he snuck in a quick call to let me know. Have you heard anything? Also wanted to finish our previous convo...lmk when's good for you. Thanks! Janet

Created By
polaskit

Email - Collateral

Contact Date : 05/05/2021 02:21 PM

Modified Date
05/06/2021 08:16 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Janet was informed that she and her mother have been put back on Jason's call list along with case manager, Monique and Melissa. There is a new access code.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/05/2021 04:05 PM

Modified Date

05/06/2021 08:47 AM

Purpose

Phone call to Janet Oldenbroek (Sister)

Narrative

Janet reported the new access code to speak with Jason is 1231. Jason can receive calls from herself and their mother, but is no longer allowed to use the phone. Janet believes this is because Jason utilized his freedoms at the hospital to make contact with Disability Rights, State Farm, previous therapist Timothy Pieri, Mark Witte and others. Janet assumes, Melissa has been contacted by someone and is now restricting all of Jason's phone privilege's. Janet reports speaking with Director, Jerome. She was told that Jason is doing well and from a cognitive stand point, he doesn't see why Jason cannot live independently. There has been no violence displayed during his time at the hospital. Janet was told, Jason has some verbal behaviors when he thinks someone is insulting his intelligence. She reported, State Farm Insurance is now investigating billing and claims. It was reported, Lighthouse billed State Farm \$842,279 since March of 2019. This is said, not to include doctor bills etc.. Melissa has been taking \$400 a month from Jason's funds to pay for a storage unit and also billing the insurance for \$400 a month. Jason has never been told where this storage unit is at. Janet stated, she received information from the claims adjuster, there have been claims denied due to "caps." So there were attempts to bill higher than the amount reported. Janet stated, State Farm will not approve another facility until the investigation is over.

Created By
polaskit

Email - Collateral

Contact Date : 05/06/2021 07:41 PM

Modified Date

05/07/2021 08:21 AM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Janet stated, she spoke with Director, Jerome Phillips and about Jason's phone restrictions placed by Melissa Samaan. It is said, Jerome will be consulting with their legal department to see if it's possible for Melissa to override their protocols. Janet also spoke with Jerome about Jason's newest diagnosis of dementia before being admitted into their facility. She stated, Jerome was not aware of this diagnosis and surprised as he has seen no evidence of this in his conversations with Jason. Janet explained her concern that Melissa will use this against Jason during any court hearings. Janet spoke about Jason sitting in the ER for 5 days before being placed at their hospital. He was reported to be blind, violent and needing assistance with all ADL's. She stated, Jerome was also unaware. Janet spoke about the new calling code being 1231, but stated, the operator she spoke with had the old code of 2909, so she is unsure.

Created By
polaskit

Email - Collateral

Contact Date : 05/07/2021 10:31 AM

Purpose

Modified Date
05/07/2021 11:04 AM

Email from Rachel Prevatt (Disability Rights Michigan)

Narrative

Hi Tiffany, I apologize for not getting back to you sooner. My caseload has been pretty hectic. You contacted me about your work with Jason Oldenbroek. I haven't been able to connect with his guardian to attempt to get releases, but I'd be very happy to hear what you're helping him with and any concerns you believe we can be helpful with. I am particularly interested in your involvement regarding the incident(s) of abuse at Lighthouse and the effort to petition to terminate guardianship. Please understand that anything said to me may be repeated to my client, Jason, but is not repeated to anyone else (including the guardian) without his consent. Thanks! Rachel Prevatt Investigator-Advocate She/Her/Hers Disability Rights Michigan 4095 Legacy Parkway Lansing, MI 48911 (517) 487-1755/(800) 288-5923 Fax: (517) 487-0827 www.drmich.org

Created By
polaskit

Misc.-Collateral

Contact Date : 05/07/2021 11:10 AM

Purpose

Voicemail left for Rachel Prevatt (Disability Rights Michigan)

Narrative

Worker left a detailed message stating it may be easier to discuss Jason's case over the telephone rather than email due to the extent of information. Rachel was left workers contact information along with work hours.

Modified Date
05/07/2021 11:14 AM

Created By
polaskit

Email - Collateral

Contact Date : 05/13/2021 03:51 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

I just got a call from Jason. I didn't have time to talk but he said they got him accepted to a place called Maplevue. He knew nothing about it or what kind of place it is. If it's an afc....there's one in Houghton Lake. I'll check back when I know more but wanted to give you a heads up. If they transfer him out of Tuscola any time before the 26th, does that mean the hearing is off? Or is there still a chance venue could change to Tuscola either way?

Modified Date
05/13/2021 03:54 PM

Created By
polaskit

Telephone-Client

Contact Date : 05/13/2021 04:35 PM

Purpose

Phone call to Ralph (Jason)

Narrative

Due to the COVID-19 Virus, face-to-face contact has been replaced with a telephone and/or videoconference interview as approved by ASN policy memo. Worker was placed on hold for almost 25 minutes due to giving the incorrect passcode. It was explained worker is an ASW needing to make contact with Jason. Jason reported, he is back to being restricted per Melissa Samaan orders. He doesn't believe it is legal for Melissa to block him from calling state or federal organizations. Jason stated, he spoke with Melissa after finding out that he's being moved to Maple Manor Rehabilitation Center. It is said to be the equivalent of the Lighthouse. Jason stated, he reminded Melissa that he's taking

Modified Date
05/14/2021 08:56 AM

legal action against her and she'll have to answer for ruining his life. He said, Melissa stated, she's been waiting for 6 months and nothing has happened. Jason stated, Melissa then called him delusional and homicidal. He said, "Not only is Melissa saying I'm incapacitated, but now she's accusing me of being delusional and homicidal." Jason went on to say, he could hear Melissa was mad that he "cut off the head of the snake" by contacting State Farm. She told Jason, he's worse now than he was before and that being in a psych. hospital will always show negatively on his case. She also told Jason, she will be his guardian for a long time, so he better get use to it. The conversation between Jason and Melissa appeared to be volatile. Jason reported, he spoke with SW supervisor, Kaitlyn (last name unknown) and informed she was contacted by attorney, Amir about sending hearing date. Jason is waiting to be served. Jason wanted to buy Janet a printer for her birthday coming up on May 20th. He was told by Melissa this is an inappropriate gift and he can send her a \$25 dollar gift card.

Created By
polaskit

Modified Date
05/14/2021 05:59 PM

Telephone-Collateral

Contact Date : 05/14/2021 04:22 PM

Purpose

Phone call from Jerome Phillips (Director & CEO at Neuro Behavioral Hospital)

Narrative

Jerome stated, he received workers note to call. He has been wanting to have a conversation about what's happening with Jason. Jerome reported doing this work for 32 years and never coming across a guardian that has placed restrictions on family members from knowing the progress of a patient. Per Melissa, staff is not allowed to share any of Jason's care or progress with family members including Jason's sister, Janet. Jerome stated, he has spoken with Janet and she has his best interest at heart. Jerome stated what he has witnessed by the guardian is borderline abusive. He went on to discuss what a guardian's role is supposed to be and that is advocating and protecting their client, not isolating them. Jerome believes someone needs to be looking into the company Melissa is working for (Guardian Care) as something needs to be done. He doesn't see where clinically or logically Melissa's restrictions make any sense. Jerome reported, Jason has shown absolutely no aggression or violence while at the facility. He hasn't created any problems. Jerome spoke about Jason being at the hospital for 40+ days which is extreme even for someone without Jason's abilities. Jerome was informed, worker plans to go for modification of guardian. He advised worker to subpoena their records as Melissa will not have the power to block them. Jerome provided worker with his email as he would be interested in seeing more. He stated, "Some people don't want to take the time to dig a little deeper and find out what's really going on." Jerome Phillips: 574-220-9946. Email: jerome.phillips@n-p-h.net

Created By
polaskit

Modified Date
05/17/2021 12:19 PM

Email - Collateral

Contact Date : 05/17/2021 12:03 PM

Purpose

Email from Janet Oldenbroek (Sister)

Narrative

Hey Tiffany, I just left you a vm. Can you send (resend?) the info you were going to send to Jerome along with the 'AG report'? He said he hasn't gotten anything yet. Jason is hoping that will help Jerome help block the transfer to the new place. Melissa is still committed to the transfer but he's not getting any details re when. According to Jason, she has informed Caitlin/SW director that he is homicidal, delusional, has dementia and is incapacitated. As she has repeatedly told him. I'm still unable to get Caitlin to respond to my messages for a call-back (a new-ish Melissa rule). Jason said Jerome is concerned...that he has never, in all his years, heard of a family member being blocked from talking with staff (of course, as long as pt has given consent for staff to speak with them, as he has). FYI Jason said he's still not allowed to call you. I mentioned having a 3-way conference call with Jason and Jerome to make sure we're all on the same page/hearing the same thing. Jason said he'll ask him. He wanted to have you in on it too. I told him to see if we can meet with the 3 of us first rather than waiting to try scheduling with 4 ppl. If you want to schedule something after that, I'm game. I assume your schedule is going to be the toughest to fit so if you have a couple of options open and want me to see if that works with them, we can go from there. Will be sending another email re call to State Farm. Ugh. Latte, Janet

Created By
polaskit

Email - Collateral

Contact Date : 05/17/2021 01:43 PM

Modified Date

05/17/2021 01:48 PM

Purpose

Email sent to Jerome Phillips (Director & CEO of Neuro Behavioral Hospital)

Narrative

Due to concerns Mr. Phillips has about Jason's situation with current guardian, Melissa Samaan, he has asked to see additional documentation. Worker sent GAL report, letter Jason sent to the AG office, letter from former therapist, Timothy Pieri, change of venue request and outlined behavioral plan from Behavior Consultants which were hired during investigation.

Created By
polaskit

Narrative Entry Only

Contact Date : 05/17/2021 02:05 PM

Modified Date

05/17/2021 02:07 PM

Purpose

Additional info

Narrative

Jason has been restricted per guardian, Melissa Samaan from contacting worker.

Created By
polaskit

Telephone-Collateral

Contact Date : 05/17/2021 04:10 PM

Modified Date

05/18/2021 11:23 AM

Purpose

Phone call from Janet Oldenbroek (Sister)

Narrative

Janet is attempting to schedule a telephone conference with worker, Jerome (Director) and herself for Tuesday, May 18th at 12:30pm. She was told, Jerome will need time to review recently sent documents and contact guardian, Melissa Samaan. Janet spoke about Melissa telling Jason he is incapacitated, delusional and homicidal. Melissa has informed Jason, she will be his guardian for a long time, so he better get use to it. Janet is concerned about the newest diagnosis of dementia. Jason has a TBI along with memory issues, but has been able to

Redaction Log

Total Number of Redactions in Document: 10

Redaction Reasons by Page

Page	Reason	Description	Occurrences
4	MCL 15.243(1)(d)	(6) Records or information specifically described and exempted from disclosure by statute.	2
5	MCL 15.243(1)(d)	(6) Records or information specifically described and exempted from disclosure by statute.	1
10	MCL 15.243(1)(a)	(4)(a) Information of a personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy	1
11	MCL 15.243(1)(a)	(4)(a) Information of a personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy	2
24	MCL 15.243(1)(a)	(4)(a) Information of a personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy	1
25	MCL 15.243(1)(a)	(4)(a) Information of a personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy	3

Redaction Log

Redaction Reasons by Exemption

Reason	Description	Pages (Count)
MCL 15.243(1)(a)	(4)(a) Information of a personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy	10(1) 11(2) 24(1) 25(3)
MCL 15.243(1)(d)	(6) Records or information specifically described and exempted from disclosure by statute.	4(2) 5(1)